

Providence Foundation Family Shelters

- **First Friendship Family Shelter**
501 Steiner Street at Oak Street
3:00pm to 7:00am every night of the year.
Arrive by 8:00 pm Curfew
Dinner and breakfast are provided
The shelter is accessible by MUNI bus lines:
6, # 21 and # 22 Lines
- **Providence Family Shelter – 1601 McKinnon Ave.**
at the corner of Mendell Street
9:00pm to 7:00am every night of the year
Dinner and breakfast are provided
The shelter is accessible by MUNI line:
Muni Metro T Line

You DO NOT need a referral from another agency to get into either shelter. Families will be accepted as space permits on a nightly basis, first-come, first-served.

Call - 1-855-234-COMP (2667), Compass Connecting Point, for information on the Family Shelter Waiting List system and for referrals to many family resources such as rental assistance, food assistance and parenting workshops.

**First Friendship Emergency Shelter
Call-In Policy for Accessing Shelter
Monday – Friday
Effective March 16, 2015**

- One adult in the family may call 1-415-642-0221 from 12:00pm - 2:00pm Monday through Friday to reserve slots for the entire family.
- At least one adult member of the family must arrive at First Friendship Shelter by 6:00pm to claim the reservation. That family member must stay in the shelter. If no adult family member arrives by 6:00pm, the reservation will be cancelled.
- Remaining family members must arrive by final curfew at 8:00pm. *No meals will be served after 7:00pm.*
- Children under age 18 are not allowed to reserve space for the family, and will not be allowed to enter the shelter without at least one parent present.
- Any adults without physical custody of minor children under that age of 18 are not eligible for the shelter.
- **Calling in to reserve space is not required.** Families that did not reserve slots by calling between 12:00pm and 2:00pm Monday – Friday can still come to the shelter between 3:00pm and 8:00pm. They will be allowed to enter the shelter as long as space is available.
- There is no call-in on Saturday and Sunday. Shelter slots will be available on a first-come, first-served basis. All family members must all be present at the time of entering the shelter, between 3:00pm and final curfew at 8:00pm.