



San Francisco Homeless Family Emergency Shelter System

Family Emergency Shelter Call in System

The Hamilton Family Emergency Center, 260 Golden Gate Avenue, provides emergency one-night beds for families. All families are required to call the:

Hotline Phone Number: 415-292-5228 at 11:00 am SHARP

Call Monday through Friday to obtain emergency, overnight beds for that night and for weekend/holiday nights. If line is busy, redial until a staff person answers.

Alternate Shelters (if beds are not available at the above center)

First Friendship Family Shelter – The shelter is open from 3:00 pm to 7:00 am, each night of the year at First Friendship Church, 501 Steiner Street at Oak Street.

Providence Shelter - Families may seek shelter on a first come, first served basis at the Providence Shelter, 1601 McKinnon Avenue at the corner of Mendell Street. The shelter is open from 9:00 pm to 7 am each night of the year.

Family Shelter Waiting List System

Compass Connecting Point is the centralized intake agency for the Family Shelter System. Families are requested to call the following number for placement on the family shelter waiting list:

1-855-234-COMP (2667)

Compass Connecting Point provides case management and referrals to many family resources such as rental assistance, food assistance and parenting workshops.

Eligibility Criteria for Family Shelters (for intake and for shelter stay):

- Homeless families consisting of 1 or more adult caretakers (must be 18 or over) and one or more minor children (under 18 years of age).
- or
- Pregnant women in their third trimester or in their fifth month of a high risk pregnancy
- Families are not eligible if they have had an incident of domestic violence in the last 30 days, are fleeing gang activity or are in an imminently dangerous situation that might cause harm to themselves and shelter families and staff.

Supportive Services Available for Families

Homeless Prenatal Program (HPP)

415-546-6756

2500 18th Street, San Francisco, CA

HPP provides housing search and move-in assistance, mental health services, substance abuse treatment services, job skills training, parenting classes and immigration services.

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