

STEP 1: CALL US

**Department of Aging & Adult Services
Intake Line (415) 355-6700**

**Contact DAAS Front Desk
(415) 355-3555
For Public Administrator,
Public Guardian,
Public Conservator Or
Representative Payee Unit**

STEP 2: PICK A LANGUAGE

**English
Press 1**

**Cantonese
Press 2**

**Mandarin
Press 3**

**Spanish
Press 4**

**To Repeat
Press 9**

STEP 3: PICK A PROGRAM

**Adult
Protective
Services
Press 1**

**Information
&
Referral
Press 2**

**In Home
Supportive
Services
Press 3**

**Home Delivered
Meals or
Community
Living Fund
Press 4**

**Transitional
Care
Program
Press 5**

**County
Veteran's
Services
Press 6**

**To Repeat
Press 9**

**IF THIS IS A LIFE
THREATENING SITUATION,
HANG UP & DIAL 911**

**For assigned
worker
Press 1**

**To report abuse or
To consult
Press 2**

**Payment
concerns or
?'s
Press 1**

**For assigned
worker
Press 2**

**For all other ?'s or
To file a new
application
Press 3**

(see page 2)

**To continue
to hold**

stay on the line

**To leave a
message**

Press 1

**YOU HAVE REACHED
DAAS FRONT DESK
(415) 355-3555**

**YOU HAVE
REACHED AN
INTAKE WORKER**

**PLEASE LEAVE A
MESSAGE**

**In-Home Supportive Services
Provider Helpdesk
(415) 557-6200**

**English
Press 1**

**Spanish
Press 2**

**Cantonese
Press 3**

**Vietnamese
Press 4**

**Russian
Press 5**

**?s about
Provider
Enrollment
Press 1**

**Hire, Terminate or
Change Current
Provider
Press 2**

**?s about
IHSS
payments
Press 3**

**Employment
Verification
Press 4**

**To Apply or
Find out who your
Social Worker is
Call 355-6700**

**YOU HAVE REACHED AN
IHSS WORKER**

**YOU HAVE REACHED AN
INTEGRATED INTAKE
WORKER**

PLEASE LEAVE A MESSAGE

**YOU HAVE REACHED
DAAS FRONT DESK
(415) 355-3555**