



SAN FRANCISCO  
HUMAN SERVICES AGENCY

# **Dignity Fund**

## **Data and Evaluation Framework**

Presentation to Dignity Fund Oversight and Advisory Committee

Department of Disability & Aging Services  
October 17, 2022



# Agenda

- DF Outcome & Evaluation Plan
- Outcome Objective Framework





SAN FRANCISCO  
HUMAN SERVICES AGENCY

# **Dignity Fund Outcome & Evaluation Plan**

# Outcome & Evaluation Plan Components

- **Annual Data & Evaluation Report**
    - Provide annual snapshot of service and outcome performance
    - Develop shared context across DAS service network and partners
    - Share progress, identify areas for work, and build momentum
  - **Focus Area Reports** (“Deep Dives”)
    - Examine trends in select programs (e.g., Legal Services analysis)
    - Explore topic areas of interest (e.g., caregiver needs)
  - **Cycle-End Evaluation Report**
    - Evaluate impact of cycle investments and initiatives
- + Outcome Objective Framework



# Outcome & Evaluation Plan Timeline

Component	FY 17/18	FY 18/19	FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	FY 26/27
	CNA	SAP			CNA	SAP			CNA	SAP
Planned Funding			Y1	Y2	Y3	Y4	Y1	Y2	Y3	Y4
Annual Data & Evaluation Report		X	-	X	X	X	X	X	X	X
Focus Area Reports ("Deep Dives")		X	X	X		X	X	X		X
Cycle-End Evaluation Report							X			



SAN FRANCISCO  
HUMAN SERVICES AGENCY

# Outcome Objective Framework

# Outcome Objective Framework [1/4]

Service Area	Primary Goals	Outcome Themes
<b>Access &amp; Empowerment</b>	To educate, empower, and support older adults and people with disabilities to access needed benefits and participate in services	<ul style="list-style-type: none"><li>• Education and Awareness of Services</li><li>• Empowerment</li><li>• Provider Training &amp; Cultural Competence</li><li>• Service Connection</li></ul>
<b>Caregiver Support</b>	To support the wellbeing of family and friend caregivers and their care recipients through education, counseling, resources, and connection	<ul style="list-style-type: none"><li>• Ability to Care for Recipient</li><li>• Avoidance of Institutionalization</li><li>• Caregiver Health and Wellbeing</li></ul>



# Outcome Objective Framework [2/4]

Service Area	Primary Goals	Outcome Themes
<b>Case Management &amp; Care Navigation</b>	To facilitate service connections and support individuals with complex needs to navigate available resources and promote stability in the community	<ul style="list-style-type: none"><li>• Service Connection</li><li>• Stability in the Community</li></ul>
<b>Community Connection &amp; Engagement</b>	To provide opportunities for older people and adults with disabilities to socialize, build community, and participate in a meaningful way in their community	<ul style="list-style-type: none"><li>• Community Participation &amp; Engagement</li><li>• Service Connection</li><li>• Social Inclusion</li><li>• Socialization and Reduced Isolation</li></ul>





# Outcome Objective Framework [3/4]

Service Area	Primary Goals	Outcome Themes
<b>Housing Support</b>	To support seniors and adults with disabilities to maintain stable housing through service connection and community engagement	<ul style="list-style-type: none"><li>• Housing Stability</li><li>• Service Connection</li><li>• Socialization and Engagement</li></ul>
<b>Nutrition &amp; Wellness</b>	To promote physical health and wellbeing for older adults and adults with disabilities by providing nutritious foods and supporting healthy lifestyles	<ul style="list-style-type: none"><li>• Community Stability &amp; Independence</li><li>• Healthy Nutrition Habits</li><li>• Increased Food Security</li><li>• Physical Fitness and Health</li></ul>



# Outcome Objective Framework [4/4]

Service Area	Primary Goals	Outcome Themes
<b>Self-Care &amp; Safety</b>	To support older adults and people with disabilities to meet their needs in the most independent setting, safe from abuse and self-neglect	<ul style="list-style-type: none"><li>• Empowerment and Self-Determination</li><li>• Provider Training</li><li>• Stability in the Community</li></ul>



# Example Outcome Objectives

Community Connection & Engagement Service Area

Measurement Theme	Example Outcome Objective
<b>Awareness of Services</b>	Clients learn about services available to older adults and adults with disabilities. Target: 80%
<b>Empowerment</b>	Clients discover opportunities for social engagement that improve their well-being using learned skills. Target: 80%
<b>Engagement &amp; Socialization</b>	Clients develop new relationships or friendships through this service. Target: 80%



# Discussion

