



# **SAN FRANCISCO HUMAN SERVICES AGENCY**

Department of Aging and Adult Services  
Dignity Fund Community Needs Assessment (DFCNA)

September 12, 2017

John Cervetto, MSW

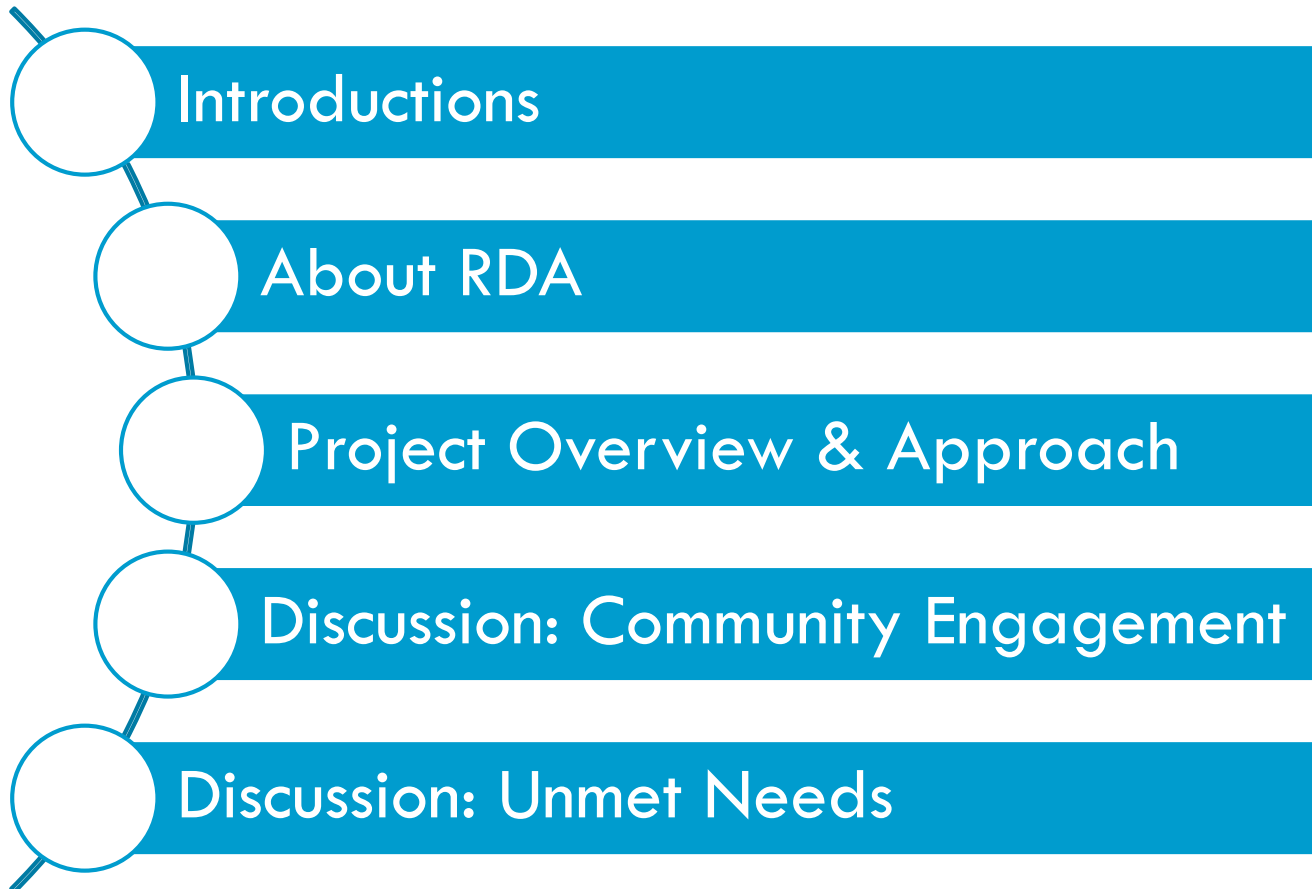
David Klauber, MSW



**Service Provider Work Group**

# Agenda

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# About RDA

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- ❑ Established in 1984 in Oakland, CA
- ❑ Systems approach to organizational development, planning, evaluation, and grant writing
- ❑ Consumer-focused, outcome-based, efficient and effective use of resources
- ❑ Current social services and planning projects include:
  - ❑ **San Francisco Human Service Agency**  
Resource Family Recruitment and Retention Strategic Planning
  - ❑ **Tri-Valley Cities of Dublin, Pleasanton, and Livermore**  
Community Needs Assessment of Human Services in Eastern Alameda County
  - ❑ **Humboldt County Health and Human Services**  
Mental Health Systems Alignment



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# Project Overview

# Project Goals and Objectives

Conduct a participatory DFCNA process rooted in robust data collection that will identify the strengths, opportunities, challenges, and gaps present in the current services landscape to support an equitable and data-informed Service and Allocation Plan

Review literature and conduct initial research

Develop a robust data collection plan

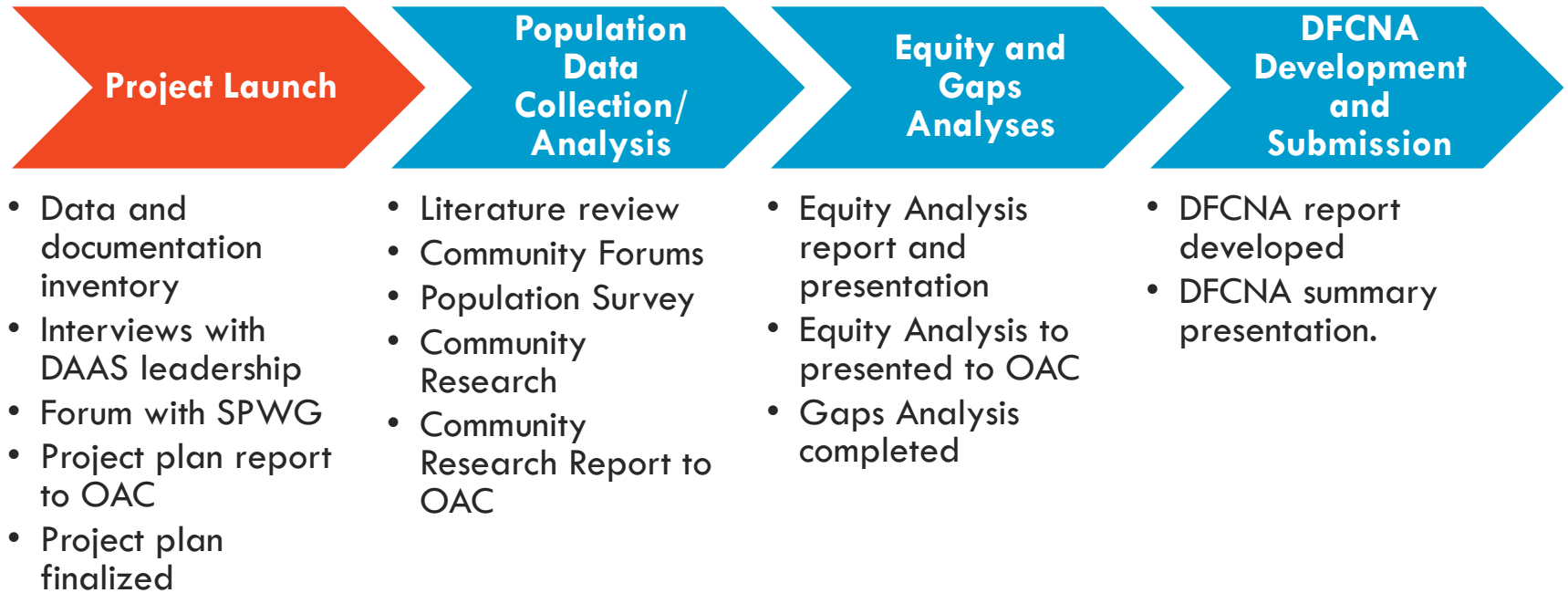
Conduct community forums, survey, and focus groups

Complete equity and gaps analysis

Create DFCNA to support the Fund's Plan

# Project Approach

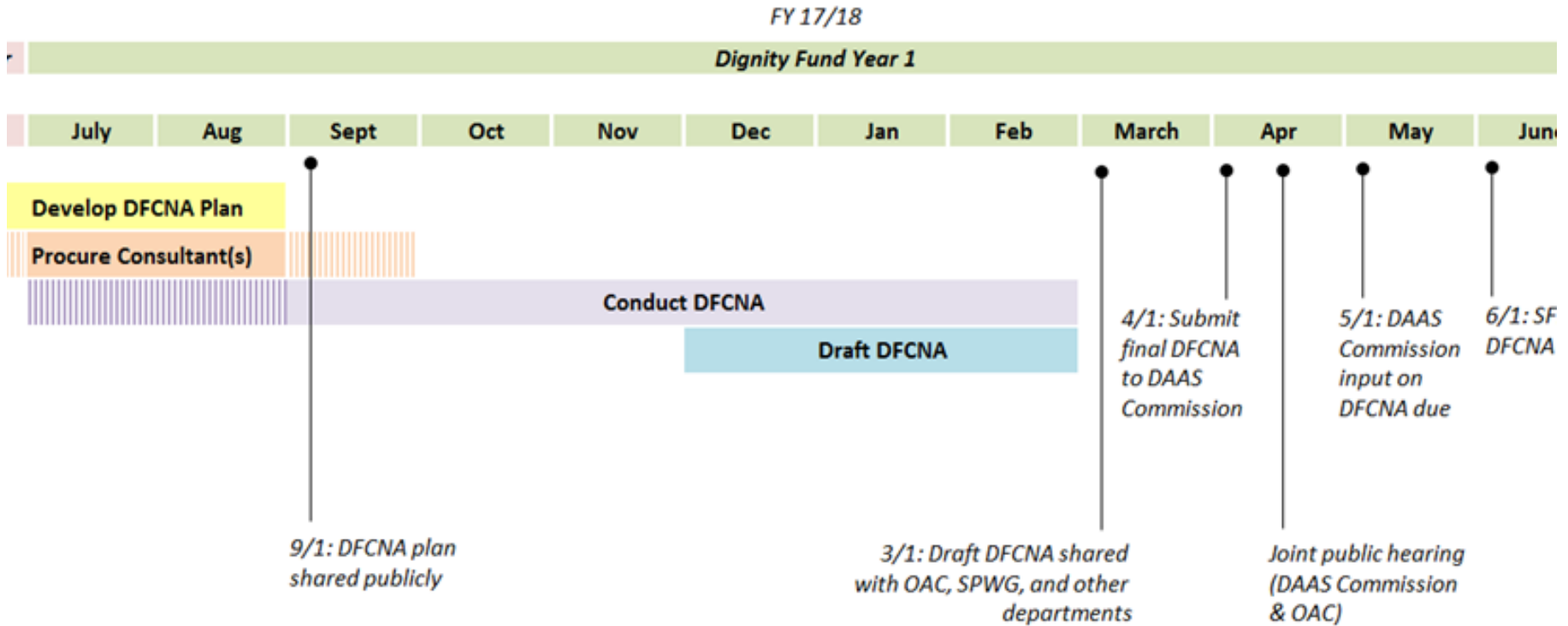
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Ongoing project management and communications

# Project Timeline

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# Ways to Stay Involved

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- Attend OAC Meetings to present feedback on
  - ▣ Project Plan
  - ▣ Community Research
  - ▣ Equity Analysis
- Attend and Participate in Community Forums
  - ▣ Distribute and display information on upcoming forums
- Complete Population Survey
- Host a focus group
- Provide suggestions/feedback to HSA staff



THANK YOU!



Resource Development Associates