

CITY & COUNTY OF SAN FRANCISCO

HUMAN SERVICES AGENCY

*promotes well-being and self-sufficiency
among individuals, families and communities*

DHS FY18-19 & FY19-20 Budgets



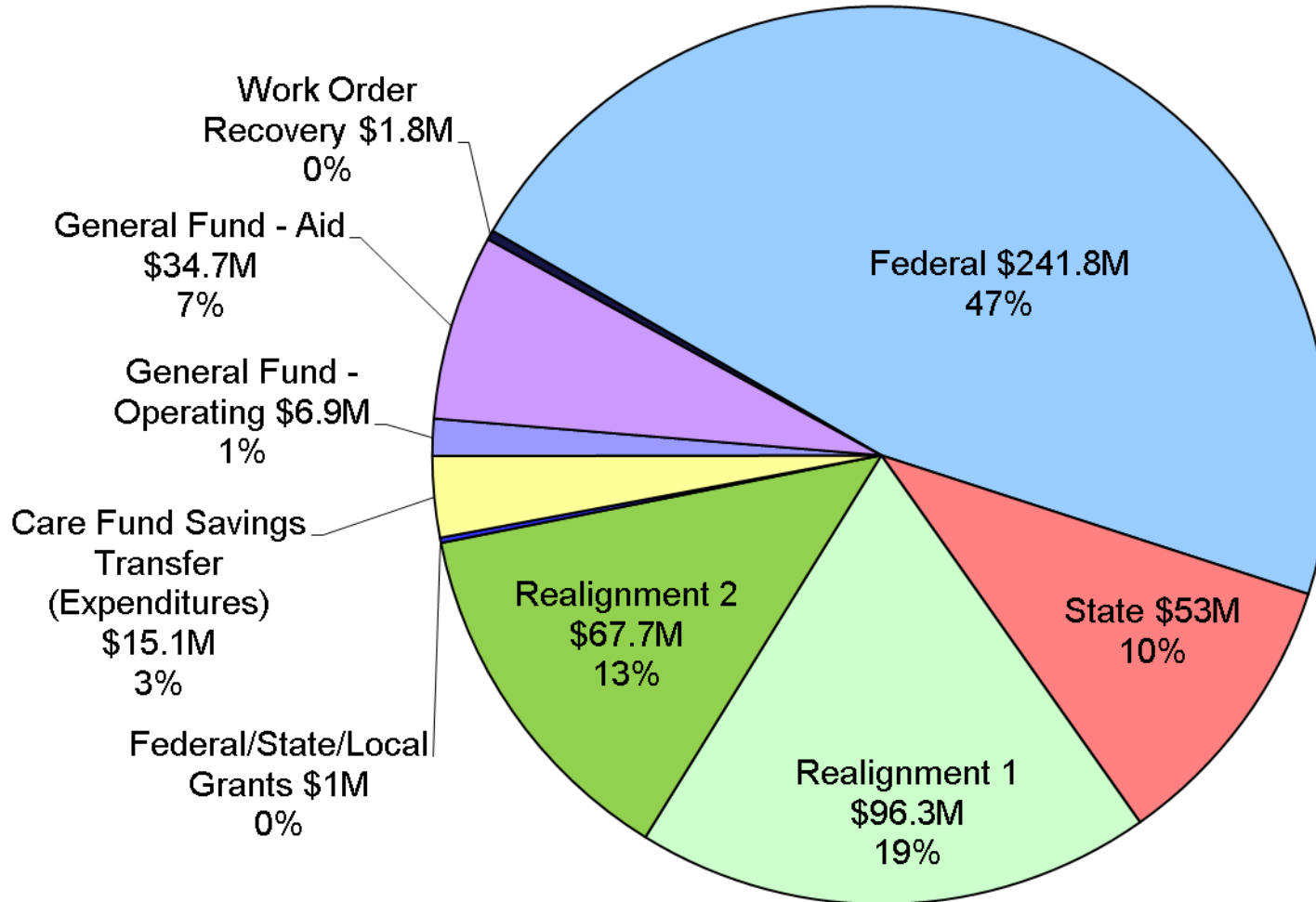
**Human Services Commission Meeting
January 25, 2018**

CITY & COUNTY OF SAN FRANCISCO



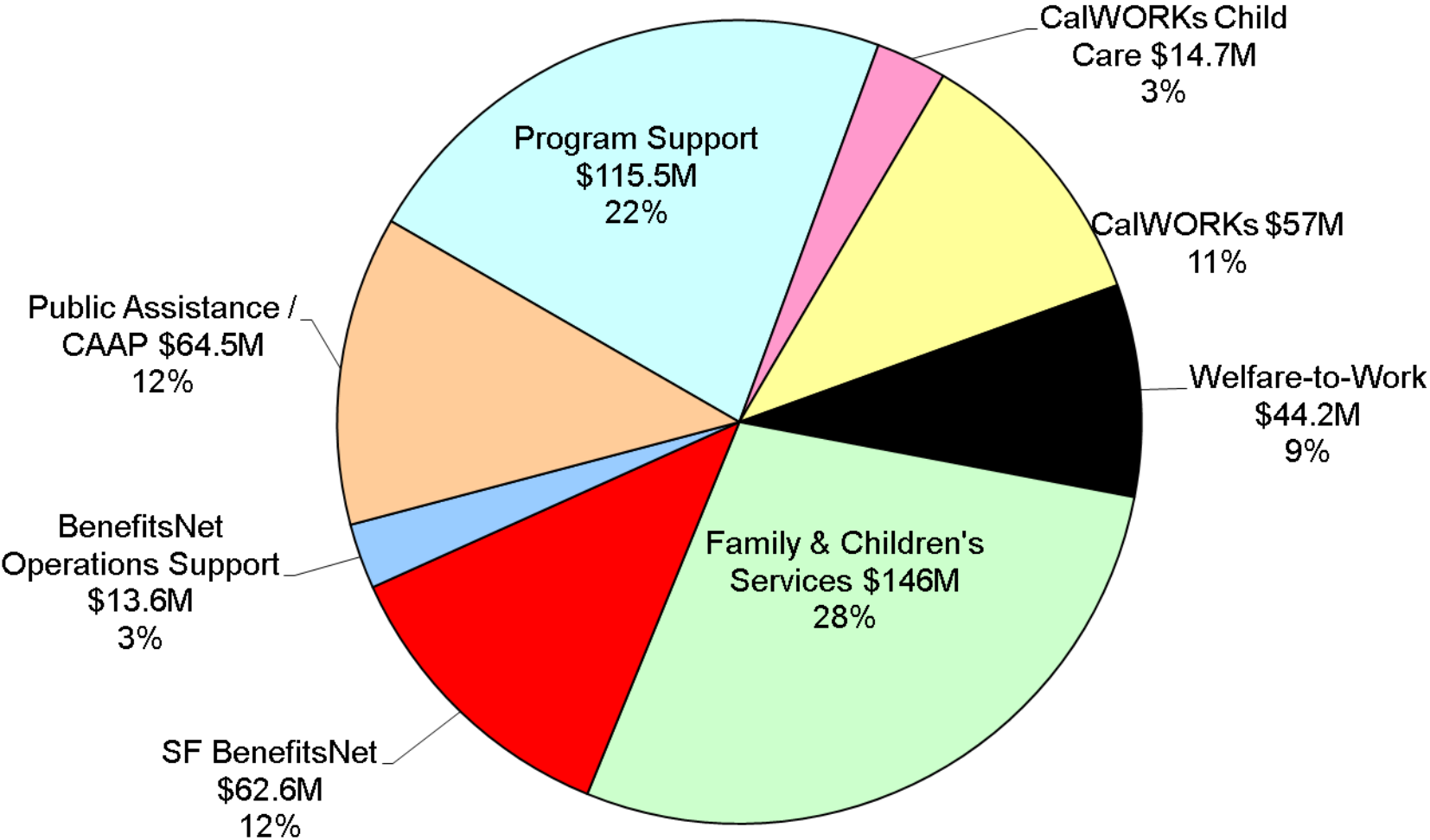
DHS FY17-18 Original Budget by Source

\$518.1M



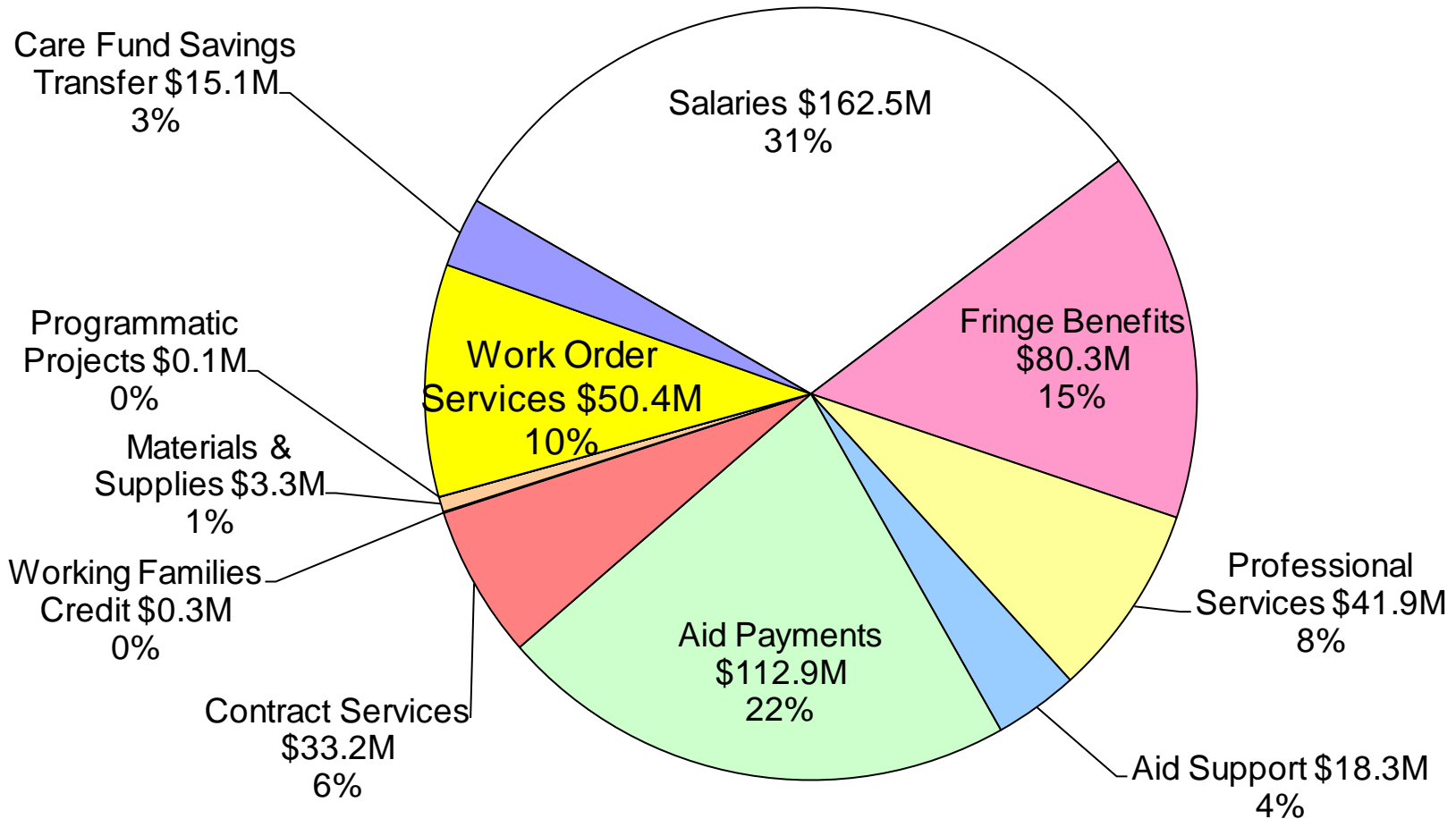
DHS FY17-18 Original Budget by Program

\$518.1M

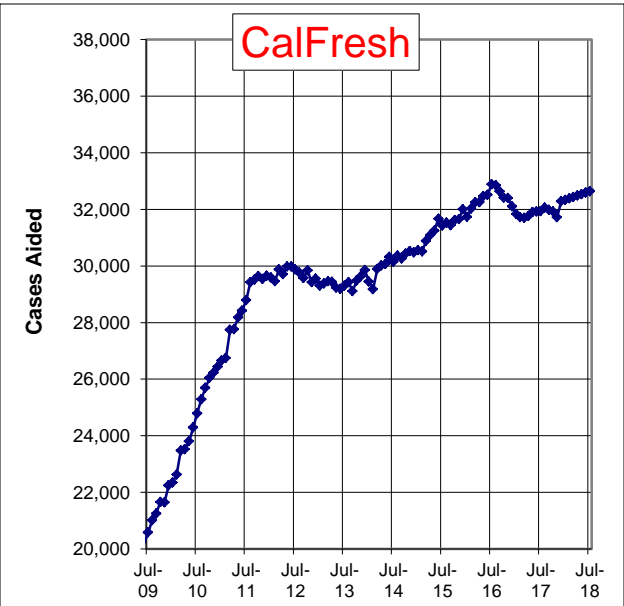
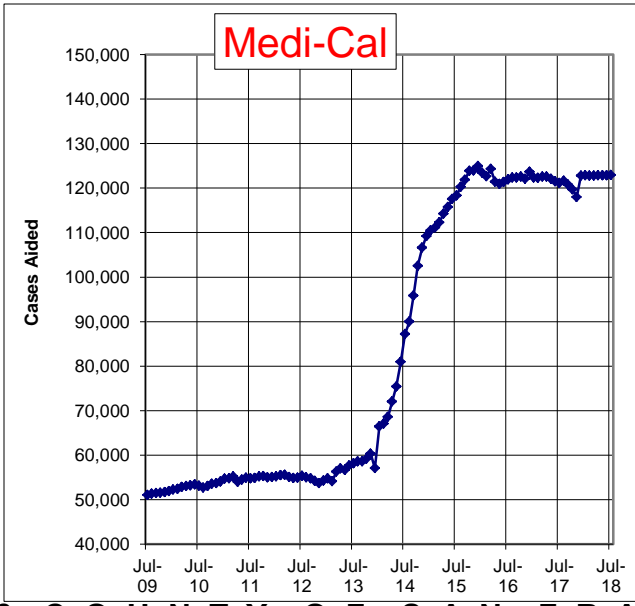
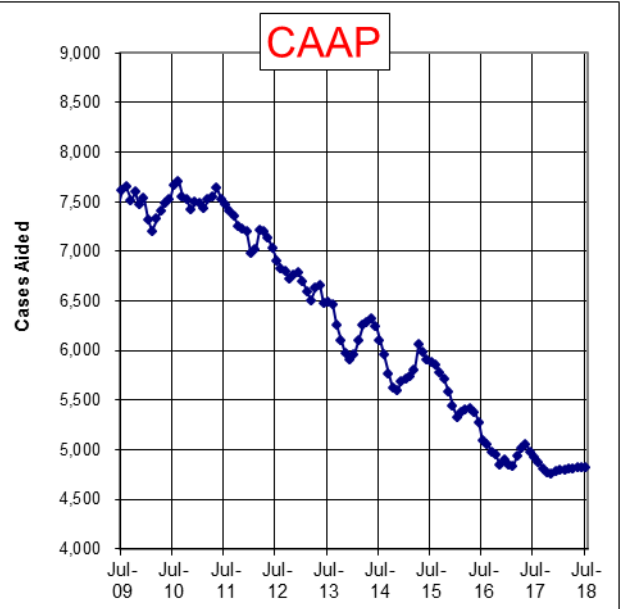
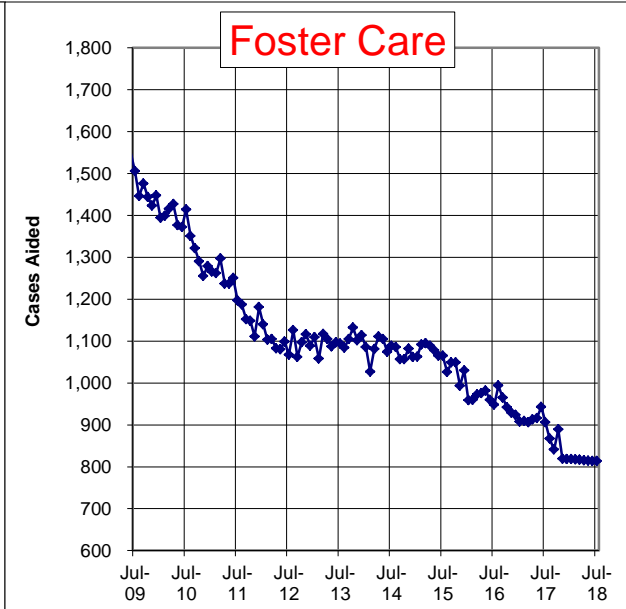
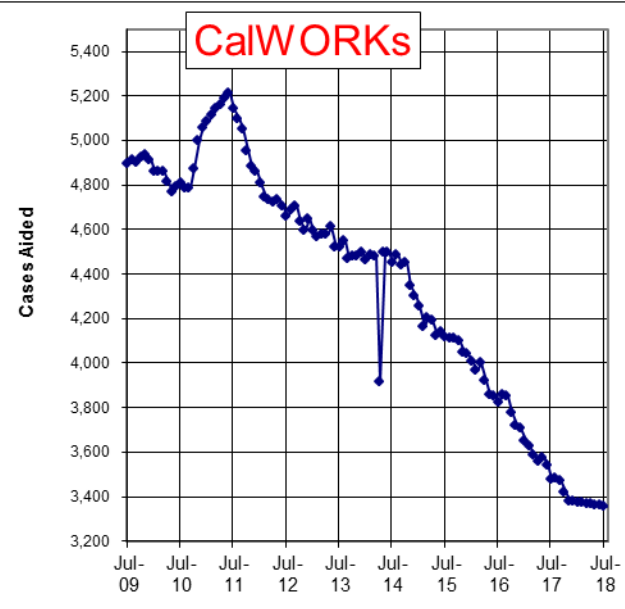


DHS FY17-18 Original Budget by Category

\$518.1M



HSA Caseload



Mayor's FY18-19 & FY19-20 Budget Projections

Revenues are expected to increase, but expenses increase faster.

Citywide Projected Shortfall (in millions)	FY18-19	FY19-20
Total Revenue Increase	189.9	450.7
Total Expenditures (Salary & Benefits: (132.7)/(290.8), Baselines & Reserves (78.2)/(117.0); Departmental Costs (16.6)/(63.8); Citywide Uses*: (50.6)/(152.5))	(278.1)	(624.1)
Cumulative Shortfall	(88.2)	(173.4)

*Citywide Uses include: general operating increases (e.g. minimum wage, utility rates, and debt service), and capital/equipment/IT investments.

Mayor's Budget Instructions

- Budget Reductions of 2.5% of General Fund in FY18-19 and 5% in FY19-20. For HSA: \$1.3 million in FY18-19 and \$2.6 million in FY19-20.
- Agencies should not grow FTE count
- Maintain client services

Federal Budget Concerns

- Impacts of Federal Tax Reform on state/local government revenues over time.
- Repeal of ACA individual mandate resulting in growing costs and fewer residents with insurance.
- Potential methods of dealing with increased deficits, affecting:
 - TANF
 - SNAP
 - Medicaid
 - Medicare

State Budget Concerns

- 17/18 Caseload-based Reductions in CalWORKs and CalFresh Administrative Budgets
 - Lower initial allocations
 - Smaller redistributions from underspending counties
- SB 90/AB 130 Changes in IHSS Funding
 - Rebases IHSS MOE – Adds \$24 cost million in SF
 - Changes treatment of wage increases due to minimum wage ordinance and Contract Mode cost increases.

DHS Highlights

Self-Sufficiency: CalWORKs, Workforce Development, and Project 500

- Implementation of statewide CalWORKs 2.0 Strategic Initiative
- Restructuring of Workforce Development Division to expand and streamline service delivery to the single adult population
- Continued refinement of CalWORKs Housing Support Program through alignment with new citywide coordinated entry system for family homeless services and exploration of regional approaches to service delivery
- Continued implementation and growth of Project 500

DHS Highlights

SF Benefits Net: Medi-Cal and CalFresh

- Continuing use of training, technology, quality assurance and workflow redesign to improve:
 - Customer service experience
 - Efficiency
 - Error reduction
- Targeted outreach to underserved neighborhoods/populations, including seniors and homeless adults
- Preparing for the end of the CalFresh Able Bodied Adults Without Dependents (ABAWD) Waiver
 - Meet work requirements or only 3 months of benefits in 3 years
 - Estimated 5,300 clients in SF impacted by the waiver sunset
 - Developing strategies to help ABAWDs meet the work requirements and retain benefits

DHS Highlights

County Adult Assistance Programs (CAAP)

- Partnering with the Department of Homelessness & Supportive Housing to implement new Housing Disability Advocacy Program and to better connect homeless adults to benefits
- Drug Medi-Cal pilot will leverage state funding to offer onsite substance abuse treatment services to CAAP clients
- Continuing use of training, technology, quality assurance and workflow redesign to improve:
 - Customer service experience
 - Efficiency
 - Error reduction

DHS Highlights

Family & Children's Services

- Continue to work on Continuum of Care Reform (AB 403):
 - Recruitment of additional foster families/homes
 - Streamlining of licensing process for all caregivers
 - Transitioning group homes to Short Term Residential Treatment Programs (STRTP)
 - Full implementation of child and family teams

- IVE Waiver Continues
 - Fixed federal funding of Child Welfare Services irrespective of decline in foster care placements.

DHS Highlights

Disaster Response and Preparedness

- HSA is planning to address its growing effort to plan for and oversee the provision of shelter in response to disasters.
- Over the last few years, HSA has begun to provide temporary rental assistance to households at or below area median income who have been displaced due to either fire or unsafe housing
 - In 2017, the Board expanded the eligibility period for fire victims from 2 to 4 years
 - In early 2018, HSA was designated by the Board as the lead agency to assist individuals ordered to vacate unsafe or substandard housing for up to 2 years
- Substantial increase in emergency rental response
 - In December 2016, there were 19 households that received rental subsidies.
 - Currently, HSA is assisting 112 fire victims and 35 order-to-vacate tenants with a projected cost of nearly \$1 M in FY17-18

HSA FY18-19 & FY19-20 Budget Timeline

- Dec 6 Mayor's Budget Instructions Released
- Jan 8 HSA Budget Meeting with Community and CBO partners
- Jan 25 Human Services Commission – 1st budget meeting
- Feb 15 Human Services Commission – 2nd budget meeting
- Feb 21 Agency Proposed Budget due to Mayor
- June 1 Mayor submits budget to Board of Supervisors (BoS)
- June BoS Budget Committee Hearings
- July Budget Considered at BoS