

In-Home Supportive Services Quarterly Update

Active Caseload*	Dec-06		Sep-06		Jun-06		Mar-06		Dec-05	
	#	%	#	%	#	%	#	%	#	%
Active Cases	17,527		17,028		16,836		16,658		16,492	
Change from Previous Quarter	499	2.9%	192	1.1%	178	1.1%	166	1.0%	228	1.4%
Change from Previous Year	1,035	6.3%	764	4.7%	870	5.4%	1,072	6.9%	1,057	6.8%
Change from 2 Years	2,092	13.6%	1,845	12.2%	1,862	12.4%	1,954	13.3%	2,075	14.4%
Change from 3 Years	3,110	21.6%	2,966	21.1%	3,151	23.0%	3,309	25.3%	3,431	26.3%
Gender										
Male	6,221	35.5%	5,977	35.1%	5,912	35.1%	5,839	35.1%	5,775	35.0%
Female	11,306	64.5%	11,051	64.9%	10,924	64.9%	10,819	64.9%	10,717	65.0%
Delivery Mode										
Independent Provider	16,538	94.4%	16,033	94.2%	15,858	94.2%	15,696	94.2%	15,504	94.0%
Contract	881	5.0%	876	5.1%	865	5.1%	851	5.1%	889	5.4%
Mixed	108	0.6%	119	0.7%	113	0.7%	111	0.7%	99	0.6%
Age (in years)										
0 thru 18	213	1.2%	200	1.2%	200	1.2%	191	1.1%	194	1.2%
19 thru 64	4,264	24.3%	4,126	24.2%	4,135	24.6%	4,109	24.7%	4,169	25.3%
65 thru 74	3,788	21.6%	3,709	21.8%	3,691	21.9%	3,148	18.9%	3,117	18.9%
75 thru 84	6,285	35.9%	6,121	35.9%	6,017	35.7%	6,431	38.6%	6,360	38.6%
85 and over	2,977	17.0%	2,872	16.9%	2,793	16.6%	2,779	16.7%	2,752	16.7%
Average	71		71		71		72		71	
Median	76		76		76		76		75	
Lives Alone*	7,062	40.3%	6,875	40.4%						
SSI Status										
SSI	15,279	87.2%	14,953	87.8%	14,752	87.6%	14,596	87.6%	14,469	87.7%
Non-SSI	2,248	12.8%	2,075	12.2%	2,084	12.4%	2,062	12.4%	2,023	12.3%
Share of Cost										
Number of Individuals	375	2.1%	283	1.7%	332	2.0%	265	1.6%	370	2.2%
Mean Share of Cost/Individual	\$ 433		\$ 406		\$ 419		\$ 422		\$ 409	

In-Home Supportive Services Quarterly Update

Active Caseload	Dec-06		Sep-06		Jun-06		Mar-06		Dec-05	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	6,425	36.7%	6,160	36.2%	6,009	35.7%	5,851	35.1%	5,747	34.8%
Caucasian	5,383	30.7%	5,318	31.2%	5,292	31.4%	5,316	31.9%	5,309	32.2%
African American	2,529	14.4%	2,471	14.5%	2,479	14.7%	2,447	14.7%	2,438	14.8%
Latino	1,601	9.1%	1,539	9.0%	1,530	9.1%	1,498	9.0%	1,490	9.0%
Filipino	832	4.7%	793	4.7%	771	4.6%	777	4.7%	746	4.5%
Vietnamese	264	1.5%	255	1.5%	257	1.5%	265	1.6%	258	1.6%
Korean	167	1.0%	168	1.0%	172	1.0%	174	1.0%	177	1.1%
Cambodian	32	0.2%	31	0.2%	31	0.2%	30	0.2%	29	0.2%
Other/Unknown	294	1.7%	293	1.7%	295	1.8%	300	1.8%	298	1.8%
Primary Language										
English	5,275	30.1%	5,161	30.3%	5,175	30.7%	5,137	30.8%	5,136	31.1%
Cantonese	5,409	30.9%	5,155	30.3%	4,991	29.6%	4,837	29.0%	4,740	28.7%
Russian	3,546	20.2%	3,530	20.7%	3,511	20.9%	3,528	21.2%	3,507	21.3%
Spanish	1,241	7.1%	1,194	7.0%	1,181	7.0%	1,160	7.0%	1,148	7.0%
Mandarin	524	3.0%	506	3.0%	507	3.0%	506	3.0%	495	3.0%
Tagalog	508	2.9%	468	2.7%	443	2.6%	459	2.8%	436	2.6%
Vietnamese	263	1.5%	258	1.5%	262	1.6%	266	1.6%	260	1.6%
All Other	761	4.3%	756	4.4%	766	4.5%	1,492	9.0%	770	4.7%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,552	8.9%	1,545	9.1%	1,542	9.2%	1,543	9.3%	1,558	9.4%
94103 South of Market	1,426	8.1%	1,364	8.0%	1,323	7.9%	1,297	7.8%	1,253	7.6%
94107 Potrero Hill	630	3.6%	620	3.6%	635	3.8%	624	3.7%	596	3.6%
94108 Chinatown	747	4.3%	714	4.2%	707	4.2%	697	4.2%	687	4.2%
94109 Polk/Russian Hill	1,392	7.9%	1,370	8.0%	1,349	8.0%	1,343	8.1%	1,359	8.2%
94110 Inner Mission/Bernal Heights	1,137	6.5%	1,118	6.6%	1,122	6.7%	1,109	6.7%	1,130	6.9%
94112 Ingleside/Excelsior/Outer Mission	1,198	6.8%	1,139	6.7%	1,115	6.6%	1,091	6.5%	1,064	6.5%
94115 Western Addition/Japantown	1,483	8.5%	1,473	8.7%	1,472	8.7%	1,479	8.9%	1,472	8.9%
94116 Parkside	661	3.8%	642	3.8%	631	3.7%	630	3.8%	624	3.8%
94118 Inner Richmond	608	3.5%	601	3.5%	596	3.5%	597	3.6%	591	3.6%
94121 Outer Richmond	1,007	5.7%	974	5.7%	947	5.6%	945	5.7%	930	5.6%
94122 Sunset	864	4.9%	825	4.8%	828	4.9%	802	4.8%	789	4.8%
94124 Bayview/Hunters Point	980	5.6%	938	5.5%	939	5.6%	942	5.7%	910	5.5%
94132 Lake Merced/Stonestown	452	2.6%	441	2.6%	438	2.6%	449	2.7%	450	2.7%
94133 North Beach/Chinatown	1,312	7.5%	1,271	7.5%	1,249	7.4%	1,223	7.3%	1,211	7.3%
94134 Visitacion Valley/Sunnydale	874	5.0%	825	4.8%	792	4.7%	766	4.6%	749	4.5%
Others	1,204	6.9%	1,168	6.9%	1,151	6.8%	1,121	6.7%	1,119	6.8%
Total	17,527		17,028		16,836		16,658		16,492	

In-Home Supportive Services Quarterly Update

New Applications**	Dec-06		Sep-06		Jun-06		Mar-06		Dec-05	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	975		948		831		1,231		1,247	
Change from previous quarter	27	2.8%	117	14.1%	-400	-32.5%	-16	-1.3%	307	32.7%
Change from previous year	-272	-21.8%	8	0.9%	-659	-44.2%	401	48.3%	-88	-6.6%
Application Status										
Record	560	57.4%	640	67.5%	536	64.5%	156	12.7%	276	22.1%
Eligible	292	29.9%	199	21.0%	213	25.6%	658	53.5%	641	51.4%
Interim	0	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Leave	1	0.1%	1	0.1%	-	0.0%	8	0.6%	4	0.3%
Terminated	5	0.5%	6	0.6%	4	0.5%	89	7.2%	51	4.1%
Denied (reasons below):	117	12.0%	102	10.8%	78	9.4%	320	26.0%	275	22.1%
<i>Recipient Request</i>	65	55.6%	47	46.1%	32	41.0%	95	29.7%	80	29.1%
<i>Residence</i>	23	19.7%	20	19.6%	15	19.2%	66	20.6%	62	22.5%
<i>Income, Resources/Other Eligibility Factors</i>	20	17.1%	25	24.5%	28	35.9%	106	33.1%	92	33.5%
<i>Able and Available Spouse</i>	-	0.0%	2	2.0%	-	0.0%	5	1.6%	5	1.8%
<i>SSI/SSP Personal & Real Property (excess)</i>	2	1.7%	2	2.0%	2	2.6%	11	3.4%	8	2.9%
<i>Other Reason</i>	7	6.0%	6	5.9%	1	1.3%	37	11.6%	28	10.2%
SSI Status**										
SSI	615	63.1%	616	65.0%	507	61.0%	610	49.6%		
Non-SSI	360	36.9%	332	35.0%	324	39.0%	361	29.3%		
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	123	12.6%	112	11.8%	90	10.8%	133	10.8%	134	10.7%
94103 South of Market	91	9.3%	97	10.2%	85	10.2%	97	7.9%	105	8.4%
94107 Potrero Hill	32	3.3%	25	2.6%	22	2.6%	30	2.4%	33	2.6%
94108 Chinatown	37	3.8%	31	3.3%	23	2.8%	33	2.7%	33	2.6%
94109 Polk/Russian Hill	80	8.2%	69	7.3%	47	5.7%	107	8.7%	111	8.9%
94110 Inner Mission/Bernal Heights	72	7.4%	71	7.5%	67	8.1%	108	8.8%	108	8.7%
94112 Ingleside/Excelsior/Outer Mission	98	10.1%	81	8.5%	75	9.0%	103	8.4%	100	8.0%
94115 Western Addition/Japantown	38	3.9%	50	5.3%	50	6.0%	67	5.4%	73	5.9%
94116 Parkside	18	1.8%	30	3.2%	32	3.9%	42	3.4%	42	3.4%
94117 Haight-Ashbury	23	2.4%	30	3.2%	17	2.0%	22	1.8%	19	1.5%
94118 Inner Richmond	19	1.9%	25	2.6%	31	3.7%	42	3.4%	42	3.4%
94121 Outer Richmond	40	4.1%	29	3.1%	19	2.3%	44	3.6%	43	3.4%
94122 Sunset	37	3.8%	36	3.8%	37	4.5%	42	3.4%	43	3.4%
94124 Bayview/Hunters Point	75	7.7%	67	7.1%	63	7.6%	95	7.7%	98	7.9%
94132 Lake Merced/Stonestown	20	2.1%	22	2.3%	10	1.2%	40	3.2%	42	3.4%
94133 North Beach/Chinatown	57	5.8%	46	4.9%	49	5.9%	89	7.2%	88	7.1%
94134 Visitacion Valley/Sunnydale	51	5.2%	64	6.8%	47	5.7%	72	5.8%	73	5.9%
Others	64	6.6%	63	6.6%	67	#REF!	65	5.3%	60	4.8%
Total	975		948		831		1,231		1,247	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Dec-06		Sep-06		Jun-06		Mar-06		Dec-05	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	503		400		397		420		446	
Gender										
Male	225	44.7%	164	41.0%	168	42.3%	185	44.0%	187	41.9%
Female	278	55.3%	236	59.0%	229	57.7%	235	56.0%	259	58.1%
Delivery mode										
Independent Provider	480	95.4%	373	93.3%	377	95.0%	405	96.4%	425	95.3%
Contract	22	4.4%	26	6.5%	19	4.8%	15	3.6%	20	4.5%
Mixed	1	0.2%	1	0.3%	1	0.3%	-	0.0%	1	0.2%
Age (in years)										
0 thru 18	8	1.6%	6	1.5%	6	1.5%	1	0.2%	4	0.9%
19 thru 64	146	29.0%	128	32.0%	132	33.2%	166	39.5%	163	36.5%
65 thru 74	138	27.4%	106	26.5%	104	26.2%	103	24.5%	129	28.9%
75 thru 84	174	34.6%	132	33.0%	124	31.2%	121	28.8%	108	24.2%
85 and over	37	7.4%	28	7.0%	31	7.8%	29	6.9%	42	9.4%
Average	67		67		68		66		66	
Median	72		72		72		69		69	
Lives Alone***	183	36.4%	183	45.8%						
SSI Status										
SSI	436	86.7%	360	90.0%	354	89.2%	365	86.9%	423	94.8%
Non-SSI	67	13.3%	40	10.0%	43	10.8%	55	13.1%	23	5.2%
Share of Cost										
Number of Individuals	15	3.0%	10	2.5%	5	1.3%	10	2.4%	3	0.7%
Mean Share of Cost/Individual	\$ 567		\$ 428		\$ 377		\$ 514		\$ 359	
Ethnicity										
Chinese	228	45.3%	166	41.5%	175	44.1%	131	31.2%	159	35.7%
Caucasian	102	20.3%	78	19.5%	69	17.4%	105	25.0%	108	24.2%
African American	77	15.3%	65	16.3%	76	19.1%	93	22.1%	79	17.7%
Latin American/Hispanic	39	7.8%	42	10.5%	33	8.3%	37	8.8%	46	10.3%
Filipino	32	6.4%	26	6.5%	27	6.8%	32	7.6%	22	4.9%
Korean	12	2.4%	5	1.3%	10	2.5%	2	0.5%	9	2.0%
Vietnamese	3	0.6%	3	0.8%	2	0.5%	9	2.1%	9	2.0%
Cambodian	2	0.4%	-	0.0%	-	0.0%	1	0.2%	-	0.0%
Other/Unknown	8	1.6%	15	3.8%	5	1.3%	10	2.4%	14	3.1%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Dec-06		Sep-06		Jun-06		Mar-06		Dec-05	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	170	33.8%	143	35.8%	166	41.8%	192	45.7%	194	43.5%
Cantonese	206	41.0%	154	38.5%	151	38.0%	115	27.4%	148	33.2%
Spanish	32	6.4%	36	9.0%	23	5.8%	22	5.2%	29	6.5%
Russian	33	6.6%	24	6.0%	17	4.3%	42	10.0%	38	8.5%
Mandarin	14	2.8%	11	2.8%	15	3.8%	14	3.3%	7	1.6%
Tagalog	19	3.8%	14	3.5%	4	1.0%	12	2.9%	9	2.0%
Vietnamese	9	1.8%	2	0.5%	3	0.8%	7	1.7%	10	2.2%
All Other	20	4.0%	16	4.0%	18	4.5%	16	3.8%	11	2.5%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	46	9.1%	49	12.3%	39	9.8%	48	11.4%	59	13.2%
94103 South of Market	29	5.8%	45	11.3%	44	11.1%	54	12.9%	45	10.1%
94107 Potrero Hill	22	4.4%	9	2.3%	13	3.3%	19	4.5%	6	1.3%
94108 Chinatown	29	5.8%	15	3.8%	17	4.3%	16	3.8%	19	4.3%
94109 Polk/Russian Hill	34	6.8%	29	7.3%	39	9.8%	35	8.3%	35	7.8%
94110 Inner Mission/Bernal Heights	31	6.2%	27	6.8%	26	6.5%	16	3.8%	29	6.5%
94112 Ingleside/Excelsior/Outer Mission	49	9.7%	38	9.5%	28	7.1%	37	8.8%	39	8.7%
94115 Western Addition/Japantown	27	5.4%	23	5.8%	23	5.8%	27	6.4%	26	5.8%
94116 Parkside	20	4.0%	11	2.8%	11	2.8%	12	2.9%	20	4.5%
94118 Inner Richmond	10	2.0%	9	2.3%	8	2.0%	8	1.9%	11	2.5%
94121 Outer Richmond	29	5.8%	16	4.0%	11	2.8%	22	5.2%	17	3.8%
94122 Sunset	21	4.2%	19	4.8%	35	8.8%	20	4.8%	12	2.7%
94124 Bayview/Hunters Point	37	7.4%	13	3.3%	19	4.8%	27	6.4%	26	5.8%
94132 Lake Merced/Stonestown	12	2.4%	7	1.8%	4	1.0%	6	1.4%	15	3.4%
94133 North Beach/Chinatown	50	9.9%	41	10.3%	37	9.3%	23	5.5%	37	8.3%
94134 Visitacion Valley/Sunnydale	27	5.4%	26	6.5%	17	4.3%	28	6.7%	25	5.6%
Others	30	6.0%	23	5.8%	26	6.5%	22	5.2%	25	5.6%
Total	503		400		397		420		446	

In-Home Supportive Services Quarterly Update

Services for Active Caseload	Dec-06		Sep-06		Jun-06		Mar-06		Dec-05	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services	96%	4.6	99%	0.8	99%	0.8	99%	0.8	99%	0.8
Routine Laundry	92%	2.3	99%	1.3	99%	1.3	99%	1.3	99%	1.3
Errands & Other Shopping	96%	2.0	97%	0.6	97%	0.6	97%	0.6	97%	0.6
Grocery Shopping	99%	1.3	97%	0.6	96%	0.6	96%	0.6	96%	0.6
Meal Clean Up	57%	2.0	96%	2.0	96%	2.0	95%	2.0	95%	2.0
Preparation of Meals	45%	2.4	96%	4.6	95%	4.7	95%	4.7	95%	4.6
Accompaniment to Medical Appointment	72%	1.4	94%	1.1	93%	1.1	93%	1.1	93%	1.1
Bathing, Oral Hygiene, Grooming	94%	1.1	92%	2.3	92%	2.3	93%	2.3	92%	2.3
Dressing	99%	0.8	72%	1.4	72%	1.4	72%	1.4	71%	1.4
Prosthesis Assistance	2%	37.1	68%	0.9	67%	0.9	66%	0.9	65%	0.9
Ambulation	47%	1.5	57%	2.0	56%	2.0	55%	2.0	54%	2.0
Moving In/Out of Bed	38%	1.7	47%	1.5	46%	1.5	45%	1.5	44%	1.5
Bowel & Bladder Care	68%	0.9	45%	2.4	45%	2.4	44%	2.4	44%	2.4
Repositioning/Rubbing	97%	0.6	37%	1.7	36%	1.7	34%	1.7	32%	1.6
Feeding	24%	2.6	24%	2.5	24%	2.6	23%	2.6	22%	2.6
Paramedical Services	97%	0.6	4%	3.7	4%	3.7	4%	3.8	4%	3.9
Respiration	4%	3.7	4%	1.3	3%	1.4	3%	1.3	3%	1.3
Routine Bed Baths	4%	2.2	4%	2.3	3%	2.4	3%	2.4	3%	2.4
Protective Supervision	4%	1.3	2%	37.3	2%	39.2	2%	37.2	2%	37.6
Menstrual Care	1%	2.2	2%	0.5	2%	0.5	2%	0.5	1%	0.5
Accompaniment to Alternative Resources	2%	0.5	1%	2.3	1%	2.3	1%	2.2	1%	2.1
Heavy Cleaning	0%	16.8	0%	31.8	0%	8.1	0%	0.0	0%	6.4
Total Weekly Authorized Hours	343,580		335,363		330,245		323,887		317,884	
Average Weekly Hours per Recipient	19.6		19.7		19.6		19.4		19.3	