

In-Home Supportive Services Quarterly Update

Active Caseload*	Sep-06		Jun-06		Mar-06		Dec-05		Sep-05	
	#	%	#	%	#	%	#	%	#	%
Active Cases	17,028		16,836		16,658		16,492		16,264	
Change from Previous Quarter	192	1.1%	178	1.1%	166	1.0%	228	1.4%	298	1.9%
Change from Previous Year	764	4.7%	870	5.4%	1,072	6.9%	1,057	6.8%	1,081	7.1%
Change from 2 Years	1,845	12.2%	1,862	12.4%	1,954	13.3%	2,075	14.4%	2,202	15.7%
Change from 3 Years	2,966	21.1%	3,151	23.0%	3,309	25.3%	3,431	26.3%	3,591	28.3%
Gender										
Male	5,977	35.1%	5,912	35.1%	5,839	35.1%	5,775	35.0%	5,662	34.8%
Female	11,051	64.9%	10,924	64.9%	10,819	64.9%	10,717	65.0%	10,602	65.2%
Delivery Mode										
Independent Provider	16,033	94.2%	15,858	94.2%	15,696	94.2%	15,504	94.0%	15,248	93.8%
Contract	876	5.1%	865	5.1%	851	5.1%	889	5.4%	909	5.6%
Mixed	119	0.7%	113	0.7%	111	0.7%	99	0.6%	107	0.7%
Age (in years)										
0 thru 18	200	1.2%	200	1.2%	191	1.1%	194	1.2%	186	1.1%
19 thru 64	4,126	24.2%	4,135	24.6%	4,109	24.7%	4,169	25.3%	3,966	24.4%
65 thru 74	3,709	21.8%	3,691	21.9%	3,148	18.9%	3,117	18.9%	3,452	21.2%
75 thru 84	6,121	35.9%	6,017	35.7%	6,431	38.6%	6,360	38.6%	5,842	35.9%
85 and over	2,872	16.9%	2,793	16.6%	2,779	16.7%	2,752	16.7%	2,818	17.3%
Average	71		71		72		71		71	
Median	76		76		76		75		75	
Lives Alone*	6,875	40.4%								
SSI Status										
SSI	14,953	87.8%	14,752	87.6%	14,596	87.6%	14,469	87.7%	14,237	87.5%
Non-SSI	2,075	12.2%	2,084	12.4%	2,062	12.4%	2,023	12.3%	2,027	12.5%
Share of Cost										
Number of Individuals	283	1.7%	332	2.0%	265	1.6%	370	2.2%	364	2.2%
Mean Share of Cost/Individual	\$ 406		\$ 419		\$ 422		\$ 409		\$ 381	

In-Home Supportive Services Quarterly Update

Active Caseload	Sep-06		Jun-06		Mar-06		Dec-05		Sep-05	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	6,160	36.2%	6,009	35.7%	5,851	35.1%	5,747	34.8%	5,621	34.6%
Caucasian	5,318	31.2%	5,292	31.4%	5,316	31.9%	5,309	32.2%	5,238	32.2%
African American	2,471	14.5%	2,479	14.7%	2,447	14.7%	2,438	14.8%	2,416	14.9%
Latino	1,539	9.0%	1,530	9.1%	1,498	9.0%	1,490	9.0%	1,476	9.1%
Filipino	793	4.7%	771	4.6%	777	4.7%	746	4.5%	763	4.7%
Vietnamese	255	1.5%	257	1.5%	265	1.6%	258	1.6%	247	1.5%
Korean	168	1.0%	172	1.0%	174	1.0%	177	1.1%	170	1.0%
Cambodian	31	0.2%	31	0.2%	30	0.2%	29	0.2%	29	0.2%
Other/Unknown	293	1.7%	295	1.8%	300	1.8%	298	1.8%	304	1.9%
Primary Language										
English	5,161	30.3%	5,175	30.7%	5,137	30.8%	5,136	31.1%	5,077	31.2%
Cantonese	5,155	30.3%	4,991	29.6%	4,837	29.0%	4,740	28.7%	4,625	28.4%
Russian	3,530	20.7%	3,511	20.9%	3,528	21.2%	3,507	21.3%	3,461	21.3%
Spanish	1,194	7.0%	1,181	7.0%	1,160	7.0%	1,148	7.0%	1,150	7.1%
Mandarin	506	3.0%	507	3.0%	506	3.0%	495	3.0%	483	3.0%
Tagalog	468	2.7%	443	2.6%	459	2.8%	436	2.6%	452	2.8%
Vietnamese	258	1.5%	262	1.6%	266	1.6%	260	1.6%	251	1.5%
All Other	756	4.4%	766	4.5%	1,492	9.0%	770	4.7%	765	4.7%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,545	9.1%	1,542	9.2%	1,543	9.3%	1,558	9.4%	1,505	9.3%
94103 South of Market	1,364	8.0%	1,323	7.9%	1,297	7.8%	1,253	7.6%	1,219	7.5%
94107 Potrero Hill	620	3.6%	635	3.8%	624	3.7%	596	3.6%	589	3.6%
94108 Chinatown	714	4.2%	707	4.2%	697	4.2%	687	4.2%	686	4.2%
94109 Polk/Russian Hill	1,370	8.0%	1,349	8.0%	1,343	8.1%	1,359	8.2%	1,355	8.3%
94110 Inner Mission/Bernal Heights	1,118	6.6%	1,122	6.7%	1,109	6.7%	1,130	6.9%	1,140	7.0%
94112 Ingleside/Excelsior/Outer Mission	1,139	6.7%	1,115	6.6%	1,091	6.5%	1,064	6.5%	1,048	6.4%
94115 Western Addition/Japantown	1,473	8.7%	1,472	8.7%	1,479	8.9%	1,472	8.9%	1,454	8.9%
94116 Parkside	642	3.8%	631	3.7%	630	3.8%	624	3.8%	614	3.8%
94118 Inner Richmond	601	3.5%	596	3.5%	597	3.6%	591	3.6%	579	3.6%
94121 Outer Richmond	974	5.7%	947	5.6%	945	5.7%	930	5.6%	923	5.7%
94122 Sunset	825	4.8%	828	4.9%	802	4.8%	789	4.8%	779	4.8%
94124 Bayview/Hunters Point	938	5.5%	939	5.6%	942	5.7%	910	5.5%	894	5.5%
94132 Lake Merced/Stonestown	441	2.6%	438	2.6%	449	2.7%	450	2.7%	451	2.8%
94133 North Beach/Chinatown	1,271	7.5%	1,249	7.4%	1,223	7.3%	1,211	7.3%	1,182	7.3%
94134 Visitacion Valley/Sunnydale	825	4.8%	792	4.7%	766	4.6%	749	4.5%	722	4.4%
Others	1,168	6.9%	1,151	6.8%	1,121	6.7%	1,119	6.8%	1,124	6.9%
Total	17,028		16,836		16,658		16,492		16,264	

In-Home Supportive Services Quarterly Update

New Applications**	Sep-06		Jun-06		Mar-06		Dec-05		Sep-05	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	948		831		1,231		1,247		940	
Change from previous quarter	117	14.1%	-400	-32.5%	-16	-1.3%	307	32.7%	-550	-36.9%
Change from previous year	8	0.9%	-659	-44.2%	401	48.3%	-88	-6.6%	-372	-28.4%
Application Status										
Record	640	67.5%	536	64.5%	156	12.7%	276	22.1%	521	55.4%
Eligible	199	21.0%	213	25.6%	658	53.5%	641	51.4%	293	31.2%
Interim	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Leave	1	0.1%	-	0.0%	8	0.6%	4	0.3%	1	0.1%
Terminated	6	0.6%	4	0.5%	89	7.2%	51	4.1%	12	1.3%
Denied (reasons below):	102	10.8%	78	9.4%	320	26.0%	275	22.1%	113	12.0%
Recipient Request	47	46.1%	32	41.0%	95	29.7%	80	29.1%	35	31.0%
Residence	20	19.6%	15	19.2%	66	20.6%	62	22.5%	24	21.2%
Income, Resources/Other Eligibility Factors	25	24.5%	28	35.9%	106	33.1%	92	33.5%	36	31.9%
Able and Available Spouse	2	2.0%	-	0.0%	5	1.6%	5	1.8%	3	2.7%
SSI/SSP Personal & Real Property (excess)	2	2.0%	2	2.6%	11	3.4%	8	2.9%	3	2.7%
Other Reason	6	5.9%	1	1.3%	37	11.6%	28	10.2%	12	10.6%
SSI Status**										
SSI	616	65.0%	507	61.0%	610	49.6%				
Non-SSI	332	35.0%	324	39.0%	361	29.3%				
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	112	11.8%	90	10.8%	133	10.8%	134	10.7%	106	11.3%
94103 South of Market	97	10.2%	85	10.2%	97	7.9%	105	8.4%	75	8.0%
94107 Potrero Hill	25	2.6%	22	2.6%	30	2.4%	33	2.6%	28	3.0%
94108 Chinatown	31	3.3%	23	2.8%	33	2.7%	33	2.6%	27	2.9%
94109 Polk/Russian Hill	69	7.3%	47	5.7%	107	8.7%	111	8.9%	84	8.9%
94110 Inner Mission/Bernal Heights	71	7.5%	67	8.1%	108	8.8%	108	8.7%	82	8.7%
94112 Ingleside/Excelsior/Outer Mission	81	8.5%	75	9.0%	103	8.4%	100	8.0%	78	8.3%
94115 Western Addition/Japantown	50	5.3%	50	6.0%	67	5.4%	73	5.9%	52	5.5%
94116 Parkside	30	3.2%	32	3.9%	42	3.4%	42	3.4%	31	3.3%
94117 Haight-Ashbury	30	3.2%	17	2.0%	22	1.8%	19	1.5%	17	1.8%
94118 Inner Richmond	25	2.6%	31	3.7%	42	3.4%	42	3.4%	34	3.6%
94121 Outer Richmond	29	3.1%	19	2.3%	44	3.6%	43	3.4%	34	3.6%
94122 Sunset	36	3.8%	37	4.5%	42	3.4%	43	3.4%	30	3.2%
94124 Bayview/Hunters Point	67	7.1%	63	7.6%	95	7.7%	98	7.9%	66	7.0%
94132 Lake Merced/Stonestown	22	2.3%	10	1.2%	40	3.2%	42	3.4%	32	3.4%
94133 North Beach/Chinatown	46	4.9%	49	5.9%	89	7.2%	88	7.1%	67	7.1%
94134 Visitacion Valley/Sunnydale	64	6.8%	47	5.7%	72	5.8%	73	5.9%	54	5.7%
Others	63	6.6%	67	#REF!	65	5.3%	60	4.8%	43	4.6%
Total	948		831		1,231		1,247		940	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Sep-06		Jun-06		Mar-06		Dec-05		Sep-05	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	400		397		420		446		491	
Gender										
Male	164	41.0%	168	42.3%	185	44.0%	187	41.9%	201	40.9%
Female	236	59.0%	229	57.7%	235	56.0%	259	58.1%	290	59.1%
Delivery mode										
Independent Provider	373	93.3%	377	95.0%	405	96.4%	425	95.3%	468	95.3%
Contract	26	6.5%	19	4.8%	15	3.6%	20	4.5%	20	4.1%
Mixed	1	0.3%	1	0.3%	-	0.0%	1	0.2%	3	0.6%
Age (in years)										
0 thru 18	6	1.5%	6	1.5%	1	0.2%	4	0.9%	8	1.6%
19 thru 64	128	32.0%	132	33.2%	166	39.5%	163	36.5%	173	35.2%
65 thru 74	106	26.5%	104	26.2%	103	24.5%	129	28.9%	109	22.2%
75 thru 84	132	33.0%	124	31.2%	121	28.8%	108	24.2%	160	32.6%
85 and over	28	7.0%	31	7.8%	29	6.9%	42	9.4%	41	8.4%
Average	67		68		66		66		66	
Median	72		72		69		69		71	
Lives Alone***	183	45.8%								
SSI Status										
SSI	360	90.0%	354	89.2%	365	86.9%	423	94.8%	440	89.6%
Non-SSI	40	10.0%	43	10.8%	55	13.1%	23	5.2%	51	10.4%
Share of Cost										
Number of Individuals	10	2.5%	5	1.3%	10	2.4%	3	0.7%	9	1.8%
Mean Share of Cost/Individual	\$ 428		\$ 377		\$ 514		\$ 359		\$ 358	
Ethnicity										
Chinese	166	41.5%	175	44.1%	131	31.2%	159	35.7%	153	31.2%
Caucasian	78	19.5%	69	17.4%	105	25.0%	108	24.2%	123	25.1%
African American	65	16.3%	76	19.1%	93	22.1%	79	17.7%	86	17.5%
Latin American/Hispanic	42	10.5%	33	8.3%	37	8.8%	46	10.3%	63	12.8%
Filipino	26	6.5%	27	6.8%	32	7.6%	22	4.9%	35	7.1%
Korean	5	1.3%	10	2.5%	2	0.5%	9	2.0%	13	2.6%
Vietnamese	3	0.8%	2	0.5%	9	2.1%	9	2.0%	7	1.4%
Cambodian	-	0.0%	-	0.0%	1	0.2%	-	0.0%	-	0.0%
Other/Unknown	15	3.8%	5	1.3%	10	2.4%	14	3.1%	11	2.2%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Sep-06		Jun-06		Mar-06		Dec-05		Sep-05	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	143	35.8%	166	41.8%	192	45.7%	194	43.5%	217	44.2%
Cantonese	154	38.5%	151	38.0%	115	27.4%	148	33.2%	131	26.7%
Spanish	36	9.0%	23	5.8%	22	5.2%	29	6.5%	53	10.8%
Russian	24	6.0%	17	4.3%	42	10.0%	38	8.5%	28	5.7%
Mandarin	11	2.8%	15	3.8%	14	3.3%	7	1.6%	9	1.8%
Tagalog	14	3.5%	4	1.0%	12	2.9%	9	2.0%	19	3.9%
Vietnamese	2	0.5%	3	0.8%	7	1.7%	10	2.2%	6	1.2%
All Other	16	4.0%	18	4.5%	16	3.8%	11	2.5%	28	5.7%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	49	12.3%	39	9.8%	48	11.4%	59	13.2%	65	13.2%
94103 South of Market	45	11.3%	44	11.1%	54	12.9%	45	10.1%	52	10.6%
94107 Potrero Hill	9	2.3%	13	3.3%	19	4.5%	6	1.3%	15	3.1%
94108 Chinatown	15	3.8%	17	4.3%	16	3.8%	19	4.3%	16	3.3%
94109 Polk/Russian Hill	29	7.3%	39	9.8%	35	8.3%	35	7.8%	40	8.1%
94110 Inner Mission/Bernal Heights	27	6.8%	26	6.5%	16	3.8%	29	6.5%	41	8.4%
94112 Ingleside/Excelsior/Outer Mission	38	9.5%	28	7.1%	37	8.8%	39	8.7%	39	7.9%
94115 Western Addition/Japantown	23	5.8%	23	5.8%	27	6.4%	26	5.8%	30	6.1%
94116 Parkside	11	2.8%	11	2.8%	12	2.9%	20	4.5%	15	3.1%
94118 Inner Richmond	9	2.3%	8	2.0%	8	1.9%	11	2.5%	17	3.5%
94121 Outer Richmond	16	4.0%	11	2.8%	22	5.2%	17	3.8%	15	3.1%
94122 Sunset	19	4.8%	35	8.8%	20	4.8%	12	2.7%	20	4.1%
94124 Bayview/Hunters Point	13	3.3%	19	4.8%	27	6.4%	26	5.8%	31	6.3%
94132 Lake Merced/Stonestown	7	1.8%	4	1.0%	6	1.4%	15	3.4%	13	2.6%
94133 North Beach/Chinatown	41	10.3%	37	9.3%	23	5.5%	37	8.3%	36	7.3%
94134 Visitacion Valley/Sunnydale	26	6.5%	17	4.3%	28	6.7%	25	5.6%	28	5.7%
Others	23	5.8%	26	6.5%	22	5.2%	25	5.6%	18	3.7%
Total	400		397		420		446		491	

In-Home Supportive Services Quarterly Update

Services for Active Caseload	Sep-06		Jun-06		Mar-06		Dec-05		Sep-05	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services	99%	0.8	99%	0.8	99%	0.8	99%	0.8	99%	0.8
Routine Laundry	99%	1.3	99%	1.3	99%	1.3	99%	1.3	99%	1.3
Errands & Other Shopping	97%	0.6	97%	0.6	97%	0.6	97%	0.6	97%	0.6
Grocery Shopping	97%	0.6	96%	0.6	96%	0.6	96%	0.6	96%	0.6
Meal Clean Up	96%	2.0	96%	2.0	95%	2.0	95%	2.0	95%	2.0
Preparation of Meals	96%	4.6	95%	4.7	95%	4.7	95%	4.6	95%	4.6
Accompaniment to Medical Appointment	94%	1.1	93%	1.1	93%	1.1	93%	1.1	92%	1.1
Bathing, Oral Hygiene, Grooming	92%	2.3	92%	2.3	93%	2.3	92%	2.3	92%	2.3
Dressing	72%	1.4	72%	1.4	72%	1.4	71%	1.4	71%	1.4
Prosthesis Assistance	68%	0.9	67%	0.9	66%	0.9	65%	0.9	65%	0.9
Ambulation	57%	2.0	56%	2.0	55%	2.0	54%	2.0	54%	2.0
Moving In/Out of Bed	47%	1.5	46%	1.5	45%	1.5	44%	1.5	44%	1.5
Bowel & Bladder Care	45%	2.4	45%	2.4	44%	2.4	44%	2.4	44%	2.4
Repositioning/Rubbing	37%	1.7	36%	1.7	34%	1.7	32%	1.6	31%	1.6
Feeding	24%	2.5	24%	2.6	23%	2.6	22%	2.6	22%	2.6
Paramedical Services	4%	3.7	4%	3.7	4%	3.8	4%	3.9	4%	3.9
Respiration	4%	1.3	3%	1.4	3%	1.3	3%	1.3	3%	1.3
Routine Bed Baths	4%	2.3	3%	2.4	3%	2.4	3%	2.4	3%	2.4
Protective Supervision	2%	37.3	2%	39.2	2%	37.2	2%	37.6	2%	37.7
Menstrual Care	2%	0.5	2%	0.5	2%	0.5	1%	0.5	2%	0.5
Accompaniment to Alternative Resources	1%	2.3	1%	2.3	1%	2.2	1%	2.1	1%	2.1
Heavy Cleaning	0%	31.8	0%	8.1	0%	0.0	0%	6.4	0%	8.1
Total Weekly Authorized Hours	335,363		330,245		323,887		317,884		312,030	
Average Weekly Hours per Recipient	19.7		19.6		19.4		19.3		19.2	