

## In-Home Supportive Services Quarterly Update

Active Caseload*	Mar-08		Dec-07		Sep-07		Jun-07		Mar-07	
	#	%	#	%	#	%	#	%	#	%
<b>Active Cases</b>	19,544		19,177		18,775		18,394		17,848	
Change from Previous Quarter	367	1.9%	402	2.1%	381	2.1%	546	3.1%	321	1.8%
Change from Previous Year	1,696	9.5%	1,650	9.4%	1,747	10.3%	1,558	9.3%	1,190	7.1%
Change from 2 Years	2,886	17.3%	2,685	16.3%	2,511	15.4%	2,428	15.2%	2,262	14.5%
Change from 3 Years	3,958	25.6%	3,994	25.9%	3,592	23.7%	3,420	22.8%	3,144	21.4%
<b>Gender</b>										
Male	7,196	36.8%	7,009	36.5%	6,827	36.4%	6,664	36.2%	6,373	35.7%
Female	12,348	63.2%	12,168	63.5%	11,948	63.6%	11,730	63.8%	11,475	64.3%
<b>Delivery Mode</b>										
Independent Provider	18,412	94.2%	18,077	94.3%	17,664	94.1%	17,314	94.1%	16,828	94.3%
Contract	993	5.1%	978	5.1%	990	5.3%	966	5.3%	915	5.1%
Mixed	139	0.7%	122	0.6%	121	0.6%	114	0.6%	105	0.6%
<b>Age (in years)</b>										
0 thru 18	255	1.3%	240	1.3%	239	1.3%	229	1.2%	215	1.2%
19 thru 64	4,961	25.4%	4,787	25.0%	4,725	25.2%	4,559	24.8%	4,379	24.5%
65 thru 74	4,210	21.5%	4,163	21.7%	4,184	22.3%	4,023	21.9%	3,890	21.8%
75 thru 84	6,783	34.7%	6,710	35.0%	6,590	35.1%	6,463	35.1%	6,352	35.6%
85 and over	3,335	17.1%	3,277	17.1%	3,037	16.2%	3,120	17.0%	3,012	16.9%
Average	72		72		72		72		72	
Median	77		76		76		76		77	
<b>Lives Alone*</b>	7,836	40.1%	7,660	39.9%	7,514	40.0%	7,407	40.3%	7,147	40.0%
<b>SSI Status</b>										
SSI	16,754	85.7%	16,478	85.9%	16,200	86.3%	15,924	86.6%	15,533	87.0%
Non-SSI	2,790	14.3%	2,699	14.1%	2,575	13.7%	2,470	13.4%	2,315	13.0%
<b>Share of Cost</b>										
Number of Individuals	429	2.2%	399	2.1%	403	2.1%	390	2.1%	372	2.1%
Mean Share of Cost/Individual	\$ 457.83		\$ 462		\$ 444		\$ 430		\$ 430	
Median Share of Cost/Individual	\$ 397.00									

\*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

## In-Home Supportive Services Quarterly Update

Active Caseload	Mar-08		Dec-07		Sep-07		Jun-07		Mar-07	
	#	%	#	%	#	%	#	%	#	%
<b>Ethnicity</b>										
Chinese	7,421	38.0%	7,305	38.1%	7,128	38.0%	6,903	37.5%	6,645	37.2%
Caucasian	5,688	29.1%	5,631	29.4%	5,559	29.6%	5,508	29.9%	5,401	30.3%
African American	2,845	14.6%	2,750	14.3%	2,676	14.3%	2,616	14.2%	2,549	14.3%
Latino	1,720	8.8%	1,686	8.8%	1,660	8.8%	1,675	9.1%	1,633	9.1%
Filipino	975	5.0%	933	4.9%	903	4.8%	875	4.8%	846	4.7%
Vietnamese	293	1.5%	290	1.5%	277	1.5%	271	1.5%	256	1.4%
Korean	195	1.0%	189	1.0%	178	0.9%	170	0.9%	167	0.9%
Cambodian	37	0.2%	33	0.2%	34	0.2%	34	0.2%	33	0.2%
Other/Unknown	370	1.9%	360	1.9%	360	1.9%	342	1.9%	318	1.8%
<b>Primary Language</b>										
English	5,940	30.4%	5,770	30.1%	5,633	30.0%	5,508	29.9%	5,349	30.0%
Cantonese	6,314	32.3%	6,223	32.5%	6,077	32.4%	5,858	31.8%	5,619	31.5%
Russian	3,606	18.5%	3,602	18.8%	3,598	19.2%	3,589	19.5%	3,553	19.9%
Spanish	1,315	6.7%	1,301	6.8%	1,288	6.9%	1,301	7.1%	1,254	7.0%
Mandarin	598	3.1%	583	3.0%	556	3.0%	553	3.0%	538	3.0%
Tagalog	639	3.3%	597	3.1%	561	3.0%	545	3.0%	518	2.9%
Vietnamese	279	1.4%	285	1.5%	276	1.5%	271	1.5%	261	1.5%
All Other	853	4.4%	816	4.3%	786	4.2%	769	4.2%	756	4.2%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	1,777	9.1%	1,714	8.9%	1,660	8.8%	1,633	8.9%	1,603	9.0%
94103 South of Market	1,546	7.9%	1,511	7.9%	1,487	7.9%	1,482	8.1%	1,448	8.1%
94107 Potrero Hill	686	3.5%	686	3.6%	677	3.6%	670	3.6%	647	3.6%
94108 Chinatown	826	4.2%	815	4.2%	810	4.3%	790	4.3%	761	4.3%
94109 Polk/Russian Hill	1,523	7.8%	1,505	7.8%	1,510	8.0%	1,479	8.0%	1,420	8.0%
94110 Inner Mission/Bernal Heights	1,221	6.2%	1,214	6.3%	1,183	6.3%	1,183	6.4%	1,145	6.4%
94112 Ingleside/Excelsior/Outer Mission	1,435	7.3%	1,354	7.1%	1,310	7.0%	1,271	6.9%	1,223	6.9%
94115 Western Addition/Japantown	1,616	8.3%	1,583	8.3%	1,542	8.2%	1,522	8.3%	1,489	8.3%
94116 Parkside	748	3.8%	714	3.7%	694	3.7%	680	3.7%	657	3.7%
94118 Inner Richmond	660	3.4%	659	3.4%	640	3.4%	632	3.4%	620	3.5%
94121 Outer Richmond	1,043	5.3%	1,048	5.5%	1,052	5.6%	1,043	5.7%	1,031	5.8%
94122 Sunset	966	4.9%	957	5.0%	932	5.0%	913	5.0%	888	5.0%
94124 Bayview/Hunters Point	1,110	5.7%	1,076	5.6%	1,063	5.7%	1,015	5.5%	1,000	5.6%
94132 Lake Merced/Stonestown	500	2.6%	496	2.6%	486	2.6%	469	2.5%	444	2.5%
94133 North Beach/Chinatown	1,454	7.4%	1,451	7.6%	1,414	7.5%	1,372	7.5%	1,330	7.5%
94134 Visitacion Valley/Sunnydale	1,058	5.4%	1,035	5.4%	1,008	5.4%	969	5.3%	916	5.1%
Others	1,375	7.0%	1,359	7.1%	1,307	7.0%	1,271	6.9%	1,226	6.9%
<b>Total</b>	<b>19,544</b>		<b>19,177</b>		<b>18,775</b>		<b>18,394</b>		<b>17,848</b>	

## In-Home Supportive Services Quarterly Update

New Applications**	Mar-08		Dec-07		Sep-07		Jun-07		Mar-07	
	#	%	#	%	#	%	#	%	#	%
<b>Total New Applications</b>	1,252		1,142		1,173		1,163		1,112	
Change from previous quarter	110	9.6%	-31	-2.6%	10	0.9%	51	4.6%	137	14.1%
Change from previous year	140	12.6%	167	17.1%	225	23.7%	332	40.0%	-119	-9.7%
<b>Application Status</b>										
Record	522	41.7%	521	45.6%	582	49.6%	574	49.4%	590	53.1%
Eligible	483	38.6%	428	37.5%	423	36.1%	424	36.5%	387	34.8%
Interim	1	0.1%	-	0.0%	-	0.0%	2	0.2%	-	0.0%
Leave	2	0.2%	3	0.3%	3	0.3%	5	0.4%	2	0.2%
Terminated	12	1.0%	13	1.1%	5	0.4%	9	0.8%	4	0.4%
Denied (reasons below):	232	18.5%	177	15.5%	160	13.6%	149	12.8%	129	11.6%
<i>Recipient Request</i>	120	51.7%	71	40.1%	74	46.3%	92	61.7%	69	53.5%
<i>Residence</i>	39	16.8%	43	24.3%	36	22.5%	20	13.4%	23	17.8%
<i>Income, Resources/Other Eligibility Factors</i>	43	18.5%	37	20.9%	34	21.3%	26	17.4%	21	16.3%
<i>SSI/SSP Personal &amp; Real Property (excess)</i>	21	9.1%	12	6.8%	9	5.6%	9	6.0%	2	1.6%
<i>Other Reason</i>	9	3.9%	14	7.9%	7	4.4%	2	1.3%	14	10.9%
<b>SSI Status**</b>										
SSI	692	55.3%	681	59.6%	677	57.7%	673	57.9%	682	61.3%
Non-SSI	560	44.7%	461	40.4%	496	42.3%	490	42.1%	430	38.7%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	137	10.9%	126	11.0%	154	13.1%	129	11.1%	112	10.1%
94103 South of Market	95	7.6%	95	8.3%	70	6.0%	96	8.3%	121	10.9%
94107 Potrero Hill	24	1.9%	26	2.3%	29	2.5%	37	3.2%	24	2.2%
94108 Chinatown	32	2.6%	33	2.9%	30	2.6%	36	3.1%	25	2.2%
94109 Polk/Russian Hill	130	10.4%	98	8.6%	93	7.9%	113	9.7%	90	8.1%
94110 Inner Mission/Bernal Heights	93	7.4%	71	6.2%	74	6.3%	76	6.5%	88	7.9%
94112 Ingleside/Excelsior/Outer Mission	155	12.4%	127	11.1%	104	8.9%	95	8.2%	81	7.3%
94115 Western Addition/Japantown	47	3.8%	57	5.0%	78	6.6%	49	4.2%	68	6.1%
94116 Parkside	56	4.5%	37	3.2%	45	3.8%	48	4.1%	34	3.1%
94117 Haight-Ashbury	19	1.5%	30	2.6%	18	1.5%	23	2.0%	11	1.0%
94118 Inner Richmond	31	2.5%	30	2.6%	33	2.8%	34	2.9%	35	3.1%
94121 Outer Richmond	39	3.1%	49	4.3%	43	3.7%	54	4.6%	43	3.9%
94122 Sunset	55	4.4%	48	4.2%	37	3.2%	50	4.3%	67	6.0%
94124 Bayview/Hunters Point	91	7.3%	84	7.4%	84	7.2%	87	7.5%	86	7.7%
94132 Lake Merced/Stonestown	29	2.3%	19	1.7%	30	2.6%	20	1.7%	24	2.2%
94133 North Beach/Chinatown	72	5.8%	68	6.0%	81	6.9%	69	5.9%	64	5.8%
94134 Visitacion Valley/Sunnydale	71	5.7%	73	6.4%	85	7.2%	76	6.5%	66	5.9%
Others	76	6.1%	71	6.2%	85	7.2%	71	6.1%	73	6.6%
Total	1,252		1,142		1,173		1,163		1,112	

\*\* New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

## In-Home Supportive Services Quarterly Update

New Cases***	Mar-08		Dec-07		Sep-07		Jun-07		Mar-07	
	#	%	#	%	#	%	#	%	#	%
<b>Total New Cases</b>	672		641		641		700		541	
<b>Gender</b>										
Male	317	47.2%	260	40.6%	278	43.4%	315	45.0%	232	42.9%
Female	355	52.8%	381	59.4%	363	56.6%	385	55.0%	309	57.1%
<b>Delivery mode</b>										
Independent Provider	622	92.6%	613	95.6%	607	94.7%	658	94.0%	515	95.2%
Contract	49	7.3%	26	4.1%	32	5.0%	41	5.9%	24	4.4%
Mixed	1	0.1%	2	0.3%	2	0.3%	1	0.1%	2	0.4%
<b>Age (in years)</b>										
0 thru 18	12	1.8%	8	1.2%	3	0.5%	7	1.0%	2	0.4%
19 thru 64	239	35.6%	193	30.1%	190	29.6%	222	31.7%	171	31.6%
65 thru 74	177	26.3%	169	26.4%	188	29.3%	210	30.0%	159	29.4%
75 thru 84	187	27.8%	221	34.5%	209	32.6%	214	30.6%	166	30.7%
85 and over	57	8.5%	50	7.8%	51	8.0%	47	6.7%	43	7.9%
Average	67		69		69		68		69	
Median	71		72		72		71		72	
<b>Lives Alone***</b>	287	42.7%	241	37.6%	237	37.0%	303	43.3%	193	35.7%
<b>SSI Status</b>										
SSI	520	77.4%	525	81.9%	515	80.3%	569	81.3%	461	85.2%
Non-SSI	152	22.6%	116	18.1%	126	19.7%	131	18.7%	80	14.8%
<b>Share of Cost</b>										
Number of Individuals	18		18		15	2.3%	15	2.1%	3	0.6%
Mean Share of Cost/Individual	\$ 432		\$ 518		\$ 674		\$ 427		\$ 322	
Median Share of Cost/Individual	\$ 353									
<b>Ethnicity</b>										
Chinese	273	40.6%	288	44.9%	314	49.0%	327	46.7%	281	51.9%
Caucasian	152	22.6%	121	18.9%	135	21.1%	141	20.1%	91	16.8%
African American	117	17.4%	99	15.4%	82	12.8%	84	12.0%	60	11.1%
Latin American/Hispanic	60	8.9%	52	8.1%	33	5.1%	65	9.3%	54	10.0%
Filipino	44	6.5%	43	6.7%	40	6.2%	48	6.9%	28	5.2%
Korean	8	1.2%	12	1.9%	10	1.6%	15	2.1%	8	1.5%
Vietnamese	4	0.6%	11	1.7%	11	1.7%	5	0.7%	4	0.7%
Cambodian	2	0.3%	2	0.3%	16	2.5%	1	0.1%	2	0.4%
Other/Unknown	12	1.8%	13	2.0%	-	0.0%	14	2.0%	13	2.4%

\*\*\* New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

## In-Home Supportive Services Quarterly Update

New Cases*	Mar-08		Dec-07		Sep-07		Jun-07		Mar-07	
	#	%	#	%	#	%	#	%	#	%
<b>Primary Language</b>										
English	268	39.9%	203	31.7%	194	30.3%	222	31.7%	154	28.5%
Cantonese	236	35.1%	257	40.1%	290	45.2%	301	43.0%	262	48.4%
Spanish	38	5.7%	36	5.6%	52	8.1%	46	6.6%	29	5.4%
Russian	41	6.1%	41	6.4%	26	4.1%	56	8.0%	41	7.6%
Mandarin	23	3.4%	20	3.1%	16	2.5%	19	2.7%	16	3.0%
Tagalog	33	4.9%	34	5.3%	26	4.1%	33	4.7%	17	3.1%
Vietnamese	6	0.9%	12	1.9%	8	1.2%	10	1.4%	9	1.7%
All Other	27	4.0%	38	5.9%	29	4.5%	13	1.9%	13	2.4%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	79	11.8%	67	10.5%	66	10.3%	65	9.3%	48	8.9%
94103 South of Market	51	7.6%	44	6.9%	41	6.4%	51	7.3%	46	8.5%
94107 Potrero Hill	11	1.6%	11	1.7%	19	3.0%	15	2.1%	14	2.6%
94108 Chinatown	22	3.3%	22	3.4%	37	5.8%	28	4.0%	32	5.9%
94109 Polk/Russian Hill	54	8.0%	45	7.0%	59	9.2%	71	10.1%	46	8.5%
94110 Inner Mission/Bernal Heights	42	6.3%	43	6.7%	30	4.7%	46	6.6%	32	5.9%
94112 Ingleside/Excelsior/Outer Mission	87	12.9%	59	9.2%	52	8.1%	67	9.6%	54	10.0%
94115 Western Addition/Japantown	37	5.5%	33	5.1%	47	7.3%	27	3.9%	27	5.0%
94116 Parkside	32	4.8%	33	5.1%	18	2.8%	36	5.1%	12	2.2%
94118 Inner Richmond	11	1.6%	26	4.1%	20	3.1%	20	2.9%	15	2.8%
94121 Outer Richmond	20	3.0%	25	3.9%	29	4.5%	34	4.9%	21	3.9%
94122 Sunset	32	4.8%	29	4.5%	31	4.8%	42	6.0%	39	7.2%
94124 Bayview/Hunters Point	35	5.2%	37	5.8%	37	5.8%	37	5.3%	28	5.2%
94132 Lake Merced/Stonestown	13	1.9%	13	2.0%	13	2.0%	8	1.1%	5	0.9%
94133 North Beach/Chinatown	59	8.8%	61	9.5%	65	10.1%	59	8.4%	46	8.5%
94134 Visitacion Valley/Sunnydale	49	7.3%	44	6.9%	44	6.9%	52	7.4%	46	8.5%
Others	38	5.7%	49	7.6%	33	5.1%	42	6.0%	30	5.5%
Total	672		641		641		700		541	

