
MEMORANDUM

DATE: April 3, 2019

TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Aging and Adult Services Commission

FROM: Shireen McSpadden, Executive Director, Department of Aging and Adult Services
Carrie Wong, Long Term Care Operations Director

SUBJECT: Community Living Fund (CLF): Program for Case Management and Purchase of Resources and Services. Six-Month Report: July-Dec 2018

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Aging and Adult Services (DAAS) report to the Board of Supervisors every six months detailing the level of service provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of equipment and services, that will help individuals who are currently, or at risk of being, institutionalized to continue living independently in their homes, or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources, not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- ❖ The CLF Program received 111 total new referrals, a significant decrease from the prior period but generally consistent with trends over the program. Most (79%) of those referred were eligible and most of these have been served.
- ❖ 370 clients were served. Most (287) were served by the intensive case management program provided by the Institute on Aging (IOA). This is consistent with IOA enrollment trends over the life of the program. And 102 clients were served by Brilliant Corners through the Scattered Site Housing and Rental Subsidy program.¹

¹ This program has newly been integrated into the data portion of the CLF Six Month Report. Historic data is populated back to the July – December 2017 period based on when the program data was fully transitioned into a DAAS-managed data system.

Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- ❖ Consistent with overall program trends to date, over two-thirds of referred clients were seniors aged 60 and up. In 2011 and 2012, referred clients were more equally split between seniors and younger adults with disabilities (aged 18-59), but seniors typically represent the majority of referrals.
- ❖ Trends in the ethnic profile of new referrals remain generally consistent with prior periods with some slight changes. Referrals for White clients remain the largest group (38%). Referrals made on behalf of African-Americans increased to almost a third of referrals (31%). Referrals for Latino clients dipped slightly to align with historic program trends (15%). Referrals for Asian/Pacific Islander clients remain relatively low (11%).
- ❖ Referrals for English-speaking clients continue to dominate at 80% in the current reporting period. The second most common primary language remains Spanish (7%). Approximately 7% speak Asian/Pacific Islander languages, most commonly Cantonese (5%), a decline that mirrors the ethnicity trends described above.
- ❖ Males continue to represent the majority of referrals (55% in the current period). Three percent of referred clients were identified as transgender.
- ❖ Referred clients are most frequently heterosexual (55% of all referrals; 81% of referrals with a documented response to the sexual orientation question). Seven percent of all referrals were for persons identified as gay/lesbian/same-sex loving and five percent were for persons identified as bisexual. Approximately 20% of referrals were missing sexual orientation data in their application for CLF services.
- ❖ The most frequent zip code for referred clients remained 94102 (16% of referrals). This area includes the Tenderloin and Hayes Valley areas. Other common areas are 94103 (SOMA) with 14%, 94116 (Parkside, Laguna Honda) with 9% of all referrals, and 94109 (Nob Hill, Polk Gulch) with 9%.
- ❖ Referrals from Laguna Honda Hospital represent 25% of all referrals. This is consistent with the prior period and remains lower than trends over the entire program history. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. This likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need supportive housing, such as Direct Access to Housing (DAH), but there is a waitlist for this type of housing.

Service Requests

- ❖ Self-reported service needs remain consistent with prior periods. The most commonly-requested services at intake include: case management (68%), in-home support (60%), and housing-related services (46%).

Program Costs

The six-month period ending in December 2018 shows a net decrease of \$364,186 in CLF Program costs over the prior six-month period. This is primarily due to decreased expenditures from the contracts with IOA and Brilliant Corners.

- ❖ Total monthly program costs per client² averaged \$1,572 per month in the latest six-month period, a decrease of \$83 per month over the prior six-month period. The decrease in average cost per client was largely due to a decrease in purchase of service expenditures and case management costs in the IOA contract, as well as a smaller decrease in Brilliant Corners expenditures. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$168 per month in the latest reporting period, a decrease of \$67 per client from the previous six-month period.

Performance Measures

DAAS is committed to measuring the impact of its investments in community services. The CLF program has consistently met and exceeded its goals to support successful community living for those discharged from institution or at imminent risk of institutionalization. Given this demonstrated success, DAAS shifted focus to the below two new performance measures beginning in FY 15/16:

- ❖ Percent of clients with one or fewer unplanned (“acute”) hospital admissions within a six month period (excludes “banked” clients). *Goal: 80%*.
With **93%** of clients having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAAS will continue to monitor this measure and evaluate the goal threshold.
- ❖ Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes “banked” clients). *Goal: 80%*
On average, **72%** of service plan items were marked as resolved or transferred. This is an improvement over the prior reporting period. This change reflects internal operational improvements that IOA continues to build upon. With input from DAAS, IOA implemented changes to the service plan tool in its database to streamline the service plan and enhance tools for monitoring and supervision. These new tools will improve the program’s ability to ensure progress is made towards service plan completion to support client stabilization.

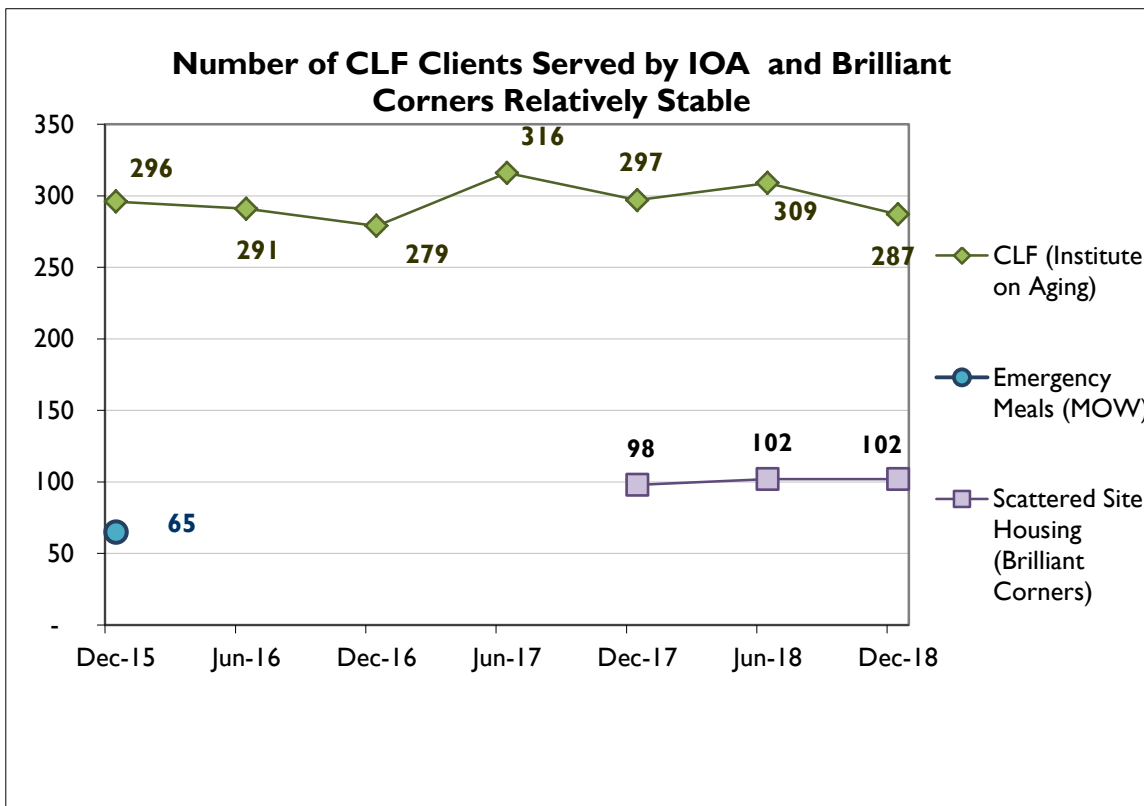
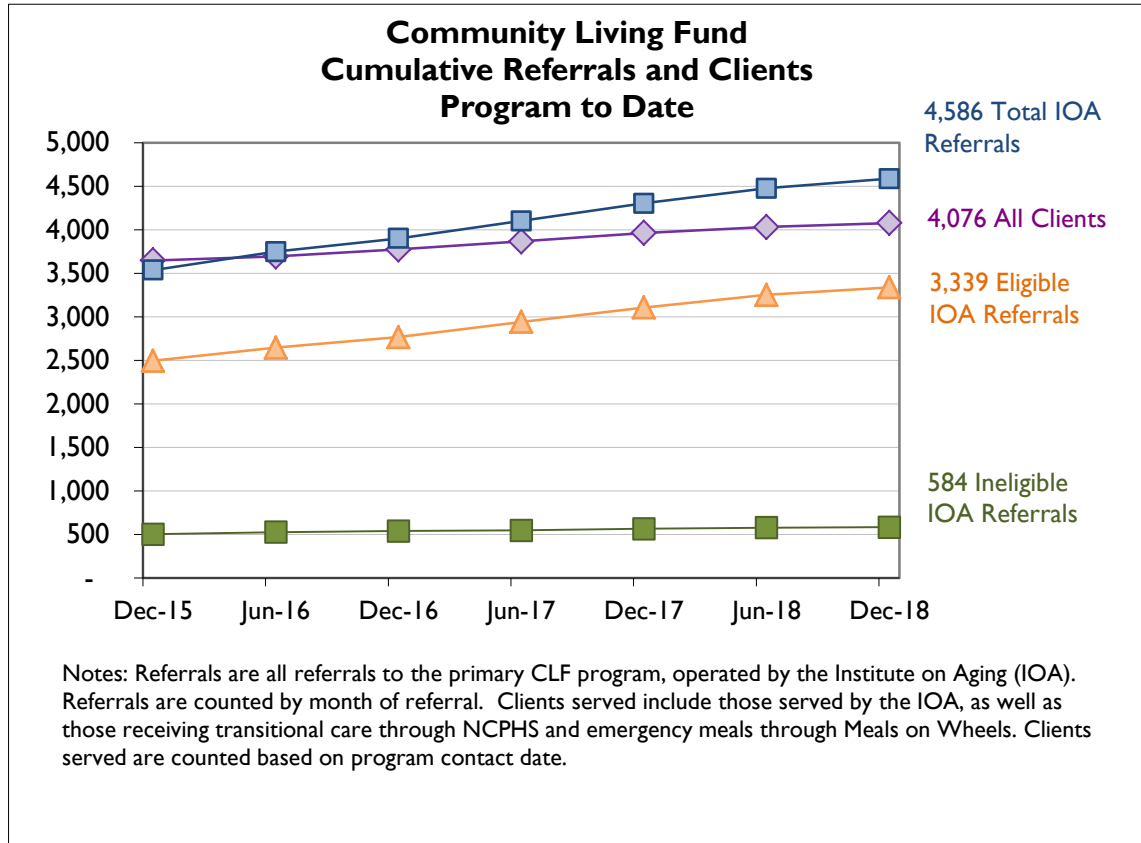
² This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/ [All Active Cases (from Section 1-1)]/6.

Systemic changes / Trends affecting CLF

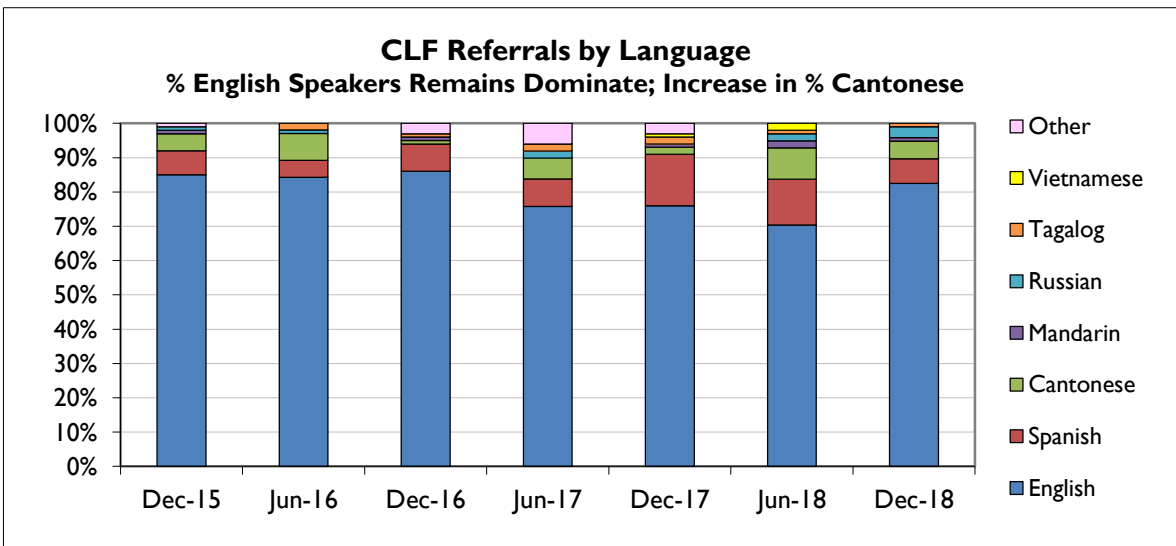
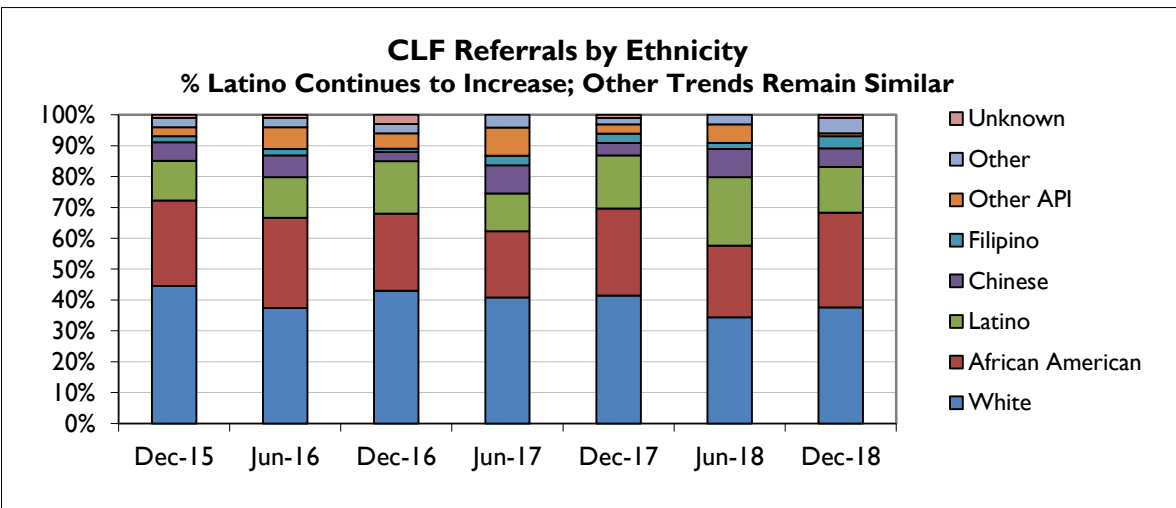
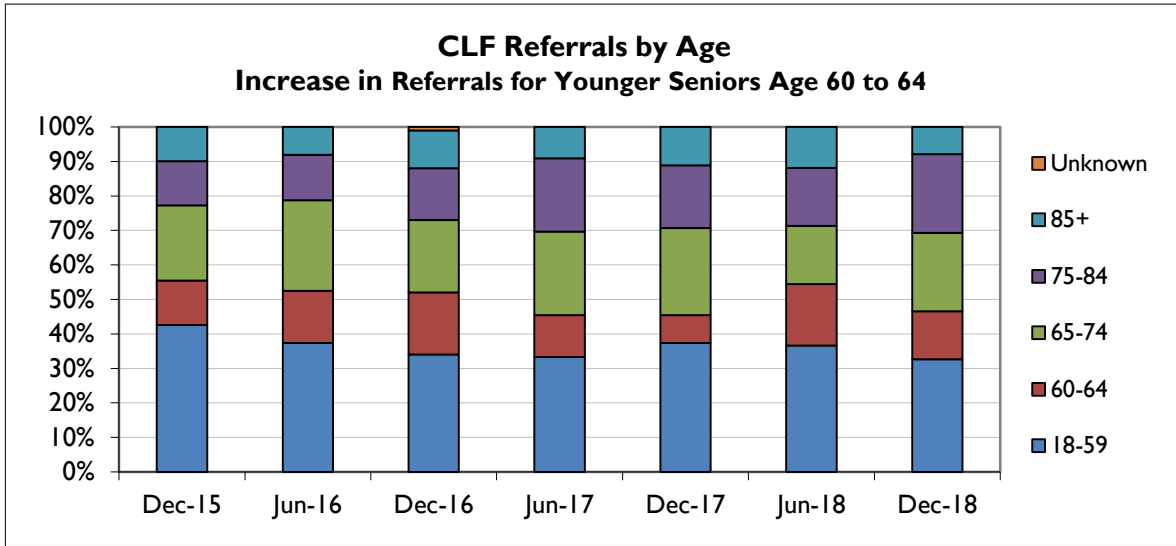
- ❖ As of March 2019, there are 35 referrals awaiting assignment. On average, these clients have been waiting for 85 days. This is generally consistent with trends in the last six month report.
- ❖ During this reporting period, the CLF Program transitioned four (4) participants into Scattered Site Housing units managed by Brilliant Corners. Two (2) were discharged from Laguna Honda Hospital, one (1) was from another SNF, and one (1) was in the community and diverted from institutionalization. The CLF Program facilitates monthly Multi-Disciplinary Team (MDT) meetings hosted at IOA to review the prospective referrals from Laguna Honda Hospital for clinical appropriateness of independent community living. CLF-eligible individuals living in institutional care who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units. At the end of December 2018, Brilliant Corners has the capacity to serve approximately four (4) additional clients.
- ❖ Institute on Aging (IOA) administers an Annual Satisfaction Survey for the CLF Program that measures overall satisfaction, meeting client needs, improving quality of life, and ensuring the ability to remain at home. During 2018, the overall satisfaction increased from 79% to 92%; Services met clients' needs increased from 81% to 97%; Quality of life increased from 88% to 92%; and services to help stay at home increased from 89% to 92%. Clients overall reported that the CLF Program meets or exceeds their needs and expectations with 93% having recommended the program to others. CLF is dedicated to continue ensuring that services are delivered in a manner that achieves significant client satisfaction.
- ❖ IOA worked with RTZ Associates to update the CLF service plan library and layout including revised intervention language and goals identification. These updates, along with the use of S.M.A.R.T. goals will improve the accuracy of reporting performance metrics and indicators for client improvements. This new service plan revision was launched January 2019.
- ❖ The CLF Program has been serving individuals under the Human Service Agency's (HSA) Housing and Disability Income Advocacy Program (HDAP). Overseen by the California Department of Social Services (CDSS), HDAP is a county-administered program that assists individuals with disabilities who are experiencing homelessness apply for disability benefit programs and provides housing assistance during the application period. During this reporting period, CLF transitioned 13 individuals to supportive housing, using intensive case management and purchases of services when appropriate. CLF helped individuals access to HSA's robust Social Security Income (SSI) Advocacy Program; link them to supportive housing through a subsidy; provide case management and housing stabilization services; and plan for a successful transition from the program when SSI is awarded.

- ❖ In partnership with Self Help for the Elderly (SHE), IOA will be replacing the bilingual Registered Nurse (RN) with a bilingual Social Worker to better meet client needs. The RN position was initially hired to serve a medically-intensive caseload but it was ultimately underutilized. IOA has been working with SHE to identify a bilingual Social Worker to meet the case management needs of the CLF Program. One of the primary goals of this partnership was also to increase capacity and to better serve the Asian Pacific Islander (API) population.
- ❖ CLF has continued to implement changes to increase access for the API population. In addition to the contract with SHE, CLF has also continued to maximize the dedicated caseloads for bilingual staff who work with the API population as well as ongoing dedication to hiring bilingual staff. Lastly, after some staffing changes, CLF resumed the monthly outreach meetings in August 2018, including the Asian Pacific Islander Partnership, multiple divisions within In-Home Supportive Services, including all supervisors and the Chinese Units, DAAS Integrated Intake, Chinese Hospital, Chinese Community Development Center, and Self-Help for the Elderly.
- ❖ The California Department of Healthcare Services (DHCS) replaced the existing In Home Operations (IHO) MediCal Waiver with the Home and Community Based Alternatives (HCBA) Waiver in Q1 for FY18-19. IOA has been designated as a Waiver Agency for San Francisco County and is anticipated to serve approximately 160 waiver participants. IOA participated in a readiness review in July conducted by DHCS. Responsibilities of the Waiver Agency includes establishing a vendor network of approved MediCal vendors, authorizing Plan of Treatment services, and providing case management. The statewide impact of this transition will double the waiver slots available. In response to being designated as a Waiver Agency for San Francisco County, CLF has successfully transferred the remaining IHO clients to the HCBA Waiver program during this reporting period.
- ❖ The contract with the Institute on Aging for the provision of CLF services expires at the end of this fiscal year. The Request for Proposals for the Community Living Fund was released in October 2018 and is currently in process.

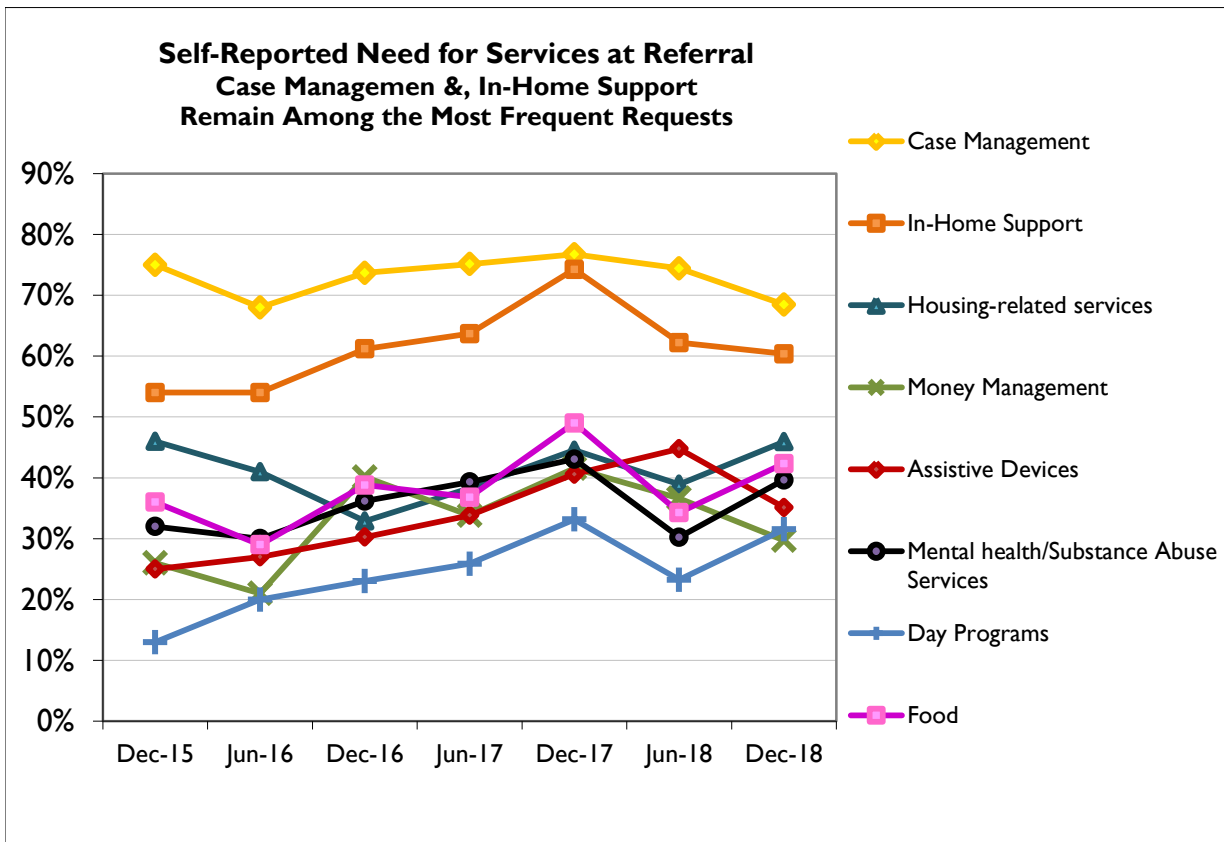
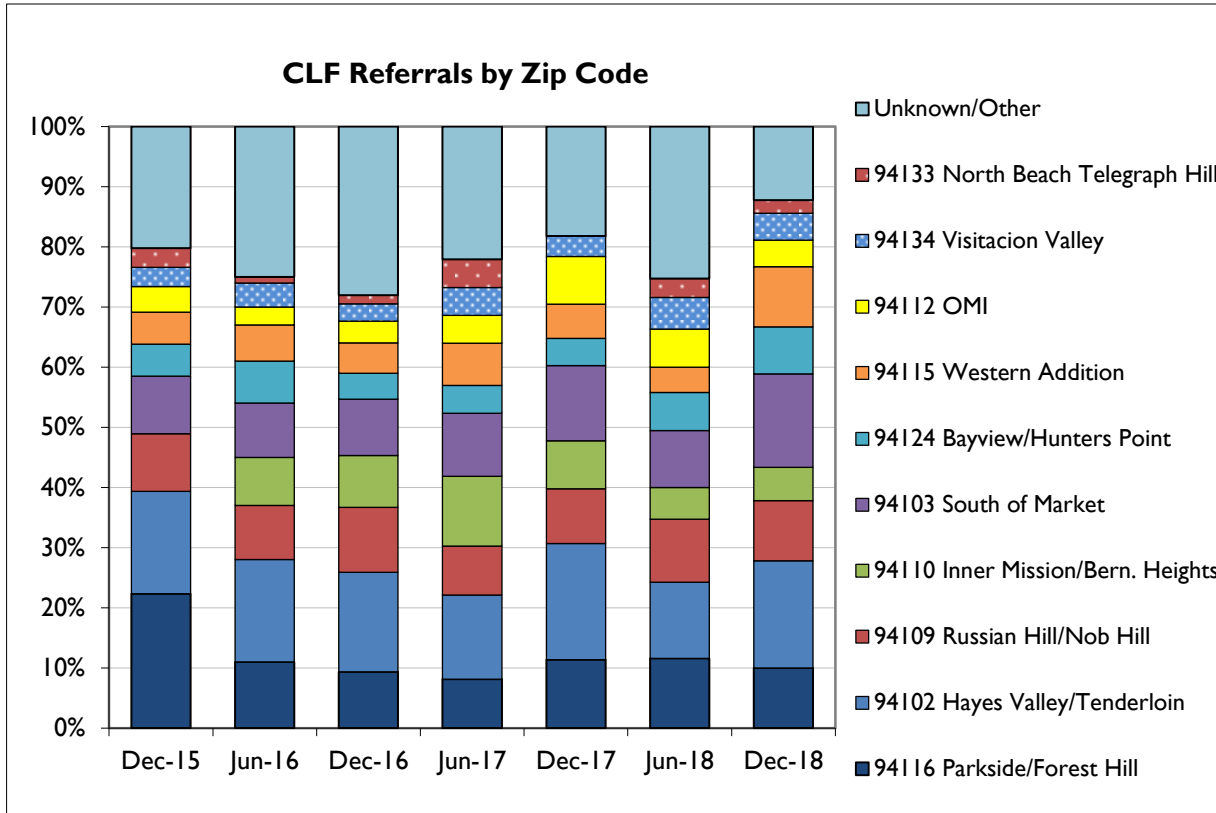
Community Living Fund Six-Month Report



Community Living Fund Six-Month Report

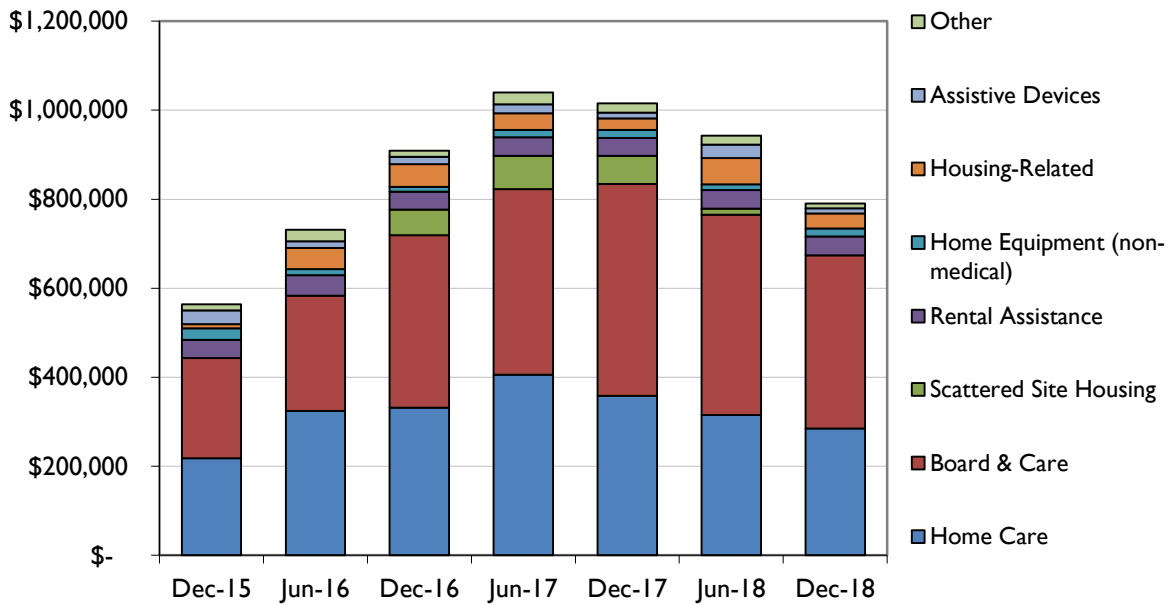


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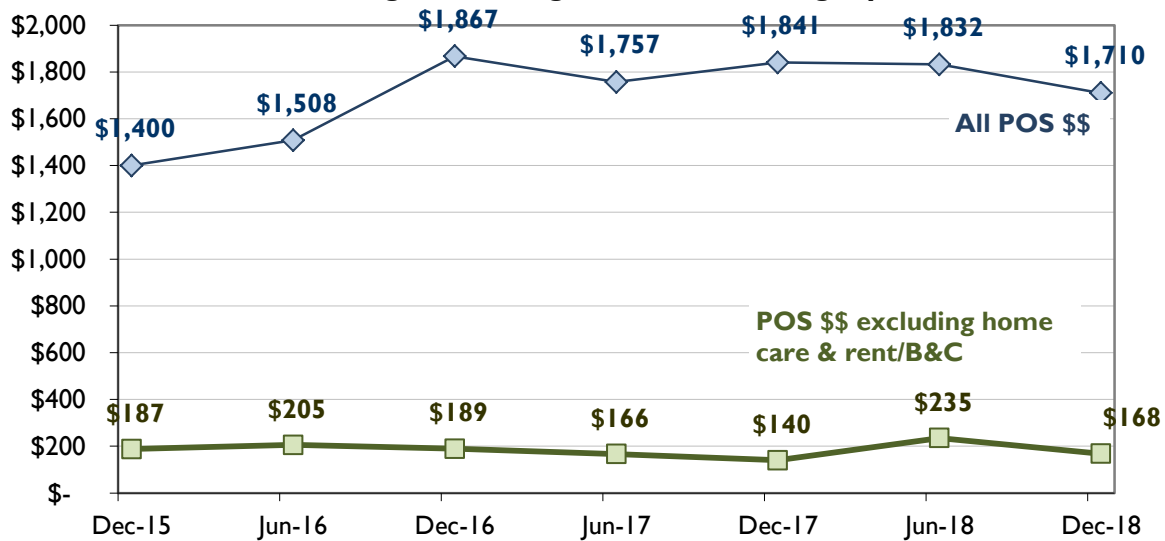


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Expenditures at CLF Remain Steady. Slight Decrease in Home Care and Board & Care Spending.

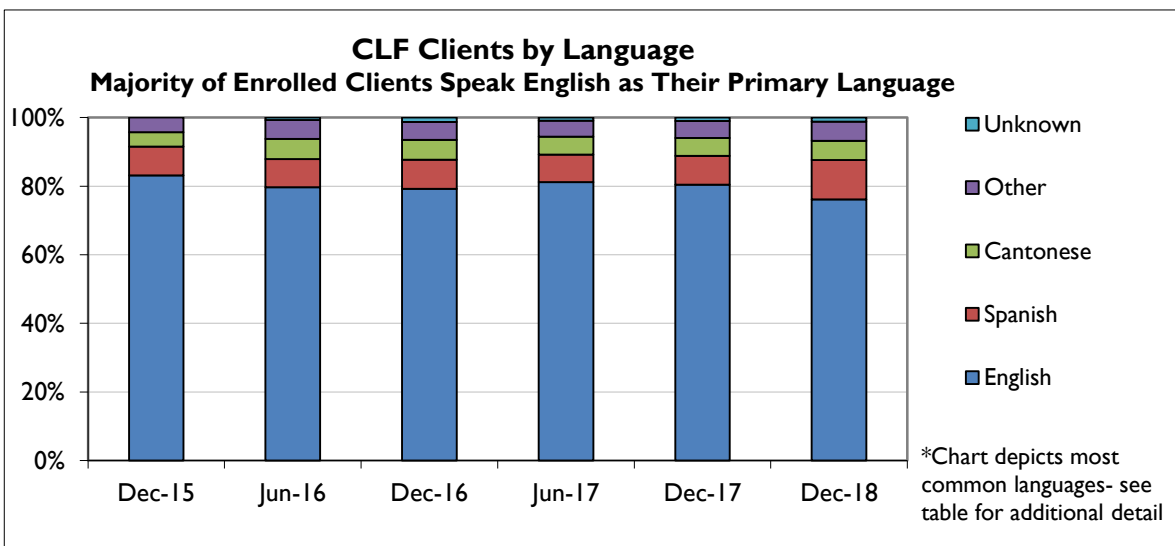
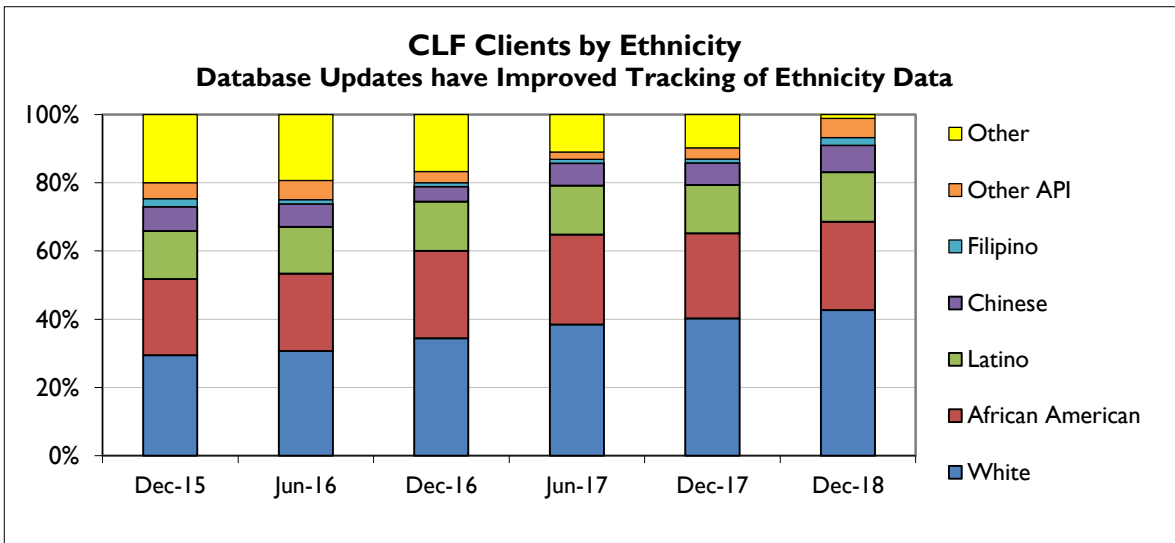
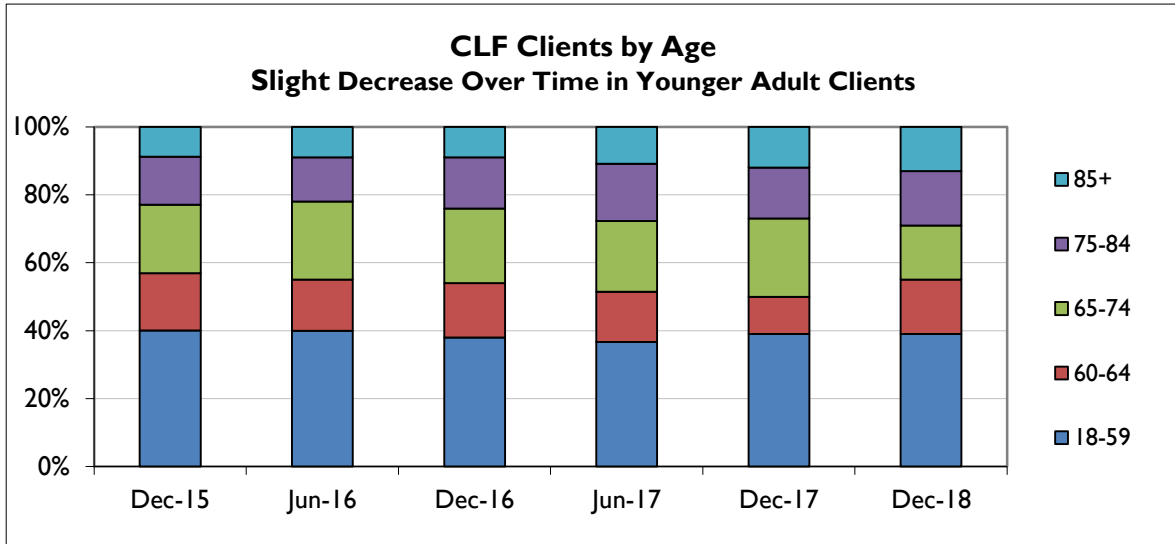


Average Monthly Purchase of Service (POS) Cost Per Client for CLF Clients with Any Purchases:
Overall rate remains higher than prior years due to increase in Home Care, Board & Care, and Scattered Site Housing purchases, while spending rate excluding these categories decreased slightly.

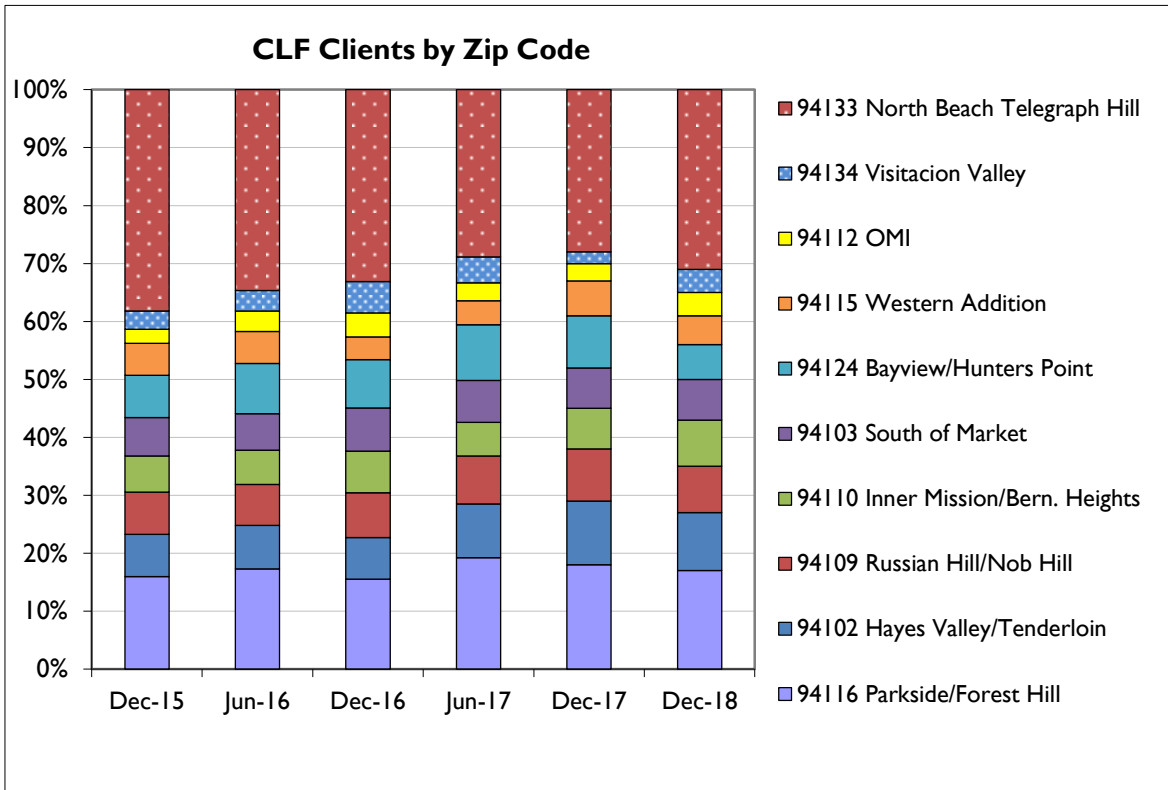


Note: Purchases in this chart represent those from the Institute on Aging sub-program of CLF.

Community Living Fund Six-Month Report



Community Living Fund Six-Month Report



Community Living Fund Six-Month Report

Enrollment and Referral Trends

Active Caseload	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	291		279		316		377		388		370	
Change from Prior 6 Months	(67)	-18.7%	(12)	-4.1%	37	13.3%	61	19.3%	11	2.9%	(18)	-4.6%
Change from Previous Year	(368)	-55.8%	(79)	-22.1%	25	8.6%	98	35.1%	72	22.8%	(7)	-1.9%
Change from 2 Years	(235)	-44.7%	(352)	-55.8%	(343)	-52.0%	19	5.3%	97	33.3%	91	32.6%
Program Enrollment												
CLF at Institute on Aging	291	100%	279	100%	316	100%	297	79%	309	80%	287	78%
with any service purchases	145	50%	147	53%	180	57%	145	49%	156	50%	143	50%
with no purchases	146	50%	132	47%	136	43%	152	51%	153	50%	144	50%
Scattered Site Housing (Brilliant Corners)	98	26%	102	26%	102	28%
Program to Date												
All CLF Enrollment*	3,692		3,774		3,866		3,963		4,030		4,076	
CLF at Institute on Aging Enrollment	1,554	42%	1,638	43%	1,734	45%	1,813	46%	1,883	47%	1,929	47%
with any service purchases	1,099	71%	1,172	72%	1,250	72%	1,280	71%	1,341	71%	1,383	72%
Average monthly \$/client (all clients, all \$)	\$ 1,237		\$ 2,092		\$ 2,012		\$ 1,579		\$ 1,656		\$ 1,572	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 1,508		\$ 1,867		\$ 1,757		\$ 1,841		\$ 1,832		\$ 1,710	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 205		\$ 189		\$ 166		\$ 140		\$ 235		\$ 168	

*Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

Community Living Fund Six-Month Report

Referrals	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	211		152		201		202		172		111	
Change from previous six months	43	26%	(59)	-28%	49	32%	1	0%	(30)	-15%	(61)	-35%
Change from previous year	67	47%	(16)	-10%	(10)	-5%	50	33%	(29)	-14%	(91)	-45%
Status After Initial Screening												
Eligible:	152	72%	121	80%	174	87%	166	82%	144	84%	88	79%
<i>Approved to Receive Service</i>	116	76%	121	100%	154	89%	151	91%	95	66%	55	63%
<i>Wait List</i>	27	18%	0	0%	0	0%	13	8%	45	31%	31	35%
<i>Pending Final Review</i>	9	6%	0	0%	20	11%	2	1%	4	3%	2	2%
Ineligible	24	11%	13	9%	8	4%	17	8%	13	8%	6	5%
Withdraw Application	35	17%	18	12%	19	9%	19	9%	15	9%	17	15%
Pending Initial Determination	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Program to Date												
Total Referrals	3,748		3,900		4,101		4,303		4,475		4,586	
Eligible Referrals	2,646	71%	2,767	71%	2,941	72%	3,107	72%	3,251	73%	3,339	73%
Ineligible Referrals	527	14%	540	14%	548	13%	565	13%	578	13%	584	13%

** New Referrals include all referrals received by the DAAS Intake and Screening Unit for CLF services at IOA in the six-month period.

Community Living Fund Six-Month Report

Referral Demographics

Age (in years)	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
18-59	48%	32%	37%	39%	43%	37%	34%	33%	37%	37%	33%
60-64	17%	21%	18%	15%	13%	15%	18%	12%	8%	18%	14%
65-74	18%	18%	22%	20%	22%	26%	21%	24%	25%	17%	23%
75-84	9%	18%	14%	19%	13%	13%	15%	21%	18%	17%	23%
85+	8%	10%	10%	6%	10%	8%	11%	9%	11%	12%	8%
Unknown	1%	1%	0%	1%	0%	0%	1%	0%	0%	0%	0%
Ethnicity											
	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
White	35%	37%	32%	39%	45%	37%	43%	40%	41%	34%	38%
African American	23%	17%	22%	24%	28%	29%	25%	21%	28%	23%	31%
Latino	12%	15%	15%	17%	13%	13%	17%	12%	17%	22%	15%
Chinese	7%	10%	10%	7%	6%	7%	3%	9%	4%	9%	6%
Filipino	1%	4%	4%	3%	2%	2%	1%	3%	3%	2%	4%
Other API	1%	4%	8%	1%	3%	7%	5%	9%	3%	6%	1%
Other	3%	4%	2%	3%	3%	3%	3%	4%	2%	3%	5%
Unknown	17%	9%	7%	5%	1%	1%	3%	0%	1%	0%	1%
Language											
	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
English	81%	76%	78%	80%	85%	86%	86%	75%	76%	69%	80%
Spanish	10%	11%	10%	12%	7%	5%	8%	8%	15%	13%	7%
Cantonese	6%	7%	8%	7%	5%	8%	1%	6%	2%	9%	5%
Mandarin	1%	2%	0%	0%	1%	0%	1%	0%	1%	2%	1%
Russian	1%	2%	0%	1%	1%	1%	0%	2%	0%	2%	3%
Tagalog	0%	0%	0%	0%	0%	2%	1%	2%	2%	1%	1%
Vietnamese	0%	0%	3%	1%	0%	0%	0%	0%	1%	2%	0%
Other	1%	1%	1%	1%	1%	0%	3%	6%	3%	0%	0%

Percentages may not sum to 100% due to rounding

Community Living Fund Six-Month Report

Gender	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
Male	60%	61%	56%	58%	58%	60%	55%	53%	56%	59%	55%
Female	40%	38%	44%	42%	40%	40%	45%	47%	43%	40%	40%
Transgender MtF	0%	1%	0%	1%	2%	0%	0%	0%	0%	1%	3%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%
Incomplete/Missing data	1%	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%
Sexual Orientation	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
Heterosexual	31%	33%	42%	51%	46%	48%	50%	55%	69%	69%	65%
Gay/Lesbian/Same Gender-Loving	5%	6%	3%	4%	8%	8%	5%	6%	7%	9%	7%
Bisexual	0%	0%	0%	1%	1%	0%	3%	0%	2%	1%	5%
All Other (Questioning/Unsure, Not Listed)	0%	0%	0%	0%	0%	0%	1%	3%	0%	1%	1%
Declined to State	1%	1%	2%	0%	2%	0%	1%	1%	3%	3%	2%
Incomplete/Missing data/Not asked	63%	59%	54%	44%	43%	44%	41%	33%	17%	17%	20%
Zipcode	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
94102 Hayes Valley/Tenderloin	9%	17%	14%	13%	16%	17%	16%	12%	17%	12%	16%
94103 South of Market	5%	5%	5%	8%	9%	9%	9%	9%	11%	9%	14%
94109 Russian Hill/Nob Hill	3%	7%	7%	5%	9%	9%	10%	7%	8%	10%	9%
94110 Inner Mission/Bernal Heights	5%	6%	7%	4%	0%	8%	8%	10%	7%	5%	5%
94112 Outer Mission/Excelsior/Ingleside	2%	2%	5%	8%	4%	3%	3%	4%	7%	6%	4%
94115 Western Addition	4%	4%	3%	6%	5%	6%	5%	6%	5%	4%	9%
94116 Parkside/Forest Hill	23%	18%	23%	26%	21%	11%	9%	7%	10%	11%	9%
94117 Haight/Western Addition/Fillmore	3%	2%	4%	1%	2%	3%	1%	3%	3%	2%	5%
94118 Inner Richmond/Presidio/Laurel	1%	1%	2%	1%	2%	2%	3%	4%	2%	3%	3%
94122 Sunset	5%	7%	3%	3%	5%	3%	2%	4%	2%	2%	4%
94124 Bayview/Hunters Point	7%	4%	7%	1%	5%	7%	4%	4%	4%	6%	7%
94133 North Beach Telegraph Hill	2%	4%	2%	1%	3%	1%	1%	4%	0%	3%	2%
94134 Visitacion Valley	5%	3%	5%	4%	3%	4%	3%	4%	3%	5%	4%
Unknown/Other	26%	20%	14%	18%	19%	25%	26%	19%	16%	24%	11%
Referral Source = Laguna Honda Hospital/TCM	43%	32%	42%	44%	31%	30%	26%	18%	20%	22%	25%

Percentages may not sum to 100% due to rounding

Community Living Fund Six-Month Report

Services Needed at Intake (Self-Reported)	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
Case Management	74%	60%	56%	75%	75%	68%	74%	75%	77%	74%	68%
In-Home Support	52%	44%	39%	56%	54%	54%	61%	64%	74%	62%	60%
Housing-related services	35%	35%	25%	43%	46%	41%	33%	38%	45%	39%	46%
Money Management	32%	21%	20%	32%	26%	21%	40%	34%	42%	37%	30%
Assistive Devices	22%	27%	20%	30%	25%	27%	30%	34%	41%	45%	35%
Mental health/Substance Abuse Services	37%	25%	23%	28%	32%	30%	36%	39%	43%	30%	40%
Day Programs	19%	16%	13%	18%	13%	20%	23%	26%	33%	23%	32%
Food	24%	23%	24%	36%	36%	29%	39%	37%	49%	34%	42%
Caregiver Support	12%	15%	14%	15%	18%	19%	24%	25%	25%	20%	20%
Home repairs/Modifications	18%	24%	17%	18%	18%	20%	15%	23%	29%	37%	28%
Other Services	11%	16%	11%	14%	17%	13%	16%	23%	20%	23%	25%

Program Performance Measurement

Active Performance Measures	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
Percent of CLF clients with 1 or less acute hospital admissions in six month period					93%	89%	89%	89%	96%	92%	93%
Percent of care plan problems resolved on average after first year of enrollment in CLF					55%	61%	73%	75%	63%	65%	72%
<i>Archived Performance Measures</i>											
Percentage of CLF clients who have successfully continued community living for a period of at least six months:											
Formerly institutionalized clients	84%										
Clients previously at imminent risk of nursing home placement	83%										
Target	80%										
Percentage of CLF clients who had successfully continued community living for six months or more by the time of disenrollment.	91%										

Community Living Fund Six-Month Report

Purchased Items and Services

CLF @ IOA Purchased Services	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18		Project-to-Date	
	#	%	#	%	#	%	#	%	#	%	#	%	#	UDC
Grand Total	\$731,488	145	\$908,683	147	\$1,039,573	180	\$1,015,459	145	\$942,585	156	\$790,408	143	\$15,429,577	1,383
Home Care	\$324,564	35	\$331,679	38	\$406,100	49	\$358,621	40	\$315,280	38	\$285,222	41	\$6,098,028	317
Board & Care	\$258,892	22	\$387,557	28	\$416,658	27	\$475,858	28	\$449,967	30	\$388,738	26	\$5,638,350	77
Scattered Site Housing			\$57,282	1	\$75,052	4	\$63,019	3	\$13,801	3			\$209,154	4
Rental Assistance (General)	\$45,901	28	\$40,500	21	\$41,663	20	\$40,000	17	\$41,191	23	\$41,993	27	\$1,071,065	413
Non-Medical Home Equipment	\$13,503	31	\$10,365	23	\$16,391	19	\$18,159	26	\$13,297	22	\$18,364	40	\$610,684	755
Housing-Related	\$47,612	13	\$51,244	11	\$37,422	9	\$25,945	11	\$58,944	14	\$33,461	6	\$526,630	320
Assistive Devices	\$14,704	51	\$16,376	35	\$20,042	57	\$12,747	34	\$30,391	29	\$11,913	26	\$631,624	584
Adult Day Programs			\$30	1	\$340	1	\$170	1					\$110,375	20
Communication/Translation	\$10,528	30	\$8,563	44	\$13,466	52	\$12,263	37	\$10,047	31	\$5,195	19	\$142,583	382
Respite					\$5,627	2							\$48,686	10
Health Care	\$2,567	1			\$184	1	\$48	1	\$547	1	\$5	1	\$92,330	97
Other Special Needs	\$965	2					\$2,391	5	(\$308)	2	\$423	1	\$37,151	96
Counseling	\$6,525	19	\$4,650	15	\$4,650	21	\$3,900	14	\$6,800	20	\$3,000	13	\$112,036	180
Professional Care Assistance													\$20,418	15
Habilitation	\$2,250	2											\$22,788	10
Transportation	\$3,476	15	\$438	16	\$1,569	10	\$2,337	13	\$299	14	\$894	12	\$31,848	157
Legal Assistance					\$410	1			\$2,225	1	\$1,200	1	\$9,956	22
Others									\$104	1			\$15,873	52

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches). Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total purchase amount listed may not be an accurate reflection of average cost per client served.

Client counts reflect unique clients with any transaction of that type.

Homecoming @ SFSC Purchases	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18		Project-to-Date	
	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%
Total	\$ 199,132	
Housing-related services	\$ 74,318	37%
Medical/Dental items & services	\$ 23,443	12%
In-home support	\$ 15,666	8%
Furniture and appliances	\$ 16,949	9%
Food	\$ 8,999	5%
Assistive devices	\$ 40,406	20%
Other goods/services	\$ 19,351	10%

Note: CLF stopped funding transitional care purchases in FY 15-16

Community Living Fund Six-Month Report

Enrolled Client Demographics

Age (in years)	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
18-59	50%	47%	44%	40%	40%	40%	38%	37%	39%	37%	39%
60-64	18%	19%	19%	19%	17%	15%	16%	15%	11%	13%	16%
65-74	16%	18%	19%	21%	20%	23%	22%	21%	23%	22%	16%
75-84	10%	9%	11%	13%	14%	13%	15%	17%	15%	14%	16%
85+	6%	7%	7%	7%	9%	9%	9%	11%	12%	14%	13%
Ethnicity	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
White	23%	24%	25%	27%	31%	35%	37%	38%	36%	37%	34%
African American	15%	17%	19%	20%	23%	24%	23%	23%	25%	23%	22%
Latino	7%	9%	12%	12%	13%	13%	13%	13%	14%	13%	15%
Chinese	5%	6%	6%	6%	4%	6%	6%	7%	8%	8%	9%
Filipino	1%	2%	2%	1%	1%	1%	1%	2%	3%	3%	2%
Other API	3%	3%	4%	5%	3%	2%	3%	5%	3%	6%	8%
Other	33%	24%	17%	17%	15%	10%	9%	1%	1%	1%	2%
Unknown	13%	14%	16%	12%	10%	8%	9%	10%	10%	8%	8%
Language	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
English	79%	81%	80%	76%	76%	79%	80%	79%	76%	77%	77%
Spanish	8%	8%	8%	12%	11%	11%	10%	10%	12%	10%	10%
Cantonese	6%	5%	5%	6%	6%	4%	5%	5%	5%	6%	6%
Mandarin	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%	1%
Russian	1%	1%	0%	0%	1%	1%	0%	1%	1%	1%	0%
Tagalog	1%	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%
Vietnamese	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%	1%
Other	2%	2%	2%	3%	2%	4%	3%	3%	3%	4%	3%
Unknown	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%

Community Living Fund Six-Month Report

Gender	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
Male	60%	61%	56%	59%	57%	60%	59%	54%	55%	59%	59%
Female	39%	38%	42%	40%	42%	39%	38%	41%	44%	40%	40%
Transgender MtF	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Incomplete/Missing data	0%	0%	0%	0%	0%	0%	2%	4%	0%	0%	0%
Sexual Orientation											
	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
Heterosexual	68%	74%	80%	80%	81%	82%	78%	79%	78%	78%	79%
Gay/Lesbian/Same Gender-Loving	8%	9%	10%	11%	8%	11%	10%	10%	11%	12%	12%
Bisexual	1%	2%	2%	2%	3%	2%	3%	3%	2%	2%	2%
All Other (Questioning/Unsure, Not Listed)	0%	0%	0%	0%	0%	1%	2%	2%	2%	1%	1%
Declined to State	2%	4%	3%	5%	5%	5%	5%	3%	5%	5%	5%
Incomplete/Missing data/Not asked	20%	12%	4%	2%	2%	0%	2%	3%	3%	3%	0%
Zip Code											
	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18
94102 Hayes Valley/Tenderloin	20%	17%	16%	17%	16%	19%	18%	17%	16%	15%	12%
94103 South of Market	7%	7%	7%	6%	7%	7%	7%	7%	6%	7%	8%
94109 Russian Hill/Nob Hill	9%	10%	7%	7%	7%	9%	11%	10%	7%	6%	8%
94110 Inner Mission/Bernal Heights	6%	6%	7%	9%	8%	10%	9%	6%	6%	4%	6%
94112 Outer Mission/Excelsior/Ingleside	3%	2%	3%	4%	5%	3%	3%	3%	2%	2%	2%
94115 Western Addition	7%	6%	7%	7%	8%	8%	9%	8%	7%	8%	8%
94116 Parkside/Forest Hill	6%	6%	6%	6%	7%	6%	7%	8%	5%	4%	4%
94117 Haight/Western Addition/Fillmore	2%	2%	2%	4%	4%	3%	3%	4%	3%	2%	3%
94118 Inner Richmond/Presidio/Laurel	2%	1%	2%	3%	2%	2%	1%	2%	2%	2%	3%
94122 Sunset	5%	6%	7%	6%	5%	4%	5%	3%	2%	2%	2%
94124 Bayview/Hunters Point	4%	5%	6%	6%	4%	4%	6%	5%	5%	3%	2%
94133 North Beach Telegraph Hill	4%	3%	2%	1%	1%	1%	1%	1%	1%	1%	1%
94134 Visitacion Valley	3%	2%	3%	4%	5%	4%	2%	4%	4%	3%	3%
Unknown/Other	23%	25%	24%	21%	20%	19%	19%	22%	35%	39%	37%
Referral Source = Laguna Honda Hospital/TCM	52%	52%	52%	53%	49%	46%	41%	31%	28%	27%	25%