

SAN FRANCISCO HUMAN SERVICES COMMISSION

MINUTES

April 25, 2024 Regular Meeting

The regular meeting of the Human Services Commission was held on Thursday, April 25, 2024 in person at the Born auditorium at 170 Otis Street. Meeting attendees also joined virtually via Webex and telephonically as a disability accommodation.

MEMBERS PRESENT IN PERSON SCOTT KAHN, President
JAMES MCCRAY, JR., Vice President
SALLY COGHLAN MCDONALD
RITA SEMEL

MEMBERS ABSENT DARSHAN SINGH

OTHERS PRESENT IN PERSON Trent Rhorer, Executive Director
Elizabeth LaBarre, Commission Secretary
Dan Kaplan, Deputy Director – Finance & Administration
Anna Pineda, Deputy Director – Economic Support & Self Sufficiency
Joan Miller, Deputy Director – Family & Children’s Services
Susie Smith, Deputy Director – Policy, Planning & Public Affairs

CALL MEETING TO ORDER President Kahn called the meeting to order at 9:33am in remembrance of Reverend Cecil Williams, who passed away on Monday. Under the Reverend’s leadership, GLIDE has been a longstanding partner with the Human Services Agency in providing hot meals through Mo’s Kitchen, workforce services to our CAAP clients, and supportive housing to end homelessness for thousands of individuals. President Kahn requested a moment of silence in his honor.

ROLL CALL Commission Secretary Elizabeth LaBarre took roll, noting the presence of Commissioners Kahn, McCray, Semel and Coghlan McDonald in person in the Born auditorium. Commissioner Singh had not yet joined the meeting via Webex from his home but was expected to. He ultimately did not join the meeting and has an unexcused absence.

AGENDA On motion of Vice President McCray, seconded and unanimously carried, the Commission adopted the agenda as posted.

March 28, 2024 REGULAR MEETING MINUTES On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the adoption of the March 28, 2024 Regular Meeting minutes.

EXECUTIVE DIRECTOR’S REPORT Executive Director Trent Rhorer thanked President Kahn for his words about Reverend Williams and noted that he was an amazing man, a long-time partner of SFHSA and very supportive of the Agency’s work. He was a leader in helping the disadvantaged. His passing is a tremendous loss to the City. Executive Director Rhorer then provided updates on Human Services Agency (“SFHSA” or the “Agency”) programs and federal, state and local policy and activities as they relate to the Agency.

STATE

The Governor has until May 14 to release his May budget revision, which is expected to have more cuts than the January budget. The legislature has been actively holding hearings and reviewing the budget that was released in January. Agency staff have been very active with advocacy in Sacramento this year. Executive Director Rhorer provided a few examples:

- Susie Smith, Deputy Director, Policy, Planning & Public Affairs, presented at a budget hearing the impact of a deferral in funding for HDAP (housing program for single adults) that resulted in a possible redistribution of unspent money to certain counties—SF being one. SF could end up with more funding for this program as well as for the CalWORKs Housing Support Program. Statewide, some counties did not spend their allocated funds for various reasons, and the Governor and Legislature made assumptions that the funding was, therefore, not needed. Susie et al provided testimony that it is more a product of underspending than evidence of need.
- During a recent budget hearing on the child welfare cuts (FURS and Bringing Families Home), staff requested that the Legislature defer less funds and move funds to counties that can spend the money. One success that came out of the hearing was potential structural changes: Assemblymember Corey A. Jackson, one of the leading voices in child welfare issues and child welfare changes, introduced a legislative proposal to create a foster care multi-agency office within the California Health and Human Services Agency to oversee foster care placement stability rates. It is not yet clear if this “office” would take away, and then take over, some of the responsibility for oversight from the California Department of Social Services (CDSS); potentially moving some of the oversight out from under CDSS might be helpful to counties. The way counties deliver services to families engaged in child welfare and children in foster care is no longer just the social services approach; it is increasingly an approach that involves a mix of Medi-Cal-funded services - mental health, primary health, substance abuse treatment, etc. - that are not overseen by CDSS but by the State Department of Health Care Services. Both entities are under the California Health and Human Services Agency. Creating an office that oversees the two systems might be beneficial.
- Later this month, there will be a senate hearing on the administration's new foster care rates proposal to better align reimbursement rates to a child's needs. Children who have acute mental health needs and behavioral issues require a lot more support from caregivers and partners.
- Two days ago, staff testified in support of a bill SFHSA is sponsoring, AB 3079, In-Home Supportive Services (IHSS) program: undocumented related providers. It allows undocumented IHSS recipients to select undocumented family members to be paid providers of their in-home care. AB 3079 brings income into the household while allowing undocumented residents the care they need to stay in their homes. SFHSA sponsored this bill last year with other counties, but it did not pass.

AGENCY

SFBN

CalFresh

May is CalFresh Awareness Month, a resolution for which appears later in the agenda. The Agency's CalFresh team has a whole host of activities to promote the program month long. The Communications team is partnering with Program to focus on young adults ages 18 to 24 and SF immigrant communities to increase awareness of the CalFresh program and applications. Nationwide, organized crime is skimming SNAP (the federal program that oversees the state's CalFresh program) cards and stealing people's benefits. There is an ongoing effort to convert the cards to chip technology to prevent skimming, but it has yet to be implemented. California has been tracking stores statewide where there are higher incidents of skimming or thefts and blocked card usage at 400 retail outlets around the state.

To ensure state agencies accurately determine who is eligible for benefits and how much they are eligible for, the federal government uses an error rate system: (1) payment error rates, which assess the accuracy of state eligibility and benefit determinations for households that received SNAP (CalFresh) benefits, and (2) case and procedural error rates (CAPER), which assess cases when a household is denied SNAP (CalFresh) benefits or has their benefits terminated or suspended. The federal government holds states accountable to a certain "error rate" standard, and last year, California did not meet that standard. If there are two consecutive years of failure to meet the standard, there is potential for fiscal sanction by the federal government to the state, and then the state to the counties. It looks like the state will not meet the standard this year either. This is not the first time California has been under potential fiscal sanction and, ultimately, the state never received a sanction from the federal government regarding error rates. While Executive Director Rhorer is not particularly concerned, it is on his radar.

Medi-Cal

The State Department of Health Care Services launched the health equity roadmap initiative which focuses on eliminating health disparities and advancing health equity to Medi-Cal recipients. Health insurance, like Medicare, can address long-term health disparities that have been apparent in vulnerable, underserved and low-income communities for decades.

CAAP

The integrated intake pilot program was made permanent. This program makes it possible for a walk-in client to be screened for multiple benefits (SFBN (Medi-Cal & CalFresh) and CAAP). A warm welcome committee was established to assist clients as they walk in the door with signing up for the benefits they need at that point in time, rather than going back to a different office or requiring another appointment. The Agency continues to work on providing clients a single point of contact at a single moment to get on 3 programs: cash assistance, food support, healthcare.

WDD

In the current fiscal year, JobsNOW!) has placed 1,283 individuals in both subsidized and unsubsidized jobs. Executive Director Rhorer then noted the average wage is almost \$24/hour, which is well above the City's minimum wage. Generally, a higher wage job offers the potential for a career ladder. The WDD team makes a huge effort, working with employers, to get clients into higher paying jobs with growth potential (as opposed to finding clients any job just to get them off the list and/or increase placement numbers).

The Housing Support Program in San Francisco, which fosters housing stability for families experiencing, or at risk of, homelessness in the CalWORKs program, has 96 families currently using services. These services can include financial assistance and housing-related wraparound supportive services (e.g., eviction prevention, rental assistance, housing navigation, case management, security deposits, utility payments, moving costs, interim shelter assistance, legal services, and credit repair). This is one of the programs Executive Director Rhorer referenced earlier that will most likely receive funding that was not used by other counties. This marks quite a change from three months ago when the program was at risk of being cut due to a fiscal cliff.

FCS

3801 3rd Street staff hosted an open house on April 18 for staff and community partners, with the goal of reenergizing Family & Children's Services' long-standing presence in the community (since 1997), educating FCS staff on community resources, and reminding CBOs of services at 3801 3rd St. (e.g., family support units, nurses, placement workers, non court family maintenance). Kudos to FCF staff, Joan Miller and Pam Connie. The open house was a big success - every seat was full.

On April 18, FCS staff hosted a soft opening of the foster parent resource space at 42 Gough. The idea for the space came from SF foster care providers many years ago. Specifically, they wanted a clothes closet for foster parents who needed clothes for their children since the clothing allowance was/is often not sufficient. The providers got their wish, plus additional space that can be used for trainings (there are computers) and networking. 42 Gough is a space dedicated entirely to resource parents.

May is foster care month (resolution is on the agenda). The annual resource parent appreciation event coincides with foster care month: May 17 from 5:30pm to 10:30pm. Commissioners have received invitations.

Communications

May is Asian Pacific Islander (API) Heritage Month. The Agency's API employee resource group is planning an agency-wide celebration on Tuesday, May 21 from noon to 1:30pm here in the Born auditorium and in the 170 Otis courtyard. Commissioners are invited.

When President Kahn asked if the Commissioners had any questions, Vice President McCray, referencing the previous meeting’s minutes, asked Executive Director Rhorer where the Agency will get the capacity for the Prop F screening and evaluations. Executive Director Rhorer replied that it is in the planning stage. However, the current plan is to have one or two CBOs (treatment providers with expert clinicians in the field of substance abuse treatment) responsible for the “enhanced assessments” (i.e., screenings and evaluations) rather than onboarding and training Agency staff. Another component of the plan is to provide case management to clients engaged in treatment to help them navigate the system and ensure they are participating and reporting back. “Prop F” starts January 1, 2025, and it will be a slow roll out. For example, CAAP will *not* assess 1,200 clients in the first month. The plan is to start with new applicants and recertifications. An RFP for services/contracts is forthcoming (summer). SFHSA is working with the Mayor’s Budget Office on a cost estimate. In terms of capacity, the plan is to rely on the existing treatment provider network. Executive Director Rhorer presented an overview of Prop F to his fellow department heads during last month’s recurring meeting with the Mayor. After the presentation, Dr. Colfax, Director of DPH, stood up, unprompted, and stated that DPH has capacity. DPH, SFHSA, the City – we have capacity. Current planning is focused on creating a system for assessment and monitoring.

EMPLOYEE OF THE MONTH

President Kahn announced RACHEL BRANNON, Administrative Claims Supervisor, Revenue Management, as the April 2024 employee of the month. She was awarded an engraved desk clock, which she [and Lucy – bark bark!] graciously accepted with thanks to all.

CONSENT CALENDAR

On motion of Vice President McCray, seconded and unanimously carried, the Commission approved and ratified actions taken by the Executive Director since the March 28, 2024 Regular Meeting in accordance with Commission authorization of April 25, 2024:

1. Submission of request to encumber funds in the total amount of \$718,650 for purchase of services or supplies and contingency amounts.
2. Submission of 2 temporary positions for possible use in order to fill positions on a temporary basis made during the period 3/22/24 to 4/19/24.
3. Submission of 42 temporary appointments for possible use in order to fill positions on a temporary basis made during the period 3/22/24 to 4/19/24.

COMMISSION BUSINESS – ACTION ITEMS

CALFRESH AWARENESS AND ACTION MONTH – MAY 2024

Jeimil Belamide, Program Manager – Policy, Outreach, & Staff Training, CalFresh & Medi-Cal, presented the request for adoption of a resolution proclaiming May 2024 as CALFRESH AWARENESS AND ACTION MONTH.

Proclamation Recognizing May 2024 as CalFresh Awareness and Action Month in the City and County of San Francisco

WHEREAS, this is a Resolution declaring May 2024 as CalFresh Awareness and Action Month in the City and County of San Francisco, and urging all community members to support efforts to increase awareness of, and participation in, the CalFresh program; and

WHEREAS, access to safe, nutritious and culturally acceptable food is a basic human right and is essential to human health; and

WHEREAS, food security is the foundation of a strong and healthy community; and

WHEREAS, food insecurity in San Francisco rose to historic proportions during the COVID-19 crisis, CalFresh played a critical role in filling the gap during and after the pandemic; and

WHEREAS, In San Francisco there are 112,000 individuals (79,000 households) receiving CalFresh benefits; and

WHEREAS, SFHSA continued its contract with 211 San Diego to expand CalFresh access, increase food security, and reduce churn. On a monthly basis, staff from 211 San Diego conduct telephone outreach to clients receiving CalFresh benefits to remind them of important recertification/renewal deadlines and provide any necessary support, thereby helping them to maintain benefits. The recertification/renewal forms are then processed by SFHSA staff; and

WHEREAS, SFHSA maintains its longstanding contractual partnership with the San Francisco-Marin Food Bank to provide accessible and culturally relevant CalFresh outreach and application assistance support throughout San Francisco; and

WHEREAS, Market Match allows a CalFresh household to extend the value of its benefits; farmers markets will double the value of purchases made using CalFresh EBT. This promotes healthy food options, supports farmers and extends the clients' CalFresh budget; and

WHEREAS, SFHSA has resumed its CalFresh-in-a-Day events in the community that were paused due to the pandemic and interview waivers (both of which have since been lifted). At these events, SFHSA brings its eligibility workers to non-profits, colleges, and other sites to help individuals get enrolled into CalFresh on the spot; and

WHEREAS, San Francisco continues to offer a Restaurant Meals Program, allowing homeless, seniors, and the federally disabled to use their CalFresh allotment to pay for meals in designated restaurants. This increases the access to hot meals for those without easy access to kitchens; now, therefore, be it

RESOLVED, that the San Francisco Human Services Commission proclaims May 2024 to be CalFresh Awareness and Action Month, and urge all community members to support efforts to increase awareness of and participation in the CalFresh program.

Executive Director Rhorer noted that the Market Match program is threatened by state budget cuts. The market match allows dollar for dollar match of fresh fruits and vegetables at farmers markets. There has been a fair amount of advocacy and media attention to prevent the cut of this program from the Governor's budget.

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission adopted the resolution proclaiming May 2024 as CALFRESH AWARENESS & ACTION MONTH.

FOSTER CARE
MONTH – MAY 2024

Joan Miller, Deputy Director, Family & Children’s Services, and Angela Ramos, Program Director, presented the request for adoption of a resolution proclaiming May 2024 as FOSTER CARE MONTH. Before reading the proclamation, they thanked the caregivers and FCS staff, because, “we would not be able to take care of our foster youth—to make sure that they are safe and stable—without their partnerships”.

Proclamation: Urging May 2024 be declared Foster Care Month

WHEREAS, the family is the foundation of a strong and healthy community; and

WHEREAS, in San Francisco there are 477 children and youth in foster care; and

WHEREAS, in San Francisco there are 162 foster youth in Non-Minor Dependent Status; and

WHEREAS, foster parents, including relative and non-related extended family members, provide an essential service to the community in caring for children and youth in foster care; and

WHEREAS, the importance of the family structure is best served in foster homes that model family living, as opposed to group care; and

WHEREAS, the stability and permanency for children and foster children is of the utmost importance; and

WHEREAS, permanency is defined as both a process and result that includes the active involvement of the child or youth, and

WHEREAS, permanency is defined as a permanent connection with at least one committed adult, which may include the biological parents through reunification, or with another adult family member, fictive kin, adult siblings, or other important individuals in the child or youth’s life who commit to the child through adoption or guardianship; and

WHEREAS, it is the responsibility of the entire community to make sure that each youth who leave the foster care system in California has a permanent lifelong connection with a caring adult; and

WHEREAS, San Francisco is in need of dedicated care providers who will strive in partnership with the Human Services Agency to identify and connect children and youth in foster care to permanent lifelong relationships; and

WHEREAS, dedicated care providers model strength-based and solution-focused engagement with the children and youth in their care and with the community-based and government entities providing services and support; and

WHEREAS, community-based organizations within San Francisco partner with the Human Services Agency to provide accessible and culturally relevant family-centered services that meet the unique needs of the families and children we serve; now, therefore, be it

RESOLVED, that the San Francisco Human Services Commission proclaims May 2024 FOSTER CARE MONTH and urges all community members to volunteer their talents and energies to honor children and

youth in foster care and those who have exited the foster care system during this month.

On motion of Vice President McCray, seconded and unanimously carried, the Commission adopted the resolution proclaiming May 2024 as FOSTER CARE MONTH.

211 SAN DIEGO

Mieko Yeh, Community Engagement Program Specialist. Alignment & Guidance, presented the request to authorize a new grant agreement with 211 SAN DIEGO.

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the request to enter into a new grant agreement with 211 SAN DIEGO for the provision of CalFresh and Medi-Cal Support for Applicants and Existing Benefits Recipients; for the period of July 1, 2024 through June 30, 2028; in the amount of \$1,539,833, plus a 10% contingency, for a total grant amount not to exceed \$1,693,817.

THE RICHMOND NEIGHBORHOOD CENTER

Cathy Huang, Food Access Program Analyst, presented the request to modify the existing grant agreement with THE RICHMOND NEIGHBORHOOD CENTER.

On motion of Commission Semel, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with THE RICHMOND NEIGHBORHOOD CENTER for the provision of Free, High Quality, and Culturally Tailored Groceries to Low-Income San Franciscans; for the period of July 1, 2024 through June 30, 2025; in the additional amount of \$172,600, plus a 10% contingency, for a revised total grant amount not to exceed \$916,808.

ARRIBA JUNTOS

Marlén Sánchez, Community Services Program Specialist, Workforce Development Division, presented the request to modify the existing grant agreement with ARRIBA JUNTOS.

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with ARRIBA JUNTOS for the provision of the Community Jobs Program – CalWORKs; for the period of July 1, 2024 through June 30, 2025; in the additional amount of \$2,091,322, plus a 10% contingency, for a revised total grant amount not to exceed \$9,960,163.

YOUNG COMMUNITY DEVELOPERS

Marlén Sánchez, Community Services Program Specialist, Workforce Development Division, presented the request to modify the existing grant agreement with YOUNG COMMUNITY DEVELOPERS.

On motion of Vice President McCray, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with YOUNG COMMUNITY DEVELOPERS for the provision of the Community Jobs Program – Non-CalWORKs; for the period of July 1,

2024 through June 30, 2025; in the additional amount of \$1,518,669, plus a 10% contingency, for a revised total grant amount not to exceed \$9,330,245.

ARRIBA JUNTOS

Marlén Sánchez, Community Services Program Specialist, Workforce Development Division, presented the request to modify the existing grant agreement with ARRIBA JUNTOS.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with ARRIBA JUNTOS for the provision of the Community Jobs Program – for Justice-Involved Transitional-Age Youth (TAY); for the period of July 1, 2024 through June 30, 2025; in the additional amount of \$1,094,346, plus a 10% contingency, for a revised total grant amount not to exceed \$4,381,797.

YOUNG COMMUNITY DEVELOPERS

Marlén Sánchez, Community Services Program Specialist, Workforce Development Division, presented the request to modify the existing grant agreement with YOUNG COMMUNITY DEVELOPERS.

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with YOUNG COMMUNITY DEVELOPERS for the provision of the Community Jobs Program – for Justice-Involved Transitional-Age Youth (TAY); for the period of July 1, 2024 through June 30, 2025; in the additional amount of \$1,005,279, plus a 10% contingency, for a revised total grant amount not to exceed \$4,091,693.

ARRIBA JUNTOS

Ken Ho, Program Monitor, presented the request to modify the existing grant agreement with ARRIBA JUNTOS.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with ARRIBA JUNTOS for the provision of the Transitional Employment Support Services (TESS) program; for the period of July 1, 2024 through June 30, 2026; in the additional amount of \$595,458, plus a 10% contingency, for a revised total grant amount not to exceed \$1,553,458.

YOUNG COMMUNITY DEVELOPERS

Ken Ho, Program Monitor, presented the request to modify the existing grant agreement with YOUNG COMMUNITY DEVELOPERS.

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with YOUNG COMMUNITY DEVELOPERS for the provision of the Transitional Employment Support Services (TESS) program; for the period of July 1, 2024 through June 30, 2026; in the additional amount of \$595,458, plus a 10% contingency, for a revised total grant amount not to exceed \$1,553,458.

THE REGENTS OF
THE UNIVERSITY OF
CALIFORNIA, DAVIS
CAMPUS

Ken Ho, Program Monitor, presented the request to enter into a new contract agreement with THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, DAVIS CAMPUS.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to enter into a new contract agreement with THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, DAVIS CAMPUS for the provision of Social Work and Related Skills Training and Welfare Fraud Detection and Prevention Training; for the period of July 1, 2024, through June 30, 2028; in the amount of \$697,000, plus a 10% contingency, for a total contract amount not to exceed \$766,700.

INSIGHT PUBLIC
SECTOR, INC.

Alex Shoyket, Infrastructure Manager, Information Technology, presented the request to enter into a new contract agreement with INSIGHT PUBLIC SECTOR, INC.

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the request to enter into a new contract agreement with INSIGHT PUBLIC SECTOR, INC. for the provision of Licenses to Access Box Cloud Services; for the period of July 1, 2024 through June 30, 2027; in the amount of \$2,142,600, plus a 10% contingency, for a total contract amount not to exceed \$2,356,860.

CRASHPLAN GROUP,
LLC (formerly known
as Code42 Software,
Inc.)

Alex Shoyket, Infrastructure Manager, Information Technology, presented the request to modify the sole source waiver and contract agreement with CRASHPLAN GROUP, LLC (formerly known as Code42 Software, Inc.).

On motion of Commissioner Coghlan McDonald, seconded and unanimously carried, the Commission approved the request to modify the sole source waiver and contract agreement with CRASHPLAN GROUP, LLC (formerly known as Code42 Software, Inc.) for the provision of Data Risk and Protection Software; for the period of October 1, 2024, through September 30, 2027; in the additional amount of \$519,714, plus a 10% contingency, for a revised total contract amount not to exceed \$929,374.

GENERAL PUBLIC
COMMENT

President Kahn's call for public comment yielded two responses:

1. Chris Kline. "Good morning, Human Services Commission. I'm Chris Kline and this is my 2nd time here. And thank you for allowing me to speak again today. I just handed out a topic of concern to each of you to read in its entirety. During the last week I have spoken at the Health Commission, Police Commission... the Board of Supervisors, and today with the Human Services Commission. The topic was to gain support with everyone to make referrals... on anyone who gave out access to human services systems, such as Sherlock, and to anyone using the systems to cause havoc and violence. The handout tells a story of when this happened before, in the 1960s/'70s. Back then, it was a system used to enforce the McCarran Internal Security Act of 1950. If you were... a communist... since my grandfather, John, was a cousin at the top communist general in Poland in 1967, they used these systems


that give him false mental health symptoms, a paranoid schizophrenic. Because of this mistake, the Human Services Agency in San Francisco has labeled me a person with a mental health disorder. Which is obviously incorrect. It didn't even matter that our family moved from Poland in 1912, and had no contact with the military leaders for over 50 years, just being a cousin was enough to start the weaponization of public health. I've asked the director here to correct this egregious mistake. But, as yet, he has failed to act. I'm asking the Human Services Commission to move forward on potential misconduct charges and referrals to the District Attorney's Office for... Placing people on these systems for politics is illegal, unethical and violates both state and federal law. Several people even have taken federal grant money to keep this information hidden. It is time for the Human Services Commission to move San Francisco with integrity and their health care, and not to use these systems for personal greed, politics, political reasons, or other reasons outside the normal scope of all for authorization. Earlier there was a question about Prop F. Sherlock is already being used in San Francisco to conduct substance abuse disorders... and just yesterday, I've asked the Director of Public Health to launch an investigation at 250 Kearney Street, when there is an abnormal amount of deaths due to substance abuse and mental health disorders. They are absolutely using Sherlock currently and that is against state law. The concern here is it's a web-based platform and they gave out access to people here in San Francisco, but they could use it on a person in Pennsylvania. If I'm traveling to Pennsylvania and they get to send the handout that I gave you, what that does is if we're using it in Pennsylvania, Pennsylvania is going to use it to retaliate against people here in San Francisco, which could increase overdoses and suicides. Again. I urge the Human Services Commission to act on this immediately. Thank you." Document referenced in the beginning of Mr. Kline's comments are attached with these minutes.

2. Bradley McMillan. "My name is Brad McMillan. I'm a concerned citizen. I'm also a member of Connected SF. It's a coalition of neighborhood groups in San Francisco, and we have over 10,000 members, and they are also very concerned mostly about the level of homelessness and primarily the level of drug addiction that we're seeing in our city. On this flyer, I'm showing 2 kids... a phenomena that's going on in our city, it's very concerning. Young kids are moving to San Francisco, getting addicted to lethal drugs and dying of drug overdoses. This is a report from the San Francisco Medical Examiner. ...Of the 806 people that died of drug overdoses last year, and 17% of them were young, young kids that are coming here, ages 15 to 35 getting addicted and dying. A lot of this can be a default of the fact that it is so easy to get benefits here. I know people that work with the homeless, on a very personal level, they work with their spouses, with their parents, and sometimes even with their children, and their estimate is that only 25% of the addicts here are from San Francisco... the other ones moved here because they can get benefits so easily. It's very difficult to find out exactly how much benefits they get, looking at different

resources, I've seen anywhere from a few hundred dollars in food stamps to (\$?)/dollars a month and these are people that just moved here. They made it very, very easy to declare you are from San Francisco. I've heard that if you're in a shelter for 2 weeks, that they can give you a note saying you're from San Francisco just if you were in a shelter for 2 weeks, it's just ridiculous. How easy it is to become declared to be from San Francisco, and then these people get addicted to drugs because it's so easy to get drugs off the street. Of these 130... that died a significant number of them would be a live still if it wasn't so easy to get these benefits. When I was young and just starting out, I couldn't just pitch [a tent] somewhere and start doing drugs and I would get services, people would bring me food and give me other services in order to enable my addiction... it was just didn't happen like that. But now you can do that. You see that happening all the time where people just pitch a tent and start doing drugs and end up dying. 130 of them last year. Just the young people. San Francisco has become a place with a reputation as a go-to place to do drugs. We see that all over the place and another factor that you say... overdoses every week in supportive housing just to show an example of how much we're supporting drug addicts. We shouldn't be supporting them. We should stop giving benefits to addicts who refuse treatment, because we're only killing them.”

ADJOURNMENT

President Kahn adjourned the meeting at 10:53am.



Elizabeth LaBarre
Commission Secretary
Human Services Commission

Posted: 5/6/24

STATEMENT CHRIS WARD KLINE AND SUPPORTING DOCUMENTATION Re: Chris Kline v. Pennsylvania Department of Human Services

April 17, 2024,

Dear Appeal Board and Officer Damian DeStefano,

ADDITIONAL EVIDENCE AND DOCUMENTATION

Enclosure 1 is Chris Ward Kline's CDC FOIA dated December 4, 2023 which clearly shows no reportable diseases, injuries, illnesses and no mental health issues or concerns from 1991-2023. At times between those dates, I have traveled to and from Pennsylvania and web based platforms health infrastructure for sustainable behavior change interventions technology was used by Department of Human Services at various times. As a CEO of a non-profit that interacts with people with mental health disorders and substance abuse disorders, there would be cross-referenced files dealing with myself. These platforms (See Enclosure 2) to include previously mentioned ones and the University of Penn Way to Health (W2H) that can deliver a tailored solution for specific patient populations anywhere in the United States. So if I expressed concerns about healthcare in Pennsylvania and it rubbed clinicians or others the wrong way, they could send solutions such as mental health, anxiety or other health related solutions that would or could impact my daily life even though I live in San Francisco. The same could be said for San Francisco that uses a platform called Sherlock, that if I traveled to say Chambersburg, PA and San Francisco didn't agree with the health care solutions being administered, they could send their platforms anywhere in the United States; to include friends and family that I visit in various counties in Pennsylvania, often created a synergy effect compounding the web based platforms being sent by Human Services, Department of Health or other agencies. The normal system interface sits in Washington, D. C. but with technology, this impact has superseded the outdated protections that would allow outside practitioners, clinicians and others to impact health outside their normal parameters. THIS HAPPENED BEFORE IN THE LATE 60'S AND EARLY 1970'S. As back then and now, the protections have already been argued in United States vs. United States (decided June 19, 1972), Katz vs. United States (Decided December 18, 1967), amongst other cases.

My records in San Francisco and other places from 1991-2023 are vastly different than the CDC FOIA and the records were altered to only place me on digital surveillance to allow individuals to use voice and phone technology to attempt to influence me for personal, political and religious reasons. Now knowingly the previous sentence as a true statement, these few would have used me during my travels to Pennsylvania and the signal would have been bounced to others at gas stations, First Responders, Politicians, etc. In return, Pennsylvania would have used the individuals who contacted me to bounce a signal back to San Francisco or other places to retaliate and alter health care solutions, public health and safety outcomes and solutions on individuals, First Responders, Politicians, etc. Now knowingly the previous sentence as a true statement and knowingly that this technology is transmitted through electricity, power lines, phone

STATEMENT CHRIS WARD KLINE AND SUPPORTING DOCUMENTATION Re: Chris Kline v. Pennsylvania Department of Human Services

lines, and health care systems such as computers and other devices, we can move on to the next factual information.

As with California Department of Human Services, the Pennsylvania Department of Human Services uses interventions and systems to conduct investigations on citizens for various issues to include adoption, illegal gun possession (known as red flag laws), disorders, mental health disorders, mental health of getting over miscarriages, substance abuse disorders, etc.

Since I was incorrectly diagnosed with one or more items listed above, California and Pennsylvania would have at various times used these interventions, IT/phone or Web based platforms health infrastructure for sustainable behavior change interventions technology on more than one occasion and/or used to cause anxiety or stress due to publicly protected comments made by me in an attempt to discredit me or my comments about my grandfather John Chocha and other events or incidents that I may have investigated.

The following is also presented for my grandfather John Chocha who went missing from Harrisburg State Hospital in mid-summer 1969.

The McCarran Internal Security Act of 1950, repealed in 1971 after President Nixon omitted all funds for it in 1973 and operations ceased later in 1973. It wasn't just Japanese that were detained in camps, state hospitals but others such as Russians and those of Polish descent. My grandfather's father moved from Poland to the United States in 1912. It is factually known that individuals and families that moved from this area would have been placed on The Index List used by the F.B.I. to keep track of foreign individuals from potentially war torn areas. This list was used during the McCarran Internal Security Act to falsely accuse individuals to discredit them or their families for a host of reasons.

Department of Human Services, as they do today with web based platforms health infrastructure for sustainable behavior change interventions technology, they used technology in the 1960's and 1970's to deliver sustainable behavior change interventions via phone and voice technology. John Chocha was identified incorrectly and reported to the McCarran Internal Security Act. Department of Human Services (also known decades ago in other states as Public Welfare) would have used interventions and sustainable behavior change interventions to cause by technology, anxiety, mental health symptoms to force compliance and force John Chocha to agree or to have others close to him agree to place him at Harrisburg State Hospital.

Carpenter vs. United States (decided June 22, 2018) makes it illegal to access a person's phone location history without a warrant or probable cause.

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Evidence submitted during the appeal and supplemental evidence submitted with this statement shows that Department of Human Services uses systems previous discussed on appeal and with this supplemental narrative to not only access my personal phone location history but to send data incorrectly based on multiple reasons to include based on false and incorrect data. The same situation happened to my grandfather prior to his disappearance and death. He lived in New Jersey and moved to Chambersburg, PA. When he left New Jersey, he was being sent data for a false diagnoses of anxiety and the fact certain people were attempting to cause him to move. Once moved to Pennsylvania, similar actions occurred with false diagnoses of anxiety and mental health. The synergy of having two different states sending mental health data to a patient would create increased anxiety and would place the patient's health in danger. See enclosure 3, portion of article from the World Health Organization on factors leading to patient harm. Subsection 2 of that paragraph states: technological factors: issues related to health information systems, such as problems with electronic health records or medication administration systems, and misuse of technology.

The Pennsylvania Department of Human Services uses systems already identified and also administer mental health symptoms for medication administration systems such as mental health medicine. Symptoms occur if the patient needs medication, needs a new medication or has stopped taking his current medication.

A recent example in various parts of the United States is the counterfeit BOTOX in which there were harmful reactions that created symptoms. This was done to get people to a doctor to be examined as part of an intervention and in order to Public Health to launch an investigation. DEPARTMENT OF HUMAN SERVICES are given systems that can alter or enhance a person's mental health situational awareness. This is done with technology today as it was done in 1969.

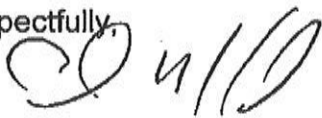
In closing, various entities to include PA DHS are attempting to operate with impunity while just a few are using these systems for politics to attempt to discredit by giving false symptoms to include anxiety, mental health disorders or health disorders. I respectively urge the release of records on Chris Ward Kline and John Chocha for closure, peace and to rebuild public integrity and trust. These records are in the custody of PA DHS and were used to impact my health records which after years of trying, have now been cleared by the CDC with the FOIA request (enclosure 1). By law, these records are reviewable by me and the public to ensure proper checks and balances and to ensure no malpractice or malfeasance has occurred.

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It should also be noted that PA DHS has not shared all data included in their arguments which is required by law. It clearly states that all material should be shared with the Hearing Officers and all parties.

It should also be noted that I requested a mediation with the Department of Human Services regarding this records. I still, if possible, think it's in the best interest of the Department of Human Service and the state of Pennsylvania to seek mediation to resolve the records request in the name of closure, peace and to rebuild public integrity and trust.

Respectfully,

A handwritten signature in black ink, appearing to read 'CW Kline', written over the word 'Respectfully,'.

Chris Ward Kline