



SAN FRANCISCO HUMAN SERVICES AGENCY

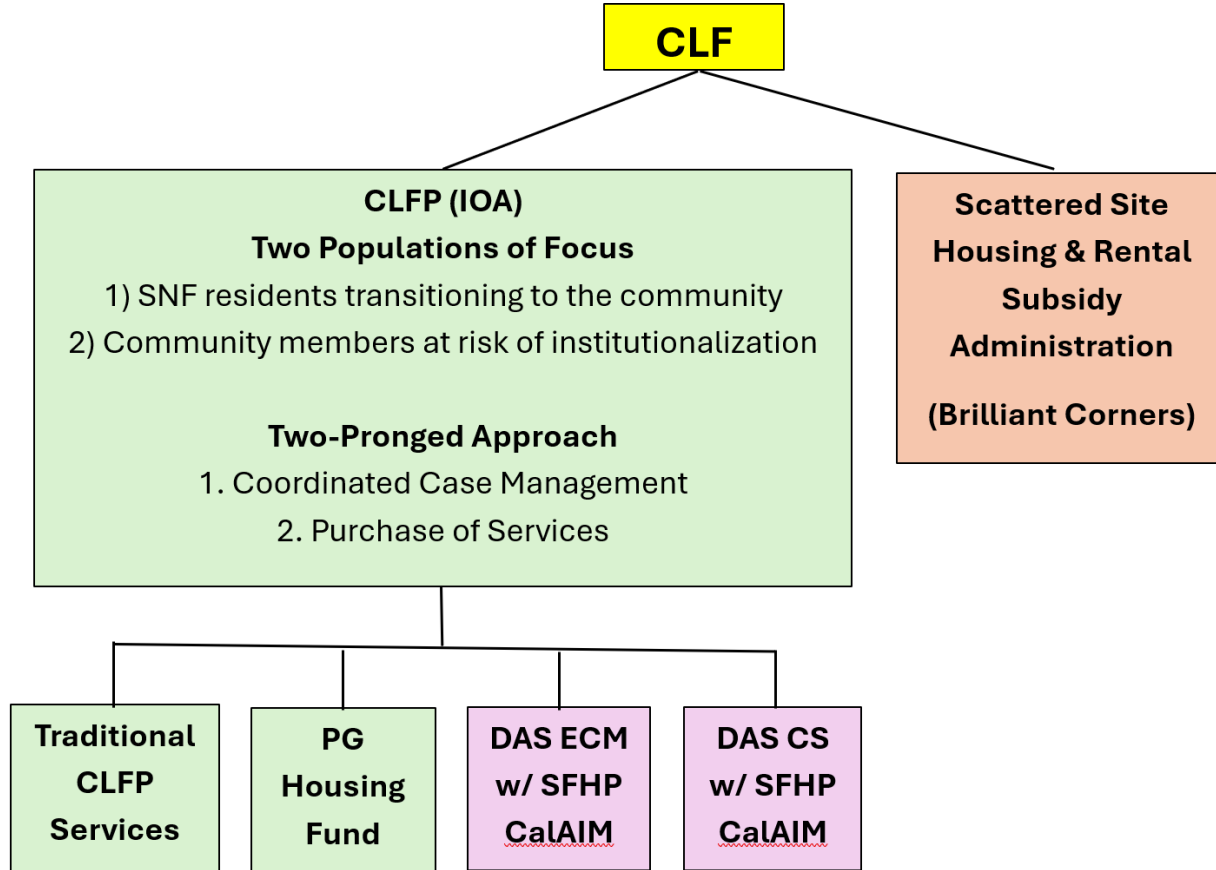
**Department of Disability
and Aging Services**

Community Living Fund (CLF) 6-Month Report Presentation

January – June 2024



CLF Components



Systemic Changes

- **Data Systems**

- PACECare Online (PCO) for ECM and CS services still required further development.
- CASECare continued to be used for traditional CLFP services.
- All Purchase of Services documentation remained within the CASECare system.

- **Impact on Performance Measures**

- Unable to report performance measure due to the launch of PCO and related data transition.
- Data distributed across multiple systems created challenges in reporting.

Referrals

	# of Referrals	Percentage	Source
ECM Referrals	259	85%	SFHP
ICM Referrals	47	15%	Community
Total Referrals	306	100%	
Enrollment Rate	54	17%	



Efforts to Increase Enrollments

- Better streamlined ECM outreach process for CLFP to increase direct outreach contacts.
- Requested SFHP to increase the volume of monthly referrals with more warm hand-off ones.
- Continued to build relationships with Skilled Nursing Facilities.
- A full-time Outreach Coordinator was hired to focus on expending outreach to diverse populations.
- Collaborated with Openhouse to reach out to LGBTQ+ population and provide training for CLFP staff on collecting SOGI data.
- Reached out to Veterans Administration to promote Purchase of Services.

Service Requests

Service Requests	In-Home Supports	Case Management	Home Repairs / Modifications	Housing-Related Services	Assistive Devices
Percentage	60%	53%	38%	34%	34%

Program Costs

- CLFP costs saw a net increase of \$353,828 over the prior 6-month period.
- The average monthly program cost per client was \$2,378, reflecting a \$35 decrease compared to the prior 6-month period.
- Average monthly Purchase of Services costs rose to \$109, a \$7 increase over the prior 6-month period.

CalAIM Revenue Received

- DAS began receiving CalAIM revenue for ECM services during this reporting period.
- A small payment of \$10,250 was received in June 2024.
- A much larger payment will be reflected in the next report.
- The revenue received, and future payments, will be applied to offset the City's General Funds.

Other Trends

- Referrals from Laguna Honda Hospital (LHH) were expected to increase in the next reporting period as patient admissions resume following the recertification process.
- The Community Options and Resource Engagement (CORE) team continued to meet weekly to support clients' transitions from LHH to the community.
- CLFP continued to work with Brilliant Corners to implement the Integrated Housing Model.
- CLFP and PG collaborated to identify new referrals and explore expanding services to eligible clients for CLFP Purchase of Services.



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Thank you!

Sincere appreciation to:

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(Names were listed in alphabetical order of last names.)

