



SAN FRANCISCO HUMAN SERVICES AGENCY  
**Department of Disability  
and Aging Services**

# **FY 2024-25**

# **Department Annual Report Highlights**

**Presentation to the Disability & Aging Services Commission**  
**September 4, 2024**

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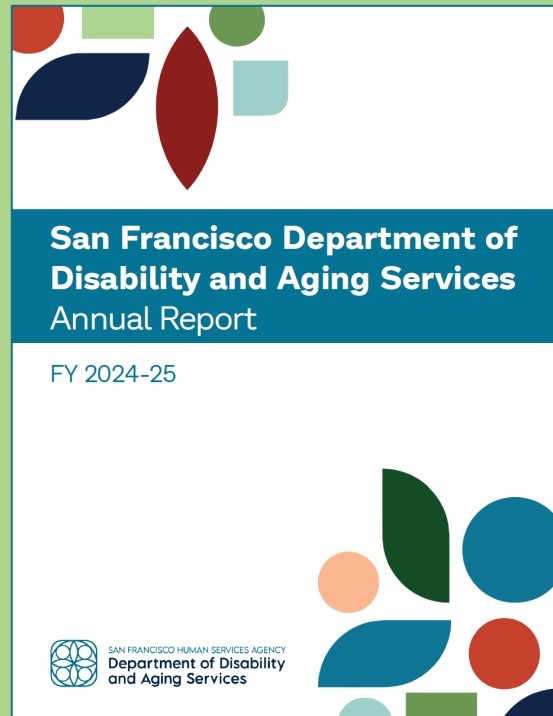
# Annual Report Overview

DAS prepares an **annual strategic report** to:

- **Identify specific actions** we will complete this year, in support of our overarching strategic goals, and
- **Highlight key achievements** in the last year

Our annual action planning **aligns with the Human Services Agency Strategic Plan for FY 2022-23 through FY 2026-27**

[Link to DAS Reports Page](#)



# SFHSA Strategic Plan FY23 – FY27 Goals

<b>GOAL 1</b>	<b>Equity, Inclusion, and Accessibility.</b> Everyone has equitable access and outcomes across race, ethnicity, age, ability, gender identity, sexual orientation, immigration status, and neighborhood in all of our programs, services, and systems.
<b>GOAL 2</b>	<b>Strong Workforce and Collaboration.</b> Our staff and community partners feel supported, heard, valued, and connected to one another and our common mission.
<b>GOAL 3</b>	<b>Employment and Economic Security.</b> Everyone has a stable source of income and an opportunity to increase their economic well-being.
<b>GOAL 4</b>	<b>Health and Well-being.</b> Everyone has the food, shelter, healthcare, supportive services, and community connection to thrive.
<b>GOAL 5</b>	<b>Safety and Care.</b> Everyone is safe and connected in all stages of life, free from abuse, neglect, and exploitation.



## GOAL 1

**Equity, Inclusion, and Accessibility.** Everyone has equitable access and outcomes across race, ethnicity, age, ability, gender identity, sexual orientation, immigration status, and neighborhood in all of our programs, services, and systems.

**Strategy 2:** Invest in initiatives to welcome and include all community members in social and civic life.

**Action 1:** Launch virtual Disability Cultural Center services, and continue preparations to implement in-person services in the coming year.

**GOAL  
2**

**Strong Workforce and Collaboration.** Our staff and community partners feel supported, heard, valued, and connected to one another and our common mission.

**Strategy 2:** Train and support staff so that they can provide high quality services to clients.

**Action 1:** Implement DAS staff training and other resources to help improve staff knowledge of disability and anti-ableism.

**GOAL**  
**3**

**Employment and Economic Security.** Everyone has a stable source of income and an opportunity to increase their economic well-being.

**Strategy 2:** Ensure individuals and families access the financial assistance they are eligible for.

**Action 1:** Explore feasibility of creating an online tool to help veterans prepare needed documents for their appointments with CVSO Claims Representatives and improve seamlessness of services

**GOAL  
4**

**Health and Well-being.** Everyone has the food, shelter, healthcare, supportive services, and community connection to thrive.

**Strategy 2:** Facilitate access to Medi-Cal, mental health services, and other programs that support physical and mental wellness.

**Action 2:** Implement Year 1 of CalAIM Community Support services, including transitional care services and housing support for individuals discharging from skilled nursing facilities to community settings and assisted living facilities

**GOAL  
5**

**Safety and Care.** Everyone is safe and connected in all stages of life, free from abuse, neglect, and exploitation.

**Strategy 3:** Ensure dignity and maximize independence of older people and adults with disabilities by preventing and addressing abuse, neglect, and financial exploitation

**Action 1:** Facilitate Citywide efforts to enhance system capacity following the SB 43 expansion of LPS conservatorship, in partnership with the Department of Public Health, first responders, health care and other supportive services providers, elected officials, and other key stakeholders





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# Discussion