



## With you on life’s journey

San Francisco Human Services Agency supports individuals, families, and communities with food, health care, financial, employment, child care, and protective services. We help individuals, families, and communities access services and public benefits that make a difference in their lives.

### Service Contacts

| Service  | Contact Information  |
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| <b>CalFresh and Medi-Cal</b>                   | <p>Online: Apply for benefits, CalFresh and Medi-Cal recertification, and SAR 7 renewal at <a href="https://BenefitsCal.com">BenefitsCal.com</a> or <a href="https://GetCalFresh.org">GetCalFresh.org</a></p> <p>By phone: Complete applications, renew benefits, and conduct interviews at (855) 355-5757</p> |
| <b>CalWORKs</b>                                | <p>Online: Apply for benefits at <a href="https://BenefitsCal.com">BenefitsCal.com</a></p> <p>By phone: For information call (855) 557-5100</p> <p>Clients in crisis with no phone: visit 170 Otis during business hours</p>   |
| <b>Child and Adult Protection</b>              | <p>Report child abuse 24/7: Call (800) 856-5553</p> <p>Report adult abuse 24/7: Call (800) 814-0009</p>  |
| <b>County Adult Assistance Programs (CAAP)</b> | <p>Online: Apply at <a href="https://BenefitsCal.com">BenefitsCal.com</a></p> <p>By phone: Apply for benefits, request benefits support and information at (833) 879-1365</p>  |





**SAN FRANCISCO  
HUMAN SERVICES AGENCY**

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| <b>Disability and Aging Services</b>                     | By phone: Call (415) 355-6700 for <ul style="list-style-type: none"> <li>• Healthy meals and groceries</li> <li>• Referrals and information about services to support older people and adults with disabilities</li> </ul> |
| <b>EBT card replacement</b>                              | By phone: Call (855) 355-5757  |
| <b>Diaper pickup for CalWORKs, CalFresh and Medi-Cal</b> | Available during business hours: <ul style="list-style-type: none"> <li>• Monday-Friday at 170 Otis and 3120 Mission,</li> <li>• Monday-Thursday at 1235 Mission, and</li> <li>• Monday-Friday at 1440 Harrison</li> </ul> |
| <b>In-Home Supportive Services (IHSS)</b>                | Care Providers: Call (415) 557-6200<br>Care Recipients: Call your IHSS social worker<br><br>Applications and information: Email <a href="mailto:ihss@sfgov.org">ihss@sfgov.org</a> or call (415) 355-6700                  |
| <b>JobsNOW! Employment Services</b>                      | By phone: (877) 562-1669   |
| <b>Veterans Service Office (CVSO)</b>                    | Online: Request a service appointment at <a href="http://SFHSA.org/CVSO">SFHSA.org/CVSO</a><br>By phone: (415) 934-4200  |

**For all other services, information, and updates, call or visit:**

**SFHSA.org  
(415) 557-5000**

