

SAN FRANCISCO HUMAN SERVICES COMMISSION

MINUTES  
March 22, 2018 Regular Meeting

The regular monthly meeting of the Human Services Commission was held on Thursday, March 22, 2018 in the Ronald H. Born Auditorium at 170 Otis Street, San Francisco.

- MEMBERS PRESENT      SCOTT KAHN, President  
                                 RITA SEMEL  
                                 GEORGE YAMASAKI, JR.
- MEMBERS ABSENT      JAMES MCCRAY, JR., Vice President (Excused)  
                                 PABLO STEWART, M.D. (Excused)
- OTHERS PRESENT      Trent Rhorer, Executive Director, Human Services Agency  
                                 Elizabeth LaBarre, Executive Assistant to the Executive Director / Secretary – Human Services Commission  
                                 Noelle Simmons, Deputy Director – Economic Support and Self-Sufficiency  
                                 Susie Smith, Deputy Director – Policy and Planning  
                                 Dan Kaplan, Deputy Director – Finance and Administration  
                                 Other department staff and interested citizens
- ROLL CALL              President Kahn called the meeting to order at 9:37 a.m., noting that three of the five Commission members were present. Commissioner Stewart and Vice President McCray had been excused.
- AGENDA                 On motion of President Kahn, seconded and unanimously carried, the Commission adopted the agenda as posted.
- MINUTES                On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission unanimously approved the minutes of the February 14, 2018 special meeting as circulated.
- EXECUTIVE DIRECTOR'S REPORT      Executive Director Trent Rhorer furnished an update regarding federal, state, and local activities.
- FEDERAL UPDATES
- The federal budget, approved this morning to carry [us] through the end of September of this year, should not have any impact on HSA programs. [HSA] will analyze [the budget] to see if there is any impact on our federally funded programs.
- STATE UPDATES
- As part of the budget process, the State Legislature—both the Senate and Assembly— Budget Sub-committees are holding hearings on child welfare, CalWorks, and other HSA programs. We continue to focus our efforts on funding CalWORKS and seek additional funding for the implementation of Continuum of Care Reform (CCR). Senator Scott Weiner, who chairs the Senate's Human Services Committee, held a hearing "last week" (March 13) on CCR and the status of child welfare reform. Executive Director Rhorer was in Sacramento to attend the hearing. He testified that SFHSA wholeheartedly supports the goals of CCR—youth should be involved in decisions that directly affect them, children should be placed with families, and group homes are short term and therapeutic in nature but are not a long-term placement option. CCR comprises of changes in five different areas, implemented at the same time—the way we assess kids to what rates do we pay foster parents to the transition of placements. Implementation has been slow and difficult, more time consuming and expensive than the legislature initially expected. We are seeking additional funding to support foster parent recruitment, staff support, and many smaller asks.
- LOCAL
- Executive Director Rhorer mentioned two hearings he would be attending in the afternoon. He will first present the HSA budget preview to the Board of Supervisors (BOS) Budget Committee including the Agency's priorities for the actual budget in June. Secondly, he will attend the BOS Federal Select Committee Hearing to discuss the impacts of the federal budget on HSA. This committee was formed after November 2017 in anticipation of Trump policy. Executive Director Rhorer will address potential changes related to IHSS, the elimination of the ABAWD waiver, the Affordable Care Act (ACA), and changes that might occur in subsequent budgets.
- AGENCY
- HSA hired a Homeless Benefits Linkages Manager to bridge HSA with the Department of Homelessness and Supportive Housing (HSH) to ensure the services provided to HSA clients are also being offered to HSH clients. The position will provide a linkage, especially to CAAP and SSI.
  - Staff Town Halls: We kicked off our 2<sup>nd</sup> annual Staff Town Hall series, the first of which was hosted at our WDD office at 3119 Mission. The purpose of these all-staff town halls is to address what is going on at the federal, state and local levels including how we will respond to changes specifically at the federal level, review Agency priorities, reply to staff questions, and listen to feedback. The second town hall was here in the Born auditorium at 170 Otis with over 150 employees in attendance. Subsequent town halls are next week for the DHS benefit program staff, then back to Born auditorium on April 2 for the final town hall.
- PROJECT 500
- 90 families are enrolled in Project 500 with another 70 in the recruitment process. The goal is to serve 500 families, however we have staff for half that number right now.

#### CALFRESH, MEDI-CAL AND CAAP

- ABAWD regulation, to be implemented in September, requires “able-bodied single adults” aged 18-59 on CalFresh to meet a work requirement in order to continue receiving CalFresh benefits. Staff training has begun at 1440 Harrison and 1235 Mission, and a pilot program is underway to ensure smooth workflow for both clients and staff.
- CAAP expansion plans include an outreach component with shelters. CAAP is partnering with HOT workers, through the Department of Public Health, to ensure their clients are linked to benefits. HOT workers have been trained in CAAP Triage Unit’s employability rating system and can help clients complete the full CAAP application. Outreach workers will be able to complete eligibility screenings in one interaction with the client, avoiding unnecessary appointments at 1235 Mission.
- CAAP Health Services case managers will begin screening existing homeless caseloads for the California Housing and Disability Advocacy Program (HDAP) in April. CAAP clients on the SSIP caseload are prioritized for HDAP housing dollars. 35 clients will be housed this year using these funds.

#### FAMILY AND CHILDREN’S SERVICES

- CCR is the main focus right now.

#### NATIONAL SOCIAL WORKER APPRECIATION MONTH

March is National Social Worker Appreciation Month. Executive Director Rhorer asked the social workers in the room to please stand and be recognized. HSA employs over 400 social workers between the Family & Children’s Services division, Department of Aging and Adult Services, P500, CAAP, and WDD/CalWORKs programs. Executive Director Rhorer offered “this small token of our appreciation for your work” and could not stress enough the importance of their commitment to clients that enables the Agency to fulfill its mission.

This concluded Executive Director Rhorer’s overview.

#### EMPLOYEE OF THE MONTH

President Kahn announced Angela Virata, Family and Children’s Services Unit Social Worker, as the March 2018 Employee of the Month. The Commission recognized Angela for her hard work. Ms. Virata was awarded an engraved desk clock, which she graciously accepted with thanks to all. Guests present in support of Angela included her husband and colleagues.

#### CONSENT CALENDAR

On motion of Commissioner Semel, seconded and unanimously carried, the Commission ratified actions taken by the Executive Director since the February 14, 2018 special meeting in accordance with Commission authorization of March 22, 2018:

1. Submission of requests to encumber funds in the total amount of \$17,698 for purchase of services or supplies and contingency amounts;
2. Submission of 1 temporary position for possible use in order to fill positions on a temporary basis;
3. Submission of report of 104 temporary appointments made during the period of 2.1.18 thru 3.12.18.

#### PROCLAIMING APRIL 2018 AS CHILD ABUSE PREVENTION MONTH

On behalf of Deputy Director of Family and Children’s Services (FCS) Sylvia Deporto, FCS Program Director Julie Lenhardt requested that the Commission adopt the resolution proclaiming April 2018 as Child Abuse Prevention Month. Program Director Lenhardt introduced Lauren Reid, Communications Officer with Safe & Sound, before reciting the proclamation.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission adopted the resolution proclaiming April 2018 as Child Abuse Prevention Month as follows:

WHEREAS, our community has a responsibility to ensure that each and every child is safe and given the opportunity to thrive; yet, with over 5,000 reports of abuse each year, San Francisco continues to have one of the highest rates of child abuse in the Bay Area with a disproportionate impact on children of color. Abused children are more likely to experience negative educational, health, and behavioral outcomes and are more likely to be involved in risky behaviors and criminal activities as adults. The psychological, social, and economic costs of abuse can be devastating; and

WHEREAS, although child abuse is a complex issue, it is preventable. Research indicates that when communities come together to protect all their children and support protective factors in families, the likelihood of child maltreatment significantly diminishes. The five protective factors—Parental Resilience, Social Connections, Concrete Support, Knowledge of Parenting and Child Development, and Social and Emotional Competence of Children—build family strengths and create a healthy environment for the optimal development of children; and

WHEREAS, together with Safe & Sound and an important network of public and private organizations, we are making important progress in building families’ protective factors and ending abuse. Improving outcomes for children and families will require ongoing collaboration among a broad cross-section of the community and intentional coordination and alignment of support systems, services, and policies. San Francisco has taken an important first step through the creation of the Our Children, Our Families Council and adoption of an outcomes framework that includes the goal to significantly reduce substantiated cases of child maltreatment; but these efforts will require all of us to come together to keep kids safe. Our children are our future, and each and every one of us has the power to protect San Francisco’s children; and

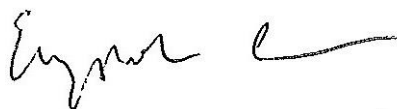
WHEREAS, Child Abuse Prevention Month, first declared in 1983 by presidential proclamation, seeks to raise awareness about child abuse and its prevention and acknowledge the many accomplishments of families and communities working together to keep children safe and families healthy; and now, therefore, be it

RESOLVED, that the Human Services Commission recognizes April 2018 as Child Abuse Prevention Month and comes together with Safe & Sound to shine a light on child abuse and the opportunity to build family strengths and protect all of our city’s children. It is time for us to join together and stand up for vulnerable children and families; and be it

FURTHER RESOLVED, that the San Francisco Human Services Commission at its meeting held March 22, 2018, hereby proclaims the month of April 2018 as Child Abuse Prevention Month; and be it

FURTHER RESOLVED, that the San Francisco Human Services Commission respectfully requests that the City and County of San Francisco Board of Supervisors and Mayor Mark Farrell proclaim the month of April 2018 as Child Abuse Prevention Month.

- UNIVERSITY OF CALIFORNIA, DAVIS Christina Iwasaki, Welfare-to-Work Community Services Manager, presented the request to modify the existing contract agreement with UNIVERISTY OF CALIFORNIA, DAVIS.
- On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to modify the contract with University of California, Davis for provision of Case Management and Welfare Fraud Trainings; during the period April 1, 2018 to June 30, 2019; for an additional amount of \$174,250 plus a 10% contingency for a revised total amount not to exceed \$255,425.
- ARRIBA JUNTOS Andy Beetley, Community Services Specialist, presented the request to authorize the modification of the existing grant agreement with ARRIBA JUNTOS.
- Commissioner Semel asked Mr. Beetley for the number in a cohort, to which he responded the current cohort, March through June, is 15 with Arriba Juntos and 25 with Young Community Developers (YCD).
- On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to modify the grant agreement with Arriba Juntos to expand the Transitional Employment Support Services (TESS) program to include IPO participants; during the period March 1, 2018 to June 30, 2018; for an additional amount of \$55,552 plus a 10% contingency for a revised total amount not to exceed \$549,939.
- YOUNG COMMUNITY DEVELOPERS Andy Beetley also presented the request to authorize the modification of the existing grant agreement with YOUNG COMMUNITY DEVELOPERS.
- On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to modify the existing grant with Young Community Developers to expand the Transitional Employment Support Services (TESS) program to include IPO participants; during the period March 1, 2018 to June 30, 2018; for an additional amount of \$76,180 plus a 10% contingency for a revised total amount not to exceed \$572,740.
- SAN FRANCISCO COMMUNITY COLLEGE DISTRICT Melissa Connelly, Family and Children's Services Program Manager, presented the request to modify the grant agreement with SAN FRANCISCO COMMUNITY COLLEGE DISTRICT.
- On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to modify the grant agreement with San Francisco Community College District to provide Title IV-E Specialized Training Services; during the period January 1, 2018 to September 30, 2020; for an additional amount of \$1,213,434 plus a 10% contingency for a total grant amount not to exceed \$2,657,912.
- SENECA FAMILY OF AGENCIES Robin Love with Family & Children's Services presented three requests to the Commission. First, she presented the request to enter into a new grant with SENECA FAMILY OF AGENCIES.
- On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the new grant with Seneca Family of Agencies for the provision of Permanency Assessments; during the period April 1, 2018 to June 30, 2019; \$140,000 each with a contingency of \$14,000 for a total amount not to exceed \$154,000.
- LILLIPUT FAMILIES Secondly, Robin presented the request to enter into a new grant with LILLIPUT FAMILIES.
- On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the new grant with Lilliput Families for the provision of Permanency Assessments; during the period April 1, 2018 to June 30, 2019; \$140,000 each with a contingency of \$14,000 for a total amount not to exceed \$154,000.
- ASPIRANET Lastly, Robin presented the request to enter into a new grant with ASPIRANET.
- On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the new grant with Aspirant for the provision of Permanency Assessments; during the period April 1, 2018 to June 30, 2019; \$140,000 each with a contingency of \$14,000 for a total amount not to exceed \$154,000.
- PUBLIC COMMENT President Kahn's call for public comment yielded no responses.
- ADJOURNMENT Executive Director Trent Rhorer requested a moment to congratulate President Kahn on his reappointment as President of the Commission for the next four years.
- President Kahn adjourned the meeting at 11:10 a.m.



Elizabeth LaBarre, Commission Secretary  
Human Services Commission