
MEMORANDUM

DATE: April 2, 2014

TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Aging and Adult Services Commission

FROM: E. Anne Hinton, Executive Director, Dept. of Aging and Adult Services
Linda Edelstein, Long Term Care Operations Director

SUBJECT: Community Living Fund (CLF): Program for Case Management and
Purchase of Resources and Services. Six Month Report:
July-December, 2013

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Aging and Adult Services (DAAS) report to the Board of Supervisors every six months detailing the level of service provided and costs incurred in connection with the duties and services associated with this fund.

The CLF provides for home and community-based services, or a combination of equipment and services, that will help individuals who are currently, or at risk of being, institutionalized to continue living independently in their homes, or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources, not available through any other mechanism, to vulnerable older adults and younger adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- ❖ The CLF received 147 total new referrals, of which most (76%) were eligible. 521 clients received service, the highest level of services since June 2010.
- ❖ Enrollments in the core services provided by the Institute on Aging (IOA) peaked at 369 during July – December 2009 and are now at 315.
- ❖ Sixty percent of program enrollees in the last six months were in the IOA's CLF program, 40% of whom received service purchases. The remaining were in San Francisco Senior Center's (SFSC) Homecoming transitional care and Meals on Wheels (MOW) emergency home-delivered meal programs.

Demographics

Trends in CLF referrals are shifting over time:

- ❖ Referrals for younger adult consumers represent nearly half (48%) of all referrals.
- ❖ About one-third (35%) of all referrals were from White consumers. Referrals for African Americans remained near one-quarter (23%). Chinese referrals remained low compared to citywide demographics. Referred consumers not reporting ethnicity data continue to decline due to program staff efforts to improve data collection, though they still represent 17% of all referrals.
- ❖ Referrals for English-speaking clients continue to dominate (81%).
- ❖ Referrals for consumers living in 94116, home to Laguna Honda Hospital, continue to be high (currently 23%).
- ❖ Referrals from Laguna Honda Hospital and Targeted Case Management remain high, at 43% of all referrals.

Service Requests

- ❖ Case management, in-home support, and housing-related services remain among the most commonly-requested services at intake. Mental health/substance abuse and money management services were also highly requested at the point of referral in the last six months.

Program Costs

- ❖ Total program expenditures peaked during January – June 2010 at \$2.8 million, exhausting prior year carry-forward funding. Expenditures in the first half of FY13-14 were \$1.6M, in line with the program budget.
- ❖ CLF Purchase of Service costs have decreased to less than half the level they were during peak spending in January – June 2010 as the budget has returned to base level. Home care and board and care costs remain the largest categories for purchased services.
- ❖ Costs per client are as follows:
 - Total monthly program costs per client¹ averaged \$529 per month in the latest six-month period. This figure has continued to drop since the high of \$1,067 in January – June 2009. Declining average costs have been due, in part, to the program's increased capacity to leverage outside funding such as the NF/AH waiver and the CCT Money Follows the Person Demonstration Project.

¹ This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/ [All Active Cases (from Section 1-1)]/6.

- Average monthly purchase of service costs for CLF clients who received any purchased services was down slightly over previous six-month periods, at \$1,191.
- Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$113 per month in the latest reporting period, down from the previous six-month period.

Performance Measures

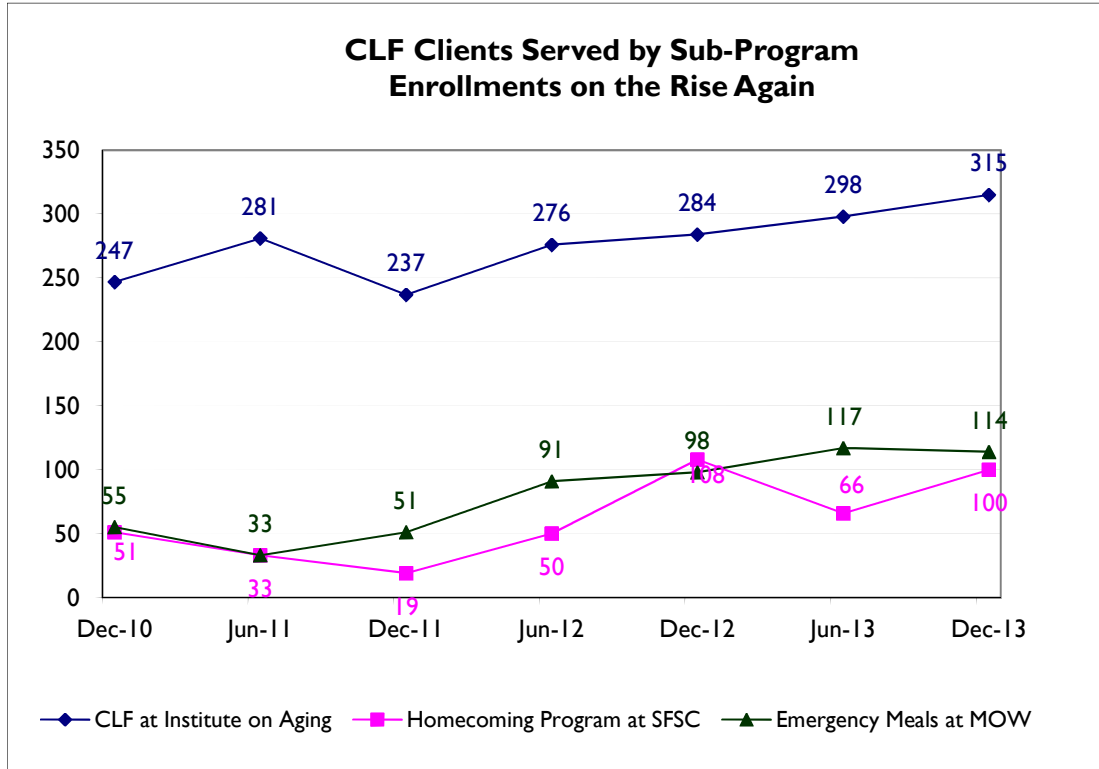
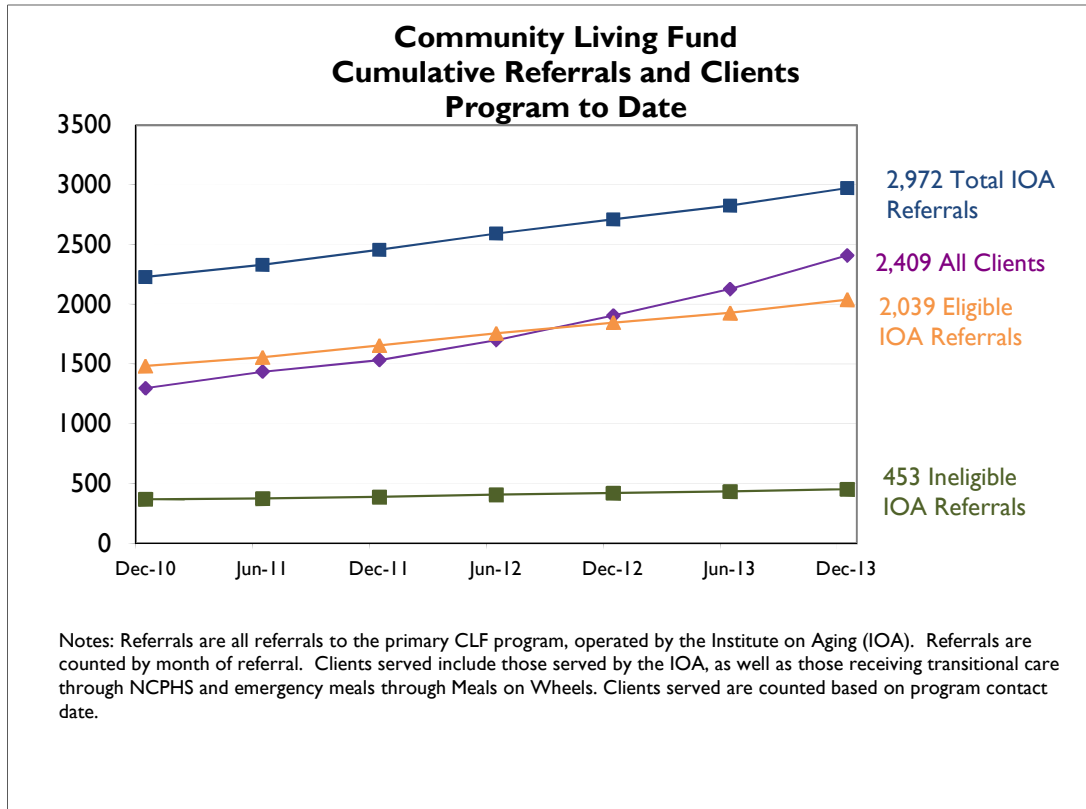
- ❖ The program performance measures showed 84% of formerly institutionalized and 83% of clients who were at imminent risk of institutionalization continuing community living for a period of at least six months, regardless of previous institutional status. This exceeds the performance measure target of 80%.
- ❖ A new performance measure calculates the percentage of CLF clients who had successfully continued community living for six months or more **by the time of disenrollment**. For those clients dis-enrolling between July and December 2013, success with community living was very high – 91%.

Systemic changes / Trends affecting CLF

- ❖ Long-Term Care integration (LTCI) is defined as the integration of home and community-based long-term care services with the delivery of primary and acute care services, and institutional long term care services, for older adults and adults with disabilities. With the development and implementation of California's Coordinated Care initiative, the State has begun the process of integrating health care and supportive services while looking to reduce escalating health care costs. San Francisco has developed a Strategic Plan to guide improvements in the organization, availability and financing of long-term services and supports. The CLF program will serve as a model for understanding best practices for assisting individuals to return to community living from institutional settings.
- ❖ Institute on Aging, through the CLF program, has completed the process to be designated as the Local Contact Agency for MDS Section Q responses in San Francisco. The MDS (Minimum Data Set) is administered by Skilled Nursing Facilities and Section Q indicates whether a resident expresses preference in learning more about the possibility of returning to living in the community. CLF, in collaboration with DAAS intake, has developed a process for handling these referrals and assigning CLF Care Managers to those individuals who are able to return to the community. CLF will complete outreach visits to at least 8 SNFs before the end of this fiscal year informing them of this service.
- ❖ Institute on Aging and West Bay Housing were recently awarded a new contract with the Health Plan of San Mateo to develop a Community Care Pilot Program.

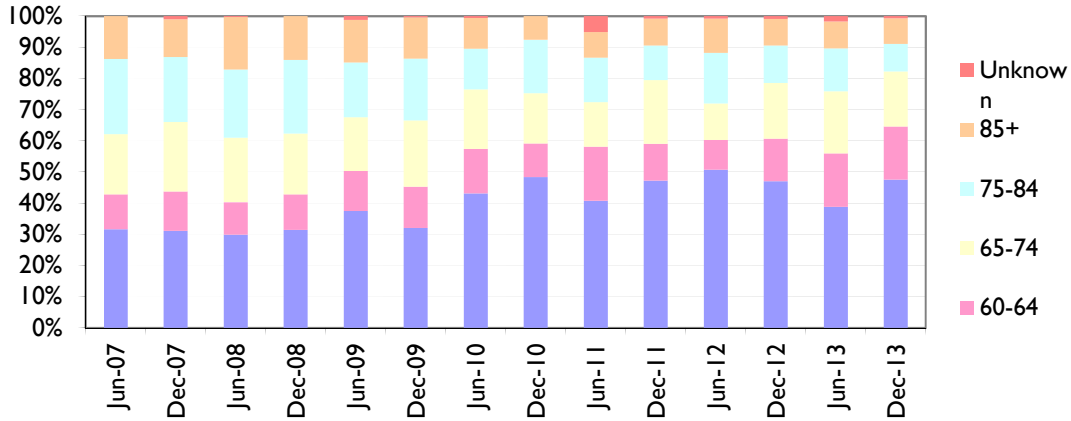
The model proposed to the health plan was very similar to the current DCIP and CLF structure. With San Mateo County being the first county in California to move into the duals demonstration, this presents an opportunity to pilot how the CLF program may fit within the new managed care LTSS (Long Term Supports and Services) environment. The SF Department of Aging and Adult Services has agreed to be on the steering committee for the new program in San Mateo to help transfer best practices and promote replication of the CLF/DCIP model.

Community Living Fund Six-Month Report

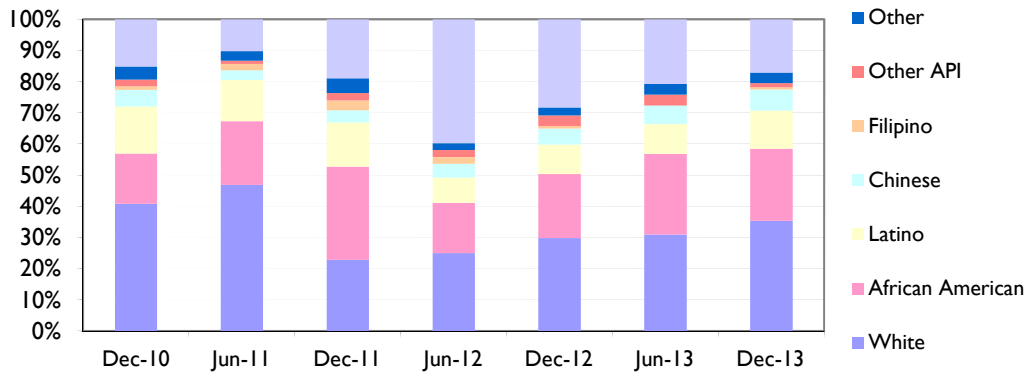


Community Living Fund Six-Month Report

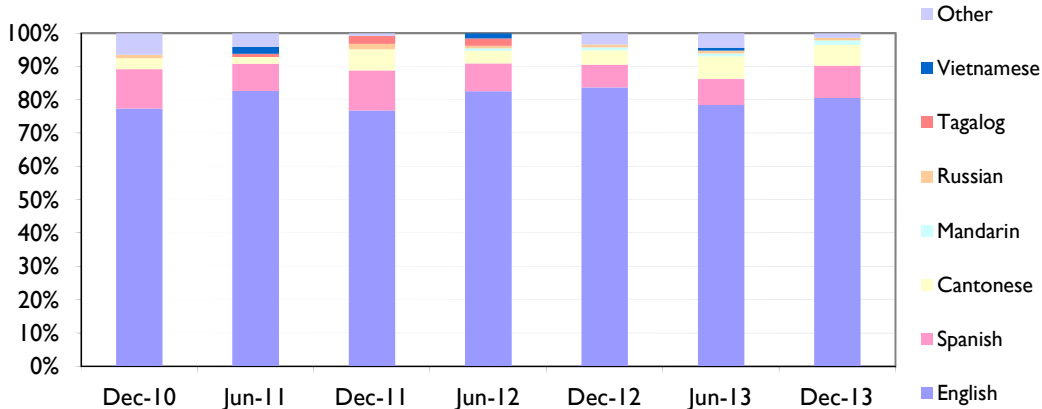
CLF Referrals by Age
Younger Adult Referrals Return to June 2011 Levels



CLF Referrals by Ethnicity
% White and % Latino Growing Slightly, Fewer Unknown

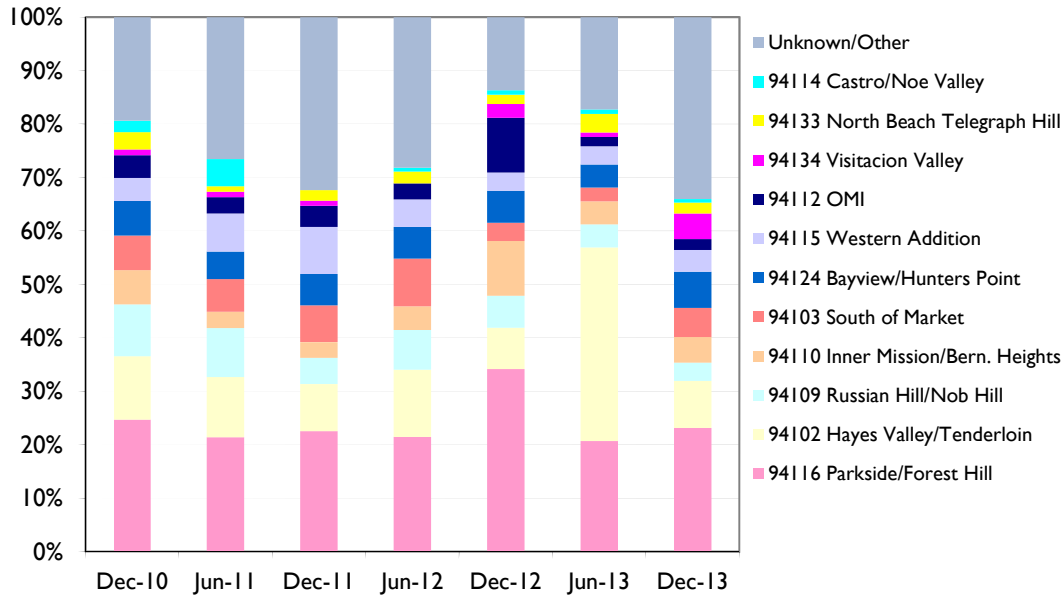


CLF Referrals by Language
Referrals from English Speakers Continue to Dominate

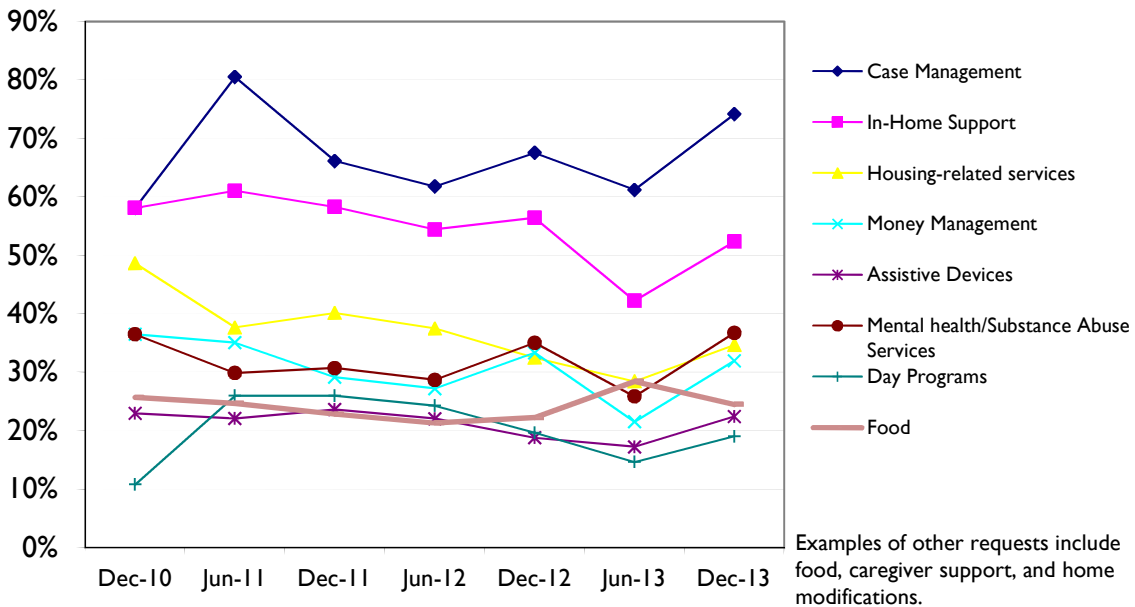


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CLF Referrals by Zip Code

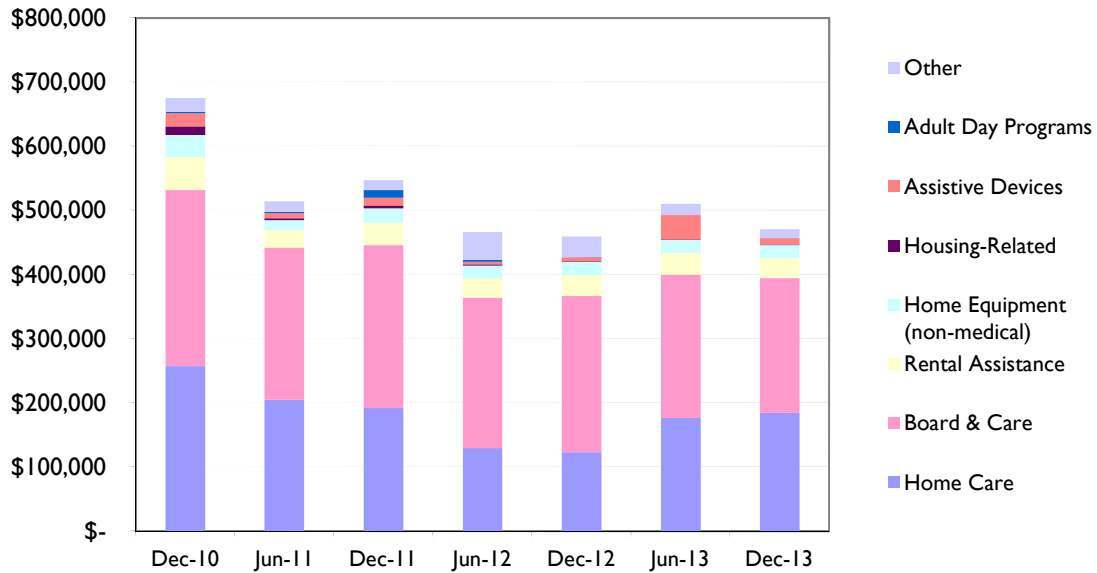


Self-Reported Need for Services at Referral Case Management, In-Home Support, Mental Health Services & Housing Remain Among the Most Frequent Requests

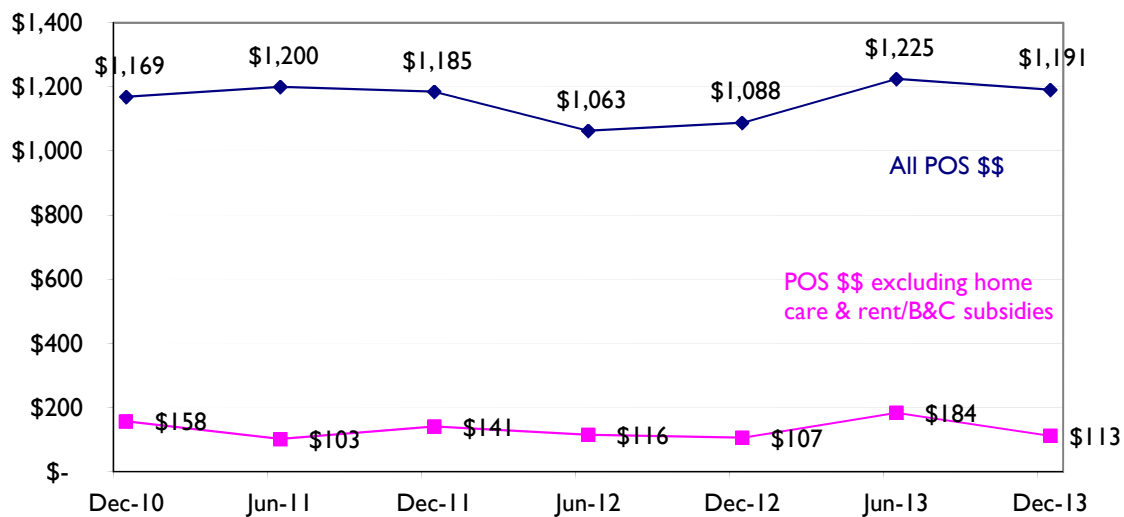


Community Living Fund Six-Month Report

**CLF at IOA Service Purchases Decrease As Budget is Reigned In.
Home Care and Board & Care Cost Remain the Largest Categories**

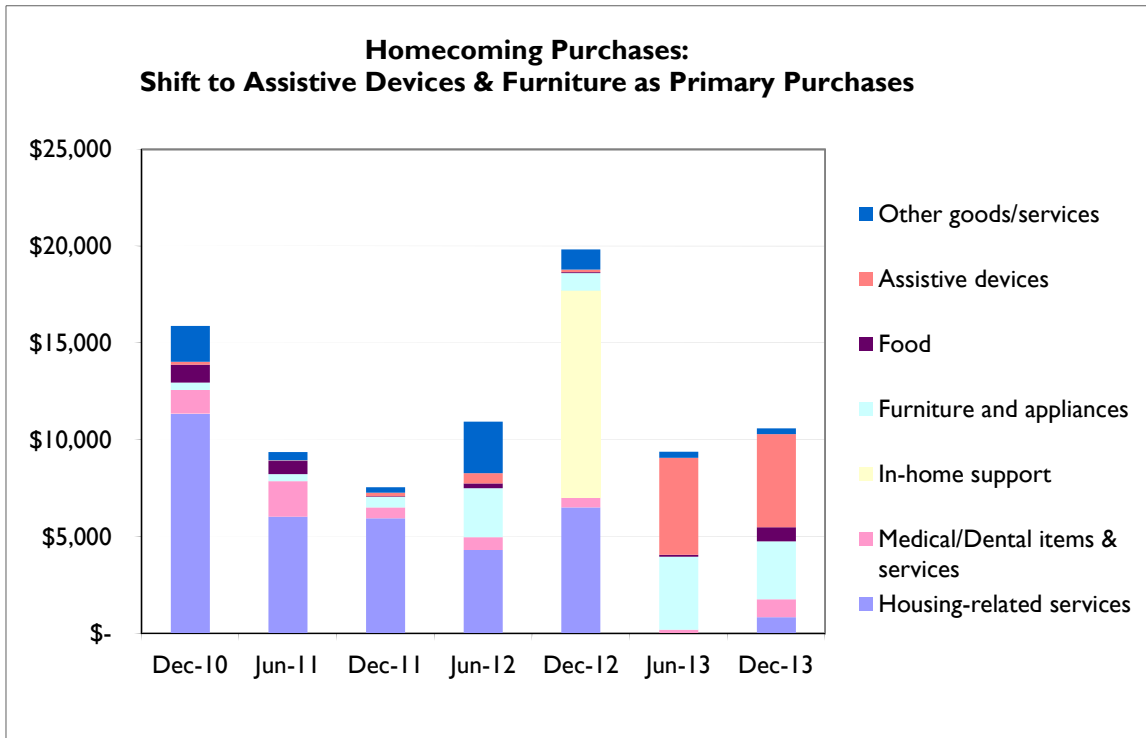


**Average Monthly Purchase of Service (POS) Cost Per Client for CLF
Clients with Any Purchases:
Rates increase slightly over previous periods, but remain fairly stable**

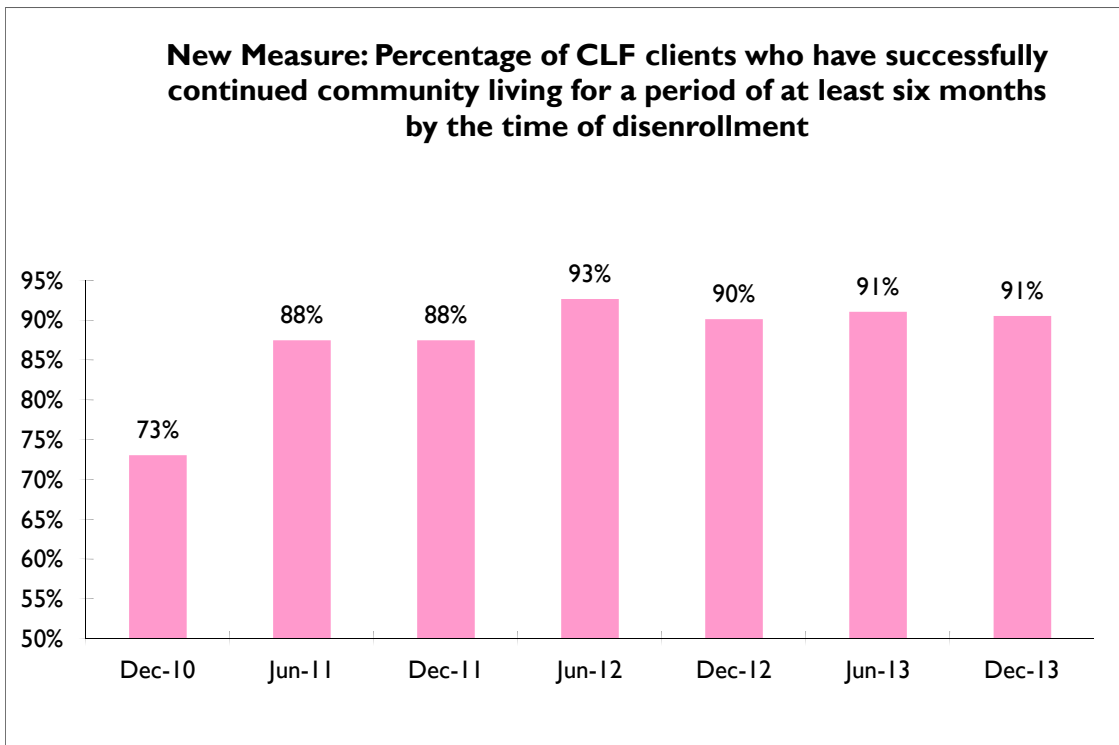
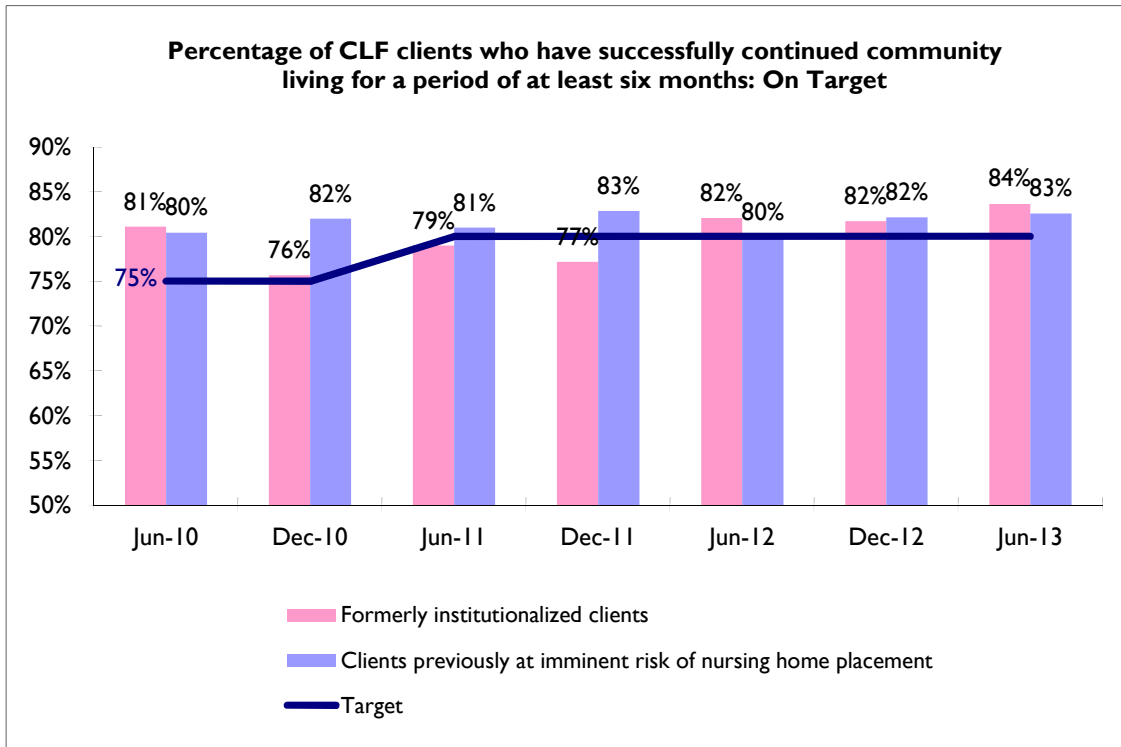


Note: Purchases in this chart represent those from the Institute on Aging sub-program of CLF.

Community Living Fund Six-Month Report



Community Living Fund Six-Month Report



Community Living Fund Six-Month Report

Active Caseload	Dec-10		Jun-11		Dec-11		Jun-12		Dec-12		Jun-13		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	345		344		301		405		467		473		521	
Change from Prior 6 Months	(133)	-27.8%	(1)	-0.3%	(43)	-12.5%	104	34.6%	62	15.3%	6	1.3%	48	10.1%
Change from Previous Year	(90)	-20.7%	(134)	-28.0%	(44)	-12.8%	61	17.7%	166	55.1%	68	16.8%	54	11.6%
Change from 2 Years	(2)	-0.6%	(30)	-8.0%	(134)	-30.8%	(73)	-15.3%	122	35.4%	129	37.5%	220	73.1%
Program Enrollment														
CLF at Institute on Aging	247	72%	281	82%	237	79%	276	68%	284	61%	298	63%	315	60%
with any service purchases	169	68%	134	48%	135	57%	124	45%	120	42%	127	43%	126	40%
needing one-time purchases	13	5%	17	6%	11	5%	7	3%	0	0%	1	0%	0	0%
with no purchases	78	32%	147	52%	102	43%	152	55%	164	58%	171	57%	189	60%
Homecoming Program at SFSC	51	15%	33	10%	19	6%	50	12%	108	23%	66	14%	100	19%
Emergency Meals at MOW	55	16%	33	10%	51	17%	91	22%	98	21%	117	25%	114	22%
Program to Date														
All CLF Enrollment	1299		1436		1533		1701		1906		2129		2409	
CLF at Institute on Aging Enrollment	873	67%	952	66%	988	64%	1038	61%	1076	56%	1142	54%	1231	51%
with any service purchases	652	75%	693	73%	731	74%	760	73%	789	73%	837	73%	885	72%
needing one-time purchases	169	19%	183	19%	184	19%	184	18%	184	17%	185	16%	185	15%
with no purchases	221	25%	259	27%	257	26%	278	27%	287	27%	305	27%	346	28%
Average monthly \$/client (all clients, all \$)	\$ 780		\$ 787		\$ 870		\$ 670		\$ 635		\$ 675		\$ 529	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 1,169		\$ 1,200		\$ 1,185		\$ 1,063		\$ 1,088		\$ 1,225		\$ 1,191	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 158		\$ 103		\$ 141		\$ 116		\$ 107		\$ 184		\$ 113	
*Includes clients enrolled with Institute on Aging, Homecoming, and Emergency Meals.														

Community Living Fund Six-Month Report

Referrals	Dec-10		Jun-11		Dec-11		Jun-12		Dec-12		Jun-13		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	98		101		127		136		117		116		147	
Change from previous six months	(91)	-48%	3	3%	26	26%	9	7%	(19)	-14%	(1)	-1%	31	27%
Change from previous year	(199)	-67%	(88)	-47%	29	30%	35	35%	(10)	-8%	(20)	-15%	30	26%
Status After Initial Screening														
Eligible:	61	62%	71	70%	99	78%	103	76%	89	76%	81	70%	112	76%
<i>Approved to Receive Service</i>	31	51%	57	80%	67	68%	49	48%	56	63%	71	88%	108	96%
<i>Wait List</i>	30	49%	13	18%	31	31%	42	41%	27	30%	0	0%	3	3%
<i>Pending Final Review</i>	0	0%	1	1%	1	1%	12	12%	5	6%	10	12%	1	1%
Ineligible	15	15%	7	7%	12	9%	19	14%	14	12%	13	11%	20	14%
<i>Withdrew Application</i>	9	9%	11	11%	14	11%	14	10%	14	12%	22	19%	8	5%
<i>Pending Initial Determination</i>	13	13%	10	10%	2	2%	0	0%	0	0%	0	0%	0	0%
Program to Date														
Total Referrals	2,228		2,329		2,456		2,592		2,709		2,825		2,972	
Eligible Referrals	1,484	67%	1,555	67%	1,654	67%	1,757	68%	1,846	68%	1,927	68%	2,039	69%
Ineligible Referrals	368	17%	375	16%	387	16%	406	16%	420	16%	433	15%	453	15%
** New Referrals include all referrals received by the DAAS Intake and Screening Unit in the six-month period.														

Community Living Fund Six-Month Report

Referral Demographics	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13
Age (in years)														
18-59	32%	31%	30%	31%	38%	32%	43%	48%	41%	47%	51%	47%	39%	48%
60-64	11%	13%	10%	11%	13%	13%	14%	11%	17%	12%	10%	14%	17%	17%
65-74	19%	22%	21%	20%	17%	21%	19%	16%	14%	20%	12%	18%	20%	18%
75-84	24%	21%	22%	24%	18%	20%	13%	17%	14%	11%	16%	12%	14%	9%
85+	14%	12%	17%	14%	14%	13%	10%	8%	8%	9%	11%	9%	9%	8%
Unknown	0%	1%	0%	0%	1%	0%	1%	0%	5%	1%	1%	1%	2%	1%
Ethnicity														
White	34%	32%	30%	26%	36%	29%	30%	41%	47%	23%	25%	30%	31%	35%
African American	26%	25%	19%	21%	23%	18%	26%	16%	20%	30%	16%	21%	26%	23%
Latino	17%	14%	19%	15%	14%	13%	12%	15%	13%	14%	8%	9%	9%	12%
Chinese	12%	10%	8%	14%	7%	7%	6%	5%	3%	4%	4%	5%	6%	7%
Filipino	4%	6%	5%	6%	4%	2%	2%	1%	2%	3%	2%	1%	0%	1%
Other API	4%	2%	3%	5%	4%	1%	2%	2%	1%	2%	2%	3%	3%	1%
Other	2%	2%	2%	2%	6%	4%	2%	4%	3%	5%	2%	3%	3%	3%
Unknown	1%	9%	15%	11%	7%	25%	21%	15%	10%	19%	40%	28%	21%	17%
Language														
English	68%	68%	68%	63%	76%	79%	78%	77%	83%	77%	83%	84%	78%	81%
Spanish	13%	11%	15%	13%	10%	9%	11%	12%	8%	12%	8%	7%	8%	10%
Cantonese	10%	7%	5%	9%	5%	6%	7%	3%	2%	6%	4%	4%	7%	6%
Mandarin	2%	1%	2%	2%	3%	1%	1%	0%	0%	0%	1%	1%	1%	1%
Russian	3%	0%	1%	1%	1%	1%	2%	1%	0%	2%	1%	1%	1%	1%
Tagalog	1%	4%	2%	5%	0%	2%	2%	0%	1%	2%	2%	0%	0%	0%
Vietnamese	1%	0%	1%	1%	0%	0%	0%	0%	2%	0%	2%	0%	1%	0%
Other	2%	7%	6%	6%	4%	2%	1%	6%	4%	1%	0%	3%	4%	1%

Community Living Fund Six-Month Report

Referral Demographics (cont.)	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13
Zipcode														
94102 Hayes Valley/Tenderloin	14%	11%	8%	10%	9%	10%	9%	12%	11%	10%	13%	8%	36%	9%
94103 South of Market	11%	9%	8%	9%	9%	6%	9%	6%	6%	7%	9%	3%	3%	5%
94107 Potrero Hill	4%	4%	4%	1%	2%	2%	2%	0%	1%	0%	1%	2%	1%	3%
94108 Chinatown	1%	1%	1%	1%	0%	1%	0%	1%	0%	0%	1%	1%	0%	1%
94109 Russian Hill/Nob Hill	8%	10%	8%	9%	10%	10%	7%	10%	9%	5%	7%	6%	4%	3%
94110 Inner Mission/Bernal Heights	6%	11%	12%	12%	11%	7%	5%	6%	3%	4%	4%	10%	4%	5%
94112 Outer Mission/Excelsior/Ingleside	6%	6%	4%	7%	5%	7%	5%	4%	3%	4%	3%	10%	2%	2%
94114 Castro/Noe Valley	1%	2%	2%	2%	2%	2%	3%	2%	5%	0%	1%	1%	1%	1%
94115 Western Addition	7%	5%	7%	8%	5%	6%	5%	4%	7%	9%	5%	3%	3%	4%
94116 Parkside/Forest Hill	4%	5%	11%	12%	17%	12%	26%	25%	21%	23%	21%	34%	21%	23%
94117 Haight/Western Addition/Fillmore	3%	3%	2%	3%	2%	3%	1%	3%	1%	0%	3%	1%	1%	3%
94118 Inner Richmond/Presidio/Laurel	0%	2%	5%	1%	2%	1%	1%	2%	2%	2%	1%	2%	3%	1%
94121 Outer Richmond/Sea Cliff	4%	1%	3%	2%	2%	3%	1%	4%	0%	0%	1%	1%	1%	3%
94122 Sunset	2%	2%	2%	3%	5%	2%	2%	1%	3%	2%	1%	1%	3%	5%
94123 Marina/Cow Hollow	1%	2%	2%	1%	1%	0%	2%	0%	0%	0%	2%	0%	1%	1%
94124 Bayview/Hunters Point	9%	8%	5%	6%	7%	10%	4%	6%	5%	6%	6%	6%	4%	7%
94127 West Portal/St. Francisc Wood	1%	1%	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	0%	0%
94129 Presidio	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
94130 Treasure Island	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%
94131 Twin Peaks/Diamond Hts/Glen Park	1%	0%	4%	1%	0%	3%	1%	2%	2%	1%	3%	1%	0%	1%
94132 Stonestown/Lake Merced	2%	2%	2%	1%	1%	1%	4%	0%	3%	2%	1%	0%	0%	3%
94133 North Beach Telegraph Hill	5%	2%	2%	3%	2%	3%	3%	3%	1%	2%	2%	2%	3%	2%
94134 Visitacion Valley	5%	5%	4%	3%	2%	3%	4%	1%	1%	1%	0%	3%	1%	5%
Unknown/Other	7%	7%	3%	4%	5%	6%	7%	5%	14%	23%	13%	5%	7%	15%
Referral Source = Laguna Honda Hospital/TCM	4%	10%	9%	13%	18%	14%	26%	31%	27%	30%	30%	47%	37%	43%

Community Living Fund Six-Month Report

	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13
Services Needed at Intake (Self-Reported)														
Case Management	12%	26%	31%	52%	52%	43%	67%	58%	81%	66%	50%	68%	61%	74%
In-Home Support	33%	30%	48%	43%	47%	39%	51%	58%	61%	58%	47%	56%	42%	52%
Housing-related services	20%	23%	13%	27%	41%	22%	34%	49%	38%	40%	34%	32%	28%	35%
Money Management	11%	7%	4%	26%	27%	21%	30%	36%	35%	29%	20%	33%	22%	32%
Assistive Devices	32%	16%	12%	27%	27%	23%	27%	23%	22%	24%	19%	19%	17%	22%
Mental health/Substance Abuse Services	9%	1%	3%	23%	19%	24%	26%	36%	30%	31%	32%	35%	26%	37%
Day Programs	14%	4%	4%	30%	26%	23%	25%	11%	26%	26%	21%	20%	15%	19%
Food	6%	4%	4%	17%	16%	11%	23%	26%	25%	23%	23%	22%	28%	24%
Caregiver Support	8%	2%	3%	15%	23%	18%	17%	23%	18%	19%	10%	15%	10%	12%
Home repairs/Modifications	9%	9%	6%	13%	18%	17%	15%	19%	21%	19%	13%	23%	14%	18%
Other Services	29%	34%	35%	8%	9%	18%	11%	11%	5%	13%	9%	5%	9%	11%
Performance Measures	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13
Percentage of CLF clients who have successfully continued community living for a period of at least six months:														
Formerly institutionalized clients		74%	73%	76%	70%	80%	80%	81%	76%	79%	77%	82%	82%	84%
Clients previously at imminent risk of nursing home placement		76%	76%	76%	74%	82%	82%	80%	82%	81%	83%	80%	82%	83%
Target		70%	70%	70%	70%	75%	75%	75%	75%	80%	80%	80%	80%	80%
Percentage of CLF clients who had successfully continued community living for six months or more by the time of disenrollment.	73%	73%	63%	79%	76%	82%	74%	73%	88%	88%	93%	90%	91%	91%

Community Living Fund Six-Month Report

Expenditures	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Project to
IOA Contract								
Purchase of Service *	\$ 659,690	\$ 519,910	\$ 523,924	\$ 489,096	\$ 434,387	\$ 504,601	\$ 466,394	\$ 7,466,413
CBAS Appeals (incl. indirect)				\$ 188,760	\$ 266,594	\$ 45,892	\$ -	\$ 501,246
CBAS Assessments for SF Health Plan / GRACE						\$ 112,046	\$ 61,682	\$ 173,728
GRACE Project							\$ 45,928	
Case Management	\$ 501,173	\$ 511,467	\$ 516,899	\$ 558,607	\$ 585,547	\$ 620,785	\$ 661,436	\$ 7,263,284
Capital & Equipment					\$ -	\$ -	\$ -	\$ 177,428
Operations	\$ 166,522	\$ 189,541	\$ 145,712	\$ 170,462	\$ 190,142	\$ 239,021	\$ 207,942	\$ 2,175,446
Indirect	\$ 91,964	\$ 93,463	\$ 91,619	\$ 99,617	\$ 111,413	\$ 142,499	\$ 143,090	\$ 885,736
CCT Reimbursement	\$ (143,388)	\$ (74,454)	\$ (45,329)	\$ (132,205)	\$ (94,269)	\$ (72,557)	\$ (53,212)	\$ (615,414)
Medication Management (FY1011 only)	\$ 21,586	\$ 6,226	\$ 265					\$ 28,077
SF Health Plan Reimbursement for CBAS							\$ (169,440)	
<i>Subtotal</i>	\$1,297,547	\$1,246,153	\$ 1,233,090	\$ 1,374,337	\$ 1,493,814	\$ 1,592,287	\$ 1,363,820	\$ 17,932,432
DPH Work Orders								\$ -
Health at Home								\$ 1,055,945
RTZ – DCIP		\$ 120,000	\$ 40,000	\$ 80,000	\$ 60,000	\$ 60,000	\$ 60,000	\$ 540,000
DAAS Internal (Salaries & Fringe)	\$ 176,924	\$ 185,828	\$ 214,132	\$ 59,485	\$ 167,040	\$ 200,942	\$ 182,393	\$ 2,386,968
Homecoming Services Network & Research (SFSC)	\$ 17,871	\$ 13,568	\$ 7,553	\$ 10,937	\$ 19,832	\$ 9,389	\$ 10,579	\$ 216,270
Emergency Meals (Meals on Wheels)	\$ 60,000	\$ -	\$ 36,022	\$ 23,978	\$ 38,346	\$ 51,800	\$ 36,259	\$ 604,386
IT Contractor								\$ 298,270
Case Management Training Institute (Family Service)	\$ 62,119	\$ 57,881	\$ 40,850	\$ 79,150	\$ -	\$ -	\$ -	\$ 325,690
IHSS Share of Cost								\$ 93,454
Grand Total	\$1,614,461	\$1,623,430	\$ 1,571,647	\$ 1,627,887	\$ 1,779,032	\$ 1,914,418	\$ 1,653,051	\$ 23,453,415
	FY1011	FY1112	FY1213	FY1314	Project to Date			
Total CLF Fund Budget	\$ 3,595,877	\$ 3,588,517	\$ 3,656,139	\$ 1,916,070	\$ 24,769,601			
% DAAS Internal of Total CLF Fund**	10.1%	7.6%	10.1%	9.5%	9.6%			
* This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.								
** According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of								

Community Living Fund Six-Month Report

CLF @ IOA Purchased Services	Dec-10		Jun-11		Dec-11		Jun-12		Dec-12		Jun-13		Dec-13		Project-to-Date	
	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients
Total	\$ 675,426	169	\$ 514,228	134	\$ 547,257	135	\$ 466,195	124	\$ 459,069	120	\$ 509,928	127	\$ 470,970	126	\$ 7,558,003	885
Home Care	\$ 257,378	23	\$ 204,550	20	\$ 191,837	27	\$ 145,771	18	\$ 138,095	18	\$ 175,908	18	\$ 184,317	27	\$ 3,001,265	187
Board & Care	\$ 274,449	30	\$ 237,365	29	\$ 253,920	31	\$ 234,489	28	\$ 243,377	27	\$ 223,632	26	\$ 210,304	24	\$ 2,412,093	48
Rental Assistance (General)	\$ 51,366	31	\$ 27,116	21	\$ 34,981	27	\$ 35,348	27	\$ 32,234	30	\$ 33,302	30	\$ 31,160	29	\$ 646,840	271
Non-Medical Home Equipment	\$ 34,134	51	\$ 15,730	40	\$ 22,425	35	\$ 22,130	34	\$ 23,192	31	\$ 21,557	35	\$ 20,061	31	\$ 433,249	527
Housing-Related	\$ 13,780	22	\$ 3,211	19	\$ 4,656	19	\$ 1,882	10	\$ 1,229	8	\$ 1,241	5	\$ 870	7	\$ 257,412	258
Assistive Devices	\$ 20,179	36	\$ 7,917	19	\$ 12,053	25	\$ 4,123	22	\$ 8,321	27	\$ 42,068	19	\$ 9,954	17	\$ 327,314	347
Adult Day Programs	\$ 1,865	2	\$ 1,920	1	\$ 11,936	6	\$ 3,643	1	\$ 711	1	\$ -	0	\$ -	0	\$ 110,445	18
Communication/Translation	\$ 7,196	37	\$ 2,387	20	\$ 2,162	16	\$ 1,134	12	\$ 1,021	11	\$ 1,746	22	\$ 3,229	25	\$ 65,403	222
Respite	\$ 4,056	1	\$ -	0	\$ 153	1	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ 43,060	8
Health Care	\$ 3,156	7	\$ 2,662	8	\$ 4,629	8	\$ 1,935	3	\$ 1,495	4	\$ 504	1	\$ 828	3	\$ 47,532	52
Medical Services	\$ 1,122	4	\$ 2,693	4	\$ -	0	\$ 500	1	\$ -	0	\$ 12	1	\$ 2,028	2	\$ 40,281	50
Other Special Needs	\$ 813	7	\$ 3,477	5	\$ 122	3	\$ -	0	\$ -	0	\$ 1,282	3	\$ 1,110	4	\$ 30,956	81
Counseling	\$ 3,750	12	\$ 4,800	5	\$ 5,000	7	\$ 9,400	19	\$ 6,250	20	\$ 7,169	23	\$ 5,101	21	\$ 61,769	81
Professional Care Assistance	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ 1,364	1	\$ -	0	\$ 1,017	1	\$ 20,298	14
Habilitation	\$ 1,450	2	\$ -	0	\$ 825	1	\$ 2,625	1	\$ -	0	\$ -	0	\$ -	0	\$ 20,238	7
Transportation	\$ 693	11	\$ 401	9	\$ 495	9	\$ 387	7	\$ 761	6	\$ 1,291	7	\$ 462	5	\$ 19,835	87
Legal Assistance	\$ 40	1	\$ -	0	\$ 312	1	\$ 85	1	\$ -	0	\$ -	0	\$ 44	1	\$ 5,251	15
Others	\$ -	0	\$ -	0	\$ 1,751	2	\$ 2,745	3	\$ 1,018	1	\$ 216	3	\$ 486	3	\$ 14,764	43

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases.

Client counts reflect unique clients with any transaction of that type.

Homecoming @ SFSC

Purchases	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%
Total	\$ 15,879		\$ 9,369		\$ 7,553		\$ 10,937		\$ 19,832		\$ 9,389		\$ 10,579		\$ 147,349	
Housing-related services	\$ 11,351	71%	\$ 6,028	64%	\$ 5,942	79%	\$ 4,308	39%	\$ 6,512	33%	\$ -	0%	\$ 829	8%	\$74,318	50%
Medical/Dental items & services	\$ 1,226	8%	\$ 1,828	20%	\$ 560	7%	\$ 655	6%	\$ 482	2%	\$ 198	2%	\$ 935	9%	\$11,294	8%
In-home support	\$ -	0%		0%		0%	\$ -	0%	\$ 10,700	54%	\$ -	0%		0%	\$15,666	11%
Furniture and appliances	\$ 369	2%	\$ 371	4%	\$ 552	7%	\$ 2,541	23%	\$ 906	5%	\$ 3,756	40%	\$ 2,996	28%	\$14,722	10%
Food	\$ 930	6%	\$ 676	7%	\$ 28	0%	\$ 246	2%	\$ 50	0%	\$ 100	1%	\$ 725	7%	\$5,600	4%
Assistive devices	\$ 149	1%	\$ 25	0%	\$ 185	2%	\$ 525	5%	\$ 130	1%	\$ 5,016	53%	\$ 4,804	45%	\$13,788	9%
Other goods/services	\$ 1,855	12%	\$ 441	5%	\$ 284	4%	\$ 2,661	24%	\$ 1,052	5%	\$ 318	3%	\$ 290	3%	\$11,960	8%