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HUMAN SERVICES AGENCY

Dignity Fund Services and Allocation Plan 2024-2027 Update

Presentation to Dignity Fund Oversight and Advisory Committee

Department of Disability & Aging Services
November 14, 2022



Agenda

- DFSAP Overview
- DFSAP Key Priorities
- + DF “Deep Dive” Report Topics Discussion





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DFSAP Overview (Refresher)

DFSAP | Purpose



- The SAP will:
 - Outline funding allocation for four-year funding cycle (FY24 – FY27)
 - Reference the findings and recommendations from prior year’s CNA
 - Be outcome-oriented (“measurable and verifiable objectives”)



DFSAP | Key Report Components

- DF Planning and Funding Cycle Overview
- Key Priorities for 2024-2027 Funding Cycle
 - Driven by 2022 DFCNA findings and recommendations
 - Factors in feedback from SPWG meeting (Sept)
- Service Areas and Funding Allocations
- Tracking Progress and Measuring Success
 - DF Outcome and Evaluation Plan
 - Outcome Objective Framework





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DFSAP Key Priorities

Key Priorities for FY 2024-2027

Guided by the principles of the Dignity Fund and findings from the 2022 DFCNA, we identified the following priorities for systematic improvement in the development and delivery of DF programs and services:

- Improve service awareness, navigation, and connection
- Promote inclusion of seniors and adults with disabilities in the broader city community
- Empower consumers citywide to access in-person, hybrid, and fully remote services
- Boost service engagement for adults with disabilities
- Provide culturally inclusive and affirming services for BIPOC and LGBTQ+ people
- Use data to support service planning, delivery, and continuous quality improvement
- Enhance system coordination across city and community partners
- Strengthen community-based provider infrastructure



Key Priorities for FY 2024-2027

Key Priority	Description
Improve service awareness, navigation, and connection	DAS must support consumers and service providers to develop awareness of the diverse range of DAS services, understand how to learn more about services, and access desired services.
Promote inclusion of seniors and adults with disabilities in the broader city community	DAS must bring community and other City agency stakeholders together to improve their sensitivity and responsiveness to the needs of seniors and adults with disabilities.
Empower consumers citywide to access in-person, hybrid, and fully remote services	DAS should locate service sites strategically and support hybrid services infrastructure across programs so that consumers living in all parts of the City, including the outer Districts, may utilize needed services with ease.
Boost service engagement for adults with disabilities	DAS must employ strategies to enhance service connection among adults with disabilities, while keeping in mind the particular needs and preferences of this population.



Key Priorities for FY 2024-2027

Key Priority	Description
Provide culturally inclusive and affirming services for BIPOC and LGBTQ+ people	DAS must continue to provide high-quality, intersectional, and culturally responsive services to clients of all backgrounds and life circumstances, with particular attention to people belonging to BIPOC and LGBTQ+ communities.
Use data to support service planning, delivery, and continuous quality improvement	DAS should conduct robust data collection of service utilization and client outcomes to support a data-informed process for service design, implementation, evaluation, and continuous quality improvement.
Enhance system coordination across city and community partners	DAS must support both formal and informal community provider partnerships at the neighborhood- and District-levels, and with other City agencies serving older and disabled adults, to enhance the quality, reach, and impact of services.
Strengthen community-based provider infrastructure	DAS should reinforce and strengthen the infrastructure of community-based agencies to improve the quality, reach, and impact of services.

DFSAP Next Steps

- **Feb 2023:** Report draft released
 - Meetings for SPWG and OAC input
- **Mar 2023:** Final draft presented to OAC
- **Apr 2023:** SAP presented to Disability & Aging Services Commission
- **Jun 2023:** SAP submitted to Board of Supervisors





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DF “Deep Dive” Report Topics Discussion

Outcome & Evaluation Plan Components

- **Annual Data & Evaluation Report**
 - Provide annual snapshot of service and outcome performance
 - Develop shared context across DAS service network and partners
 - Share progress, identify areas for work, and build momentum
- **Focus Area Reports** (“Deep Dives”)
 - Examine trends in select programs (e.g., Legal Services analysis)
 - Explore topic areas of interest (e.g., caregiver needs)
- **Cycle-End Evaluation Report**
 - Evaluate impact of cycle investments and initiatives
- + Outcome Objective Framework



Potential DF “Deep Dive” Report Topics

- Housing Subsidy program assessment
- Grandparent caregivers population + needs
- Best practices for outreach and engagement to adults with disabilities
- Assisted Living Waiver Program - strategies for boosting facility participation/increase volume of local beds
- Online Resource Directory evaluation
- API population deep-dive
- Latinx adults with disabilities service engagement



Discussion

