

DIGNITY FUND OUTCOME AND EVALUATION FRAMEWORK

Presentation to the Dignity Fund Oversight and
Advisory Committee

October 15, 2018

Current Process

- Service Objectives
 - e.g., X unduplicated individuals will be enrolled in service.
 - e.g., X meals will be provided to seniors.
- Outcome Objectives
 - e.g., X% of clients will report service provided meaningful opportunity for connection
 - e.g., X% of Service Plan items will be completed within one year
 - e.g., X% of clients identified as lonely (based on evidence-based screening tool) will be connected to appropriate resources.
- Monitoring
 - Annual program and contract monitoring

2015 Controller's Office Report on Performance Measurement

	Quantity	Quality
Effort	<ul style="list-style-type: none"> # distinct clients (across all programs) 	<ul style="list-style-type: none"> % assessed for <ul style="list-style-type: none"> Nutrition risk Depression risk ADL/IADL function
Effect	<ul style="list-style-type: none"> # clients institutionalized 	<ul style="list-style-type: none"> % clients living continuously in community (avoiding admission to SNF or hospital) <u>Annual assessment/reassessment measures</u> % clients reporting depression who improve at reassessment % clients with stable or improved <ul style="list-style-type: none"> ADL/IADL function Loneliness Anxiety % of clients who report no falls or falling less often at reassessment <u>Annual survey measures</u> % clients reporting improved or maintained <ul style="list-style-type: none"> physical health mental health % clients getting needed support

Proposed Framework

- I. Annual Data and Evaluation Report
- II. Focus Area Reports
 - Program or topic-specific assessments and evaluations (“deep dives”)
- III. Cycle-End Evaluation Report

I. Annual Data and Evaluation Report

- Dignity Fund-eligible services
- Aggregated by service
- Report on:
 - Client demographics
 - Service units
 - Outcome objectives

Example: DCYF Year End Report



FY2016-17 Year End Report: Overview

Progra..

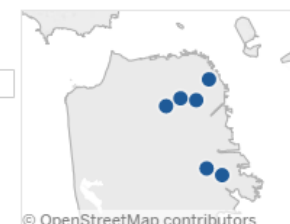
All Career Awareness Programs

Strategy

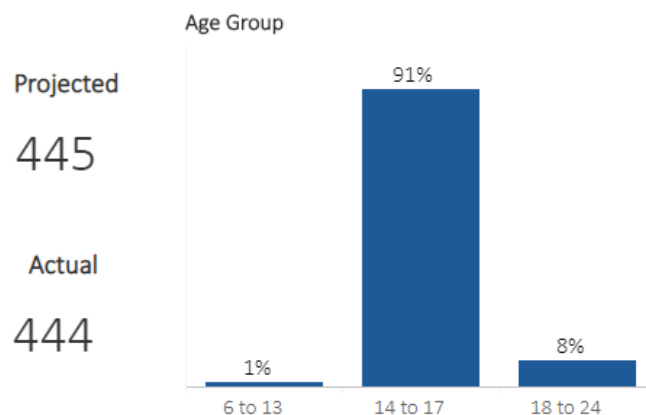
Career Awareness

Total Gra..

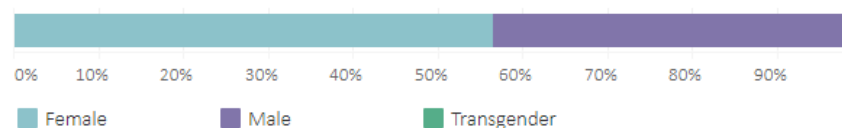
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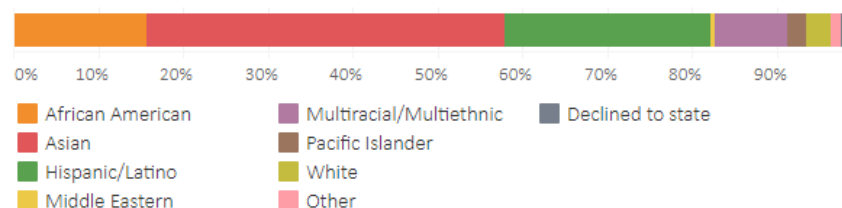
Participants



Gender



Race/Ethnicity



Performance

Measure	# Progr..	# Met G..
75% of projected participants have 20 hours minimum of group/individual activity	6	4
65% of projected participants complete the DCYF youth survey	6	3
75% of participants report learning something new they wanted to know about	6	6
75% of youth report developing education or careers goals		

Youth Survey Results by Domain

Intentional Skill Building	82%
Program Environment and Safety	91%
Promoting Diversity, Access, Equity, and In..	55%
Transition Support	73%
Youth Development - Engagement	79%
Youth Development - Interaction	89%
Youth Development - Support	73%

Percentage is the percentage of survey respondents that

II. Focus Area Reports (Assessments and Evaluations)

- Program or topic-specific “deep dives”
 - e.g., deep dive into DFCNA LGBTQ Equity Analysis
 - e.g., systems assessment of community-based case management
- Topics identified through Community Needs Assessment, Annual Data and Evaluation report, and with input from Oversight and Advisory Committee
- To be completed by agency analysts and external consultants (depending on capacity, topic, and expertise)

III. Cycle End Evaluation Report

- To assess performance and impact by service area
 - Integrates information from the Annual Data and Evaluation Reports and Focus Area Reports
 - Analyzes trends and impact over time
- Timed to support next cycle's Community Needs Assessment and Service and Allocation Plan

Service Areas

Access & Empowerment	Housing Support
Caregiver Support	Nutrition and Wellness
Case Management	Self-Care and Safety
Connection & Community Engagement	

Service Area Example: Connection & Community Engagement

Description

To provide opportunities for older people and adults with disabilities to socialize, build community, and make valued contributions to those communities

- Adult Day Health Center
- Community Service Centers (and Pilots)
- Community Connectors
- Employment Support
- Senior Companion
- SF Connected

- Suicide Prevention & Emotional Support
- Support for People with Collecting Behaviors
- Veterans Services Connect
- Village

Shared Measures

- X% of clients who report reduction in loneliness due to service participation
- X% of clients who report making a meaningful connection with someone

Note: This framework is under development and may change prior to finalization in the SAP

Timeline

Outcome Framework Component	FY 17/18	FY 18/19	FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	FY 26/27
	CNA	SAP			CNA	SAP			CNA	SAP
Annual Data & Evaluation Report	X	X	X	X	X	X	X	X	X	X
Focus Area Reports		X	X	X	X	X	X	X	X	X
Cycle-End Evaluation Report					X				X	

FY 2018-19 Focus Area Reports:

- Equity Analysis Deep Dives
 - Communities of Color;
 - LGBTQ Seniors
- Services for Adults with Disabilities
- Caregiver needs
- Case Management System Assessment

Discussion