City and County of San Francisco Human Services Commission



## **SEPTEMBER 2016 EMPLOYEE OF THE MONTH**



## **MELINDA TAN**

The Human Services Commission is honored to present Melinda Tan as its September 2016 Employee of the Month. Melinda is a worker in one of the supervised Transition Units, and she continued to manage a Family Services Unite case. The case was an infant who was in out of home care. The mother had severe mental health issues and exhibited extreme psychotic behavior. The visits were closely supervised by an outside agency in their office. Even with all the proper precautions in place, during the visit, the mother made a calculating decision and abducted the infant and we were concerned about the safety of the infant.

During the two days he was gone, Melinda worked diligently by contacting all the necessary professionals in an effort to find the baby. There were over a dozen people involved including the Child Abduction Unit, the City Attorney's Office, different police departments, BART Police, etc. She was able to work collaboratively with the relatives to find the mother and baby. Eventually they were located. The mother was hospitalized and the baby was safely returned. Were it not for Melinda's efforts, there may have been a different outcome. In my opinion, she saved this baby's life.

Besides this, Melinda has been a joy to work with. Her compliance is almost 100%. She never complains and is always smiling. Her writing skills are excellent and her case management is second to none. She has made everyone's job much easier."

Thank you, Melinda. Your outstanding efforts are highly valued and greatly appreciated. It is with immense gratitude and great pride that we present you as the Commission's September 2016 Employee of the Month.