

In-Home Supportive Services Quarterly Update

Active Caseload*	Sep-07		Jun-07		Mar-07		Dec-06		Sep-06	
	#	%	#	%	#	%	#	%	#	%
Active Cases	18,775		18,394		17,848		17,527		17,028	
Change from Previous Quarter	381	2.1%	546	3.1%	321	1.8%	499	2.9%	192	1.1%
Change from Previous Year	1,747	10.3%	1,558	9.3%	1,190	7.1%	1,035	6.3%	764	4.7%
Change from 2 Years	2,511	16.1%	2,428	15.6%	2,262	14.5%	2,092	13.6%	1,845	12.2%
Change from 3 Years	3,592	24.4%	3,420	23.3%	3,144	21.4%	3,110	21.6%	2,966	21.1%
Gender										
Male	6,827	36.4%	6,664	36.2%	6,373	35.7%	6,221	35.5%	5,977	35.1%
Female	11,948	63.6%	11,730	63.8%	11,475	64.3%	11,306	64.5%	11,051	64.9%
Delivery Mode										
Independent Provider	17,664	94.1%	17,314	94.1%	16,828	94.3%	16,538	94.4%	16,033	94.2%
Contract	990	5.3%	966	5.3%	915	5.1%	881	5.0%	876	5.1%
Mixed	121	0.6%	114	0.6%	105	0.6%	108	0.6%	119	0.7%
Age (in years)										
0 thru 18	239	1.3%	229	1.2%	215	1.2%	213	1.2%	200	1.2%
19 thru 64	4,725	25.2%	4,559	24.8%	4,379	24.5%	4,264	24.3%	4,126	24.2%
65 thru 74	4,184	22.3%	4,023	21.9%	3,890	21.8%	3,788	21.6%	3,709	21.8%
75 thru 84	6,590	35.1%	6,463	35.1%	6,352	35.6%	6,285	35.9%	6,121	35.9%
85 and over	3,037	16.2%	3,120	17.0%	3,012	16.9%	2,977	17.0%	2,872	16.9%
Average	72		72		72		71		71	
Median	76		76		77		76		76	
Lives Alone*	7,514	40.0%	7,407	40.3%	7,147	40.0%	7,062	40.3%	6,875	40.4%
SSI Status										
SSI	16,200	86.3%	15,924	86.6%	15,533	87.0%	15,279	87.2%	14,953	87.8%
Non-SSI	2,575	13.7%	2,470	13.4%	2,315	13.0%	2,248	12.8%	2,075	12.2%
Share of Cost										
Number of Individuals	403	2.1%	390	2.1%	372	2.1%	375	2.1%	283	1.7%
Mean Share of Cost/Individual	\$ 444		\$ 430		\$ 430		\$ 433		\$ 406	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

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Active Caseload	Sep-07		Jun-07		Mar-07		Dec-06		Sep-06	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	7,128	38.0%	6,903	37.5%	6,645	37.2%	6,425	36.7%	6,160	36.2%
Caucasian	5,559	29.6%	5,508	29.9%	5,401	30.3%	5,383	30.7%	5,318	31.2%
African American	2,676	14.3%	2,616	14.2%	2,549	14.3%	2,529	14.4%	2,471	14.5%
Latino	1,660	8.8%	1,675	9.1%	1,633	9.1%	1,601	9.1%	1,539	9.0%
Filipino	903	4.8%	875	4.8%	846	4.7%	832	4.7%	793	4.7%
Vietnamese	277	1.5%	271	1.5%	256	1.4%	264	1.5%	255	1.5%
Korean	178	0.9%	170	0.9%	167	0.9%	167	1.0%	168	1.0%
Cambodian	34	0.2%	34	0.2%	33	0.2%	32	0.2%	31	0.2%
Other/Unknown	360	1.9%	342	1.9%	318	1.8%	294	1.7%	293	1.7%
Primary Language										
English	5,633	30.0%	5,508	29.9%	5,349	30.0%	5,275	30.1%	5,161	30.3%
Cantonese	6,077	32.4%	5,858	31.8%	5,619	31.5%	5,409	30.9%	5,155	30.3%
Russian	3,598	19.2%	3,589	19.5%	3,553	19.9%	3,546	20.2%	3,530	20.7%
Spanish	1,288	6.9%	1,301	7.1%	1,254	7.0%	1,241	7.1%	1,194	7.0%
Mandarin	556	3.0%	553	3.0%	538	3.0%	524	3.0%	506	3.0%
Tagalog	561	3.0%	545	3.0%	518	2.9%	508	2.9%	468	2.7%
Vietnamese	276	1.5%	271	1.5%	261	1.5%	263	1.5%	258	1.5%
All Other	786	4.2%	769	4.2%	756	4.2%	761	4.3%	756	4.4%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,660	8.8%	1,633	8.9%	1,603	9.0%	1,552	8.9%	1,545	9.1%
94103 South of Market	1,487	7.9%	1,482	8.1%	1,448	8.1%	1,426	8.1%	1,364	8.0%
94107 Potrero Hill	677	3.6%	670	3.6%	647	3.6%	630	3.6%	620	3.6%
94108 Chinatown	810	4.3%	790	4.3%	761	4.3%	747	4.3%	714	4.2%
94109 Polk/Russian Hill	1,510	8.0%	1,479	8.0%	1,420	8.0%	1,392	7.9%	1,370	8.0%
94110 Inner Mission/Bernal Heights	1,183	6.3%	1,183	6.4%	1,145	6.4%	1,137	6.5%	1,118	6.6%
94112 Ingleside/Excelsior/Outer Mission	1,310	7.0%	1,271	6.9%	1,223	6.9%	1,198	6.8%	1,139	6.7%
94115 Western Addition/Japantown	1,542	8.2%	1,522	8.3%	1,489	8.3%	1,483	8.5%	1,473	8.7%
94116 Parkside	694	3.7%	680	3.7%	657	3.7%	661	3.8%	642	3.8%
94118 Inner Richmond	640	3.4%	632	3.4%	620	3.5%	608	3.5%	601	3.5%
94121 Outer Richmond	1,052	5.6%	1,043	5.7%	1,031	5.8%	1,007	5.7%	974	5.7%
94122 Sunset	932	5.0%	913	5.0%	888	5.0%	864	4.9%	825	4.8%
94124 Bayview/Hunters Point	1,063	5.7%	1,015	5.5%	1,000	5.6%	980	5.6%	938	5.5%
94132 Lake Merced/Stonestown	486	2.6%	469	2.5%	444	2.5%	452	2.6%	441	2.6%
94133 North Beach/Chinatown	1,414	7.5%	1,372	7.5%	1,330	7.5%	1,312	7.5%	1,271	7.5%
94134 Visitacion Valley/Sunnydale	1,008	5.4%	969	5.3%	916	5.1%	874	5.0%	825	4.8%
Others	1,307	7.0%	1,271	6.9%	1,226	6.9%	1,204	6.9%	1,168	6.9%
Total	18,775		18,394		17,848		17,527		17,028	

In-Home Supportive Services Quarterly Update

New Applications**	Sep-07		Jun-07		Mar-07		Dec-06		Sep-06	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	1,173		1,163		1,112		975		948	
Change from previous quarter	10	0.9%	51	4.6%	137	14.1%	27	2.8%	117	14.1%
Change from previous year	225	23.7%	332	40.0%	-119	-9.7%	-272	-21.8%	8	0.9%
Application Status										
Record	582	49.6%	574	49.4%	590	53.1%	560	57.4%	640	67.5%
Eligible	423	36.1%	424	36.5%	387	34.8%	292	29.9%	199	21.0%
Interim	-	0.0%	2	0.2%	-	0.0%	-	0.0%	-	0.0%
Leave	3	0.3%	5	0.4%	2	0.2%	1	0.1%	1	0.1%
Terminated	5	0.4%	9	0.8%	4	0.4%	5	0.5%	6	0.6%
Denied (reasons below):	160	13.6%	149	12.8%	129	11.6%	117	12.0%	102	10.8%
<i>Recipient Request</i>	74	46.3%	92	61.7%	69	53.5%	65	55.6%	47	46.1%
<i>Residence</i>	36	22.5%	20	13.4%	23	17.8%	23	19.7%	20	19.6%
<i>Income, Resources/Other Eligibility Factors</i>	34	21.3%	26	17.4%	21	16.3%	20	17.1%	25	24.5%
<i>SSI/SSP Personal & Real Property (excess)</i>	9	5.6%	9	6.0%	2	1.6%	2	1.7%	2	2.0%
<i>Other Reason</i>	7	4.4%	2	1.3%	14	10.9%	7	6.0%	6	5.9%
SSI Status**										
SSI	677	57.7%	673	57.9%	682	61.3%	615	63.1%	616	65.0%
Non-SSI	496	42.3%	490	42.1%	430	38.7%	360	36.9%	332	35.0%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	154	13.1%	129	11.1%	112	10.1%	123	12.6%	112	11.8%
94103 South of Market	70	6.0%	96	8.3%	121	10.9%	91	9.3%	97	10.2%
94107 Potrero Hill	29	2.5%	37	3.2%	24	2.2%	32	3.3%	25	2.6%
94108 Chinatown	30	2.6%	36	3.1%	25	2.2%	37	3.8%	31	3.3%
94109 Polk/Russian Hill	93	7.9%	113	9.7%	90	8.1%	80	8.2%	69	7.3%
94110 Inner Mission/Bernal Heights	74	6.3%	76	6.5%	88	7.9%	72	7.4%	71	7.5%
94112 Ingleside/Excelsior/Outer Mission	104	8.9%	95	8.2%	81	7.3%	98	10.1%	81	8.5%
94115 Western Addition/Japantown	78	6.6%	49	4.2%	68	6.1%	38	3.9%	50	5.3%
94116 Parkside	45	3.8%	48	4.1%	34	3.1%	18	1.8%	30	3.2%
94117 Haight-Ashbury	18	1.5%	23	2.0%	11	1.0%	23	2.4%	30	3.2%
94118 Inner Richmond	33	2.8%	34	2.9%	35	3.1%	19	1.9%	25	2.6%
94121 Outer Richmond	43	3.7%	54	4.6%	43	3.9%	40	4.1%	29	3.1%
94122 Sunset	37	3.2%	50	4.3%	67	6.0%	37	3.8%	36	3.8%
94124 Bayview/Hunters Point	84	7.2%	87	7.5%	86	7.7%	75	7.7%	67	7.1%
94132 Lake Merced/Stonestown	30	2.6%	20	1.7%	24	2.2%	20	2.1%	22	2.3%
94133 North Beach/Chinatown	81	6.9%	69	5.9%	64	5.8%	57	5.8%	46	4.9%
94134 Visitacion Valley/Sunnydale	85	7.2%	76	6.5%	66	5.9%	51	5.2%	64	6.8%
Others	85	7.2%	71	6.1%	73	6.6%	64	6.6%	63	6.6%
Total	1,173		1,163		1,112		975		948	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Sep-07		Jun-07		Mar-07		Dec-06		Sep-06	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	641		700		541		503		400	
Gender										
Male	278	43.4%	315	45.0%	232	42.9%	225	44.7%	164	41.0%
Female	363	56.6%	385	55.0%	309	57.1%	278	55.3%	236	59.0%
Delivery mode										
Independent Provider	607	94.7%	658	94.0%	515	95.2%	480	95.4%	373	93.3%
Contract	32	5.0%	41	5.9%	24	4.4%	22	4.4%	26	6.5%
Mixed	2	0.3%	1	0.1%	2	0.4%	1	0.2%	1	0.3%
Age (in years)										
0 thru 18	3	0.5%	7	1.0%	2	0.4%	8	1.6%	6	1.5%
19 thru 64	190	29.6%	222	31.7%	171	31.6%	146	29.0%	128	32.0%
65 thru 74	188	29.3%	210	30.0%	159	29.4%	138	27.4%	106	26.5%
75 thru 84	209	32.6%	214	30.6%	166	30.7%	174	34.6%	132	33.0%
85 and over	51	8.0%	47	6.7%	43	7.9%	37	7.4%	28	7.0%
Average	69		68		69		67		67	
Median	72		71		72		72		72	
Lives Alone***	237	37.0%	303	43.3%	193	35.7%	183	36.4%	183	45.8%
SSI Status										
SSI	515	80.3%	569	81.3%	461	85.2%	436	86.7%	360	90.0%
Non-SSI	126	19.7%	131	18.7%	80	14.8%	67	13.3%	40	10.0%
Share of Cost										
Number of Individuals	15	2.3%	15	2.1%	3	0.6%	15	3.0%	10	2.5%
Mean Share of Cost/Individual	\$ 674		\$ 427		\$ 322		\$ 567		\$ 428	
Ethnicity										
Chinese	314	49.0%	327	46.7%	281	51.9%	228	45.3%	166	41.5%
Caucasian	135	21.1%	141	20.1%	91	16.8%	102	20.3%	78	19.5%
African American	82	12.8%	84	12.0%	60	11.1%	77	15.3%	65	16.3%
Latin American/Hispanic	33	5.1%	65	9.3%	54	10.0%	39	7.8%	42	10.5%
Filipino	40	6.2%	48	6.9%	28	5.2%	32	6.4%	26	6.5%
Korean	10	1.6%	15	2.1%	8	1.5%	12	2.4%	5	1.3%
Vietnamese	11	1.7%	5	0.7%	4	0.7%	3	0.6%	3	0.8%
Cambodian	16	2.5%	1	0.1%	2	0.4%	2	0.4%	-	0.0%
Other/Unknown	-	0.0%	14	2.0%	13	2.4%	8	1.6%	15	3.8%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Sep-07		Jun-07		Mar-07		Dec-06		Sep-06	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	194	30.3%	222	31.7%	154	28.5%	170	33.8%	143	35.8%
Cantonese	290	45.2%	301	43.0%	262	48.4%	206	41.0%	154	38.5%
Spanish	52	8.1%	46	6.6%	29	5.4%	32	6.4%	36	9.0%
Russian	26	4.1%	56	8.0%	41	7.6%	33	6.6%	24	6.0%
Mandarin	16	2.5%	19	2.7%	16	3.0%	14	2.8%	11	2.8%
Tagalog	26	4.1%	33	4.7%	17	3.1%	19	3.8%	14	3.5%
Vietnamese	8	1.2%	10	1.4%	9	1.7%	9	1.8%	2	0.5%
All Other	29	4.5%	13	1.9%	13	2.4%	20	4.0%	16	4.0%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	66	10.3%	65	9.3%	48	8.9%	46	9.1%	49	12.3%
94103 South of Market	41	6.4%	51	7.3%	46	8.5%	29	5.8%	45	11.3%
94107 Potrero Hill	19	3.0%	15	2.1%	14	2.6%	22	4.4%	9	2.3%
94108 Chinatown	37	5.8%	28	4.0%	32	5.9%	29	5.8%	15	3.8%
94109 Polk/Russian Hill	59	9.2%	71	10.1%	46	8.5%	34	6.8%	29	7.3%
94110 Inner Mission/Bernal Heights	30	4.7%	46	6.6%	32	5.9%	31	6.2%	27	6.8%
94112 Ingleside/Excelsior/Outer Mission	52	8.1%	67	9.6%	54	10.0%	49	9.7%	38	9.5%
94115 Western Addition/Japantown	47	7.3%	27	3.9%	27	5.0%	27	5.4%	23	5.8%
94116 Parkside	18	2.8%	36	5.1%	12	2.2%	20	4.0%	11	2.8%
94118 Inner Richmond	20	3.1%	20	2.9%	15	2.8%	10	2.0%	9	2.3%
94121 Outer Richmond	29	4.5%	34	4.9%	21	3.9%	29	5.8%	16	4.0%
94122 Sunset	31	4.8%	42	6.0%	39	7.2%	21	4.2%	19	4.8%
94124 Bayview/Hunters Point	37	5.8%	37	5.3%	28	5.2%	37	7.4%	13	3.3%
94132 Lake Merced/Stonestown	13	2.0%	8	1.1%	5	0.9%	12	2.4%	7	1.8%
94133 North Beach/Chinatown	65	10.1%	59	8.4%	46	8.5%	50	9.9%	41	10.3%
94134 Visitacion Valley/Sunnydale	44	6.9%	52	7.4%	46	8.5%	27	5.4%	26	6.5%
Others	33	5.1%	42	6.0%	30	5.5%	30	6.0%	23	5.8%
Total	641		700		541		503		400	

