

In-Home Supportive Services Quarterly Update

Active Caseload*	Sep-08		Jun-08		Mar-08		Dec-07		Sep-07	
	#	%	#	%	#	%	#	%	#	%
Active Cases	20,484		20,046		19,544		19,177		18,775	
Change from Previous Quarter	438	2.2%	502	2.6%	367	1.9%	402	2.1%	381	2.1%
Change from Previous Year	1,709	9.1%	1,652	9.0%	1,696	9.5%	1,650	9.4%	1,747	10.3%
Change from 2 Years	3,456	20.3%	3,210	19.1%	2,886	17.3%	2,685	16.3%	2,511	15.4%
Change from 3 Years	4,220	25.9%	4,080	25.6%	3,958	25.6%	3,994	25.9%	3,592	23.7%
Gender										
Male	7,660	37.4%	7,440	37.1%	7,196	36.8%	7,009	36.5%	6,827	36.4%
Female	12,824	62.6%	12,606	62.9%	12,348	63.2%	12,168	63.5%	11,948	63.6%
Delivery Mode										
Independent Provider	19,256	94.0%	18,866	94.1%	18,412	94.2%	18,077	94.3%	17,664	94.1%
Contract	1,070	5.2%	1,031	5.1%	993	5.1%	978	5.1%	990	5.3%
Mixed	158	0.8%	149	0.7%	139	0.7%	122	0.6%	121	0.6%
Age (in years)										
0 thru 18	269	1.3%	265	1.3%	255	1.3%	240	1.3%	239	1.3%
19 thru 64	5,256	25.7%	5,106	25.5%	4,961	25.4%	4,787	25.0%	4,725	25.2%
65 thru 74	4,418	21.6%	4,306	21.5%	4,210	21.5%	4,163	21.7%	4,184	22.3%
75 thru 84	7,064	34.5%	6,983	34.8%	6,783	34.7%	6,710	35.0%	6,590	35.1%
85 and over	3,477	17.0%	3,386	16.9%	3,335	17.1%	3,277	17.1%	3,037	16.2%
Average	72		72		72		72		72	
Median	76		76		77		76		76	
Lives Alone*	8,276	40.4%	8,082	40.3%	7,836	40.1%	7,660	39.9%	7,514	40.0%
SSI Status										
SSI	17,488	85.4%	17,130	85.5%	16,754	85.7%	16,478	85.9%	16,200	86.3%
Non-SSI	2,996	14.6%	2,916	14.5%	2,790	14.3%	2,699	14.1%	2,575	13.7%
Share of Cost										
Number of Individuals	423	2.1%	430	2.1%	429	2.2%	399	2.1%	403	2.1%
Mean Share of Cost/Individual	\$ 473.59		\$ 475.08		\$ 457.83		\$ 462		\$ 444	
Median Share of Cost/Individual	\$ 417.57		\$ 414.45		\$ 397.00					

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

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Active Caseload	Sep-08		Jun-08		Mar-08		Dec-07		Sep-07	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	7,934	38.7%	7,735	38.6%	7,421	38.0%	7,305	38.1%	7,128	38.0%
Caucasian	5,763	28.1%	5,711	28.5%	5,688	29.1%	5,631	29.4%	5,559	29.6%
African American	2,968	14.5%	2,885	14.4%	2,845	14.6%	2,750	14.3%	2,676	14.3%
Latino	1,800	8.8%	1,768	8.8%	1,720	8.8%	1,686	8.8%	1,660	8.8%
Filipino	1,049	5.1%	1,022	5.1%	975	5.0%	933	4.9%	903	4.8%
Vietnamese	328	1.6%	311	1.6%	293	1.5%	290	1.5%	277	1.5%
Korean	201	1.0%	196	1.0%	195	1.0%	189	1.0%	178	0.9%
Cambodian	39	0.2%	39	0.2%	37	0.2%	33	0.2%	34	0.2%
Other/Unknown	402	2.0%	379	1.9%	370	1.9%	360	1.9%	360	1.9%
Primary Language										
English	6,179	30.2%	6,023	30.0%	5,940	30.4%	5,770	30.1%	5,633	30.0%
Cantonese	6,729	32.9%	6,555	32.7%	6,314	32.3%	6,223	32.5%	6,077	32.4%
Russian	3,585	17.5%	3,581	17.9%	3,606	18.5%	3,602	18.8%	3,598	19.2%
Spanish	1,388	6.8%	1,365	6.8%	1,315	6.7%	1,301	6.8%	1,288	6.9%
Mandarin	643	3.1%	621	3.1%	598	3.1%	583	3.0%	556	3.0%
Tagalog	730	3.6%	700	3.5%	639	3.3%	597	3.1%	561	3.0%
Vietnamese	311	1.5%	298	1.5%	279	1.4%	285	1.5%	276	1.5%
All Other	919	4.5%	903	4.5%	853	4.4%	816	4.3%	786	4.2%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,887	9.2%	1,860	9.3%	1,777	9.1%	1,714	8.9%	1,660	8.8%
94103 South of Market	1,640	8.0%	1,588	7.9%	1,546	7.9%	1,511	7.9%	1,487	7.9%
94107 Potrero Hill	734	3.6%	703	3.5%	686	3.5%	686	3.6%	677	3.6%
94108 Chinatown	870	4.2%	843	4.2%	826	4.2%	815	4.2%	810	4.3%
94109 Polk/Russian Hill	1,638	8.0%	1,573	7.8%	1,523	7.8%	1,505	7.8%	1,510	8.0%
94110 Inner Mission/Bernal Heights	1,272	6.2%	1,267	6.3%	1,221	6.2%	1,214	6.3%	1,183	6.3%
94112 Ingleside/Excelsior/Outer Mission	1,521	7.4%	1,498	7.5%	1,435	7.3%	1,354	7.1%	1,310	7.0%
94115 Western Addition/Japantown	1,630	8.0%	1,605	8.0%	1,616	8.3%	1,583	8.3%	1,542	8.2%
94116 Parkside	793	3.9%	775	3.9%	748	3.8%	714	3.7%	694	3.7%
94118 Inner Richmond	662	3.2%	666	3.3%	660	3.4%	659	3.4%	640	3.4%
94121 Outer Richmond	1,086	5.3%	1,056	5.3%	1,043	5.3%	1,048	5.5%	1,052	5.6%
94122 Sunset	979	4.8%	978	4.9%	966	4.9%	957	5.0%	932	5.0%
94124 Bayview/Hunters Point	1,170	5.7%	1,117	5.6%	1,110	5.7%	1,076	5.6%	1,063	5.7%
94132 Lake Merced/Stonestown	496	2.4%	491	2.4%	500	2.6%	496	2.6%	486	2.6%
94133 North Beach/Chinatown	1,544	7.5%	1,510	7.5%	1,454	7.4%	1,451	7.6%	1,414	7.5%
94134 Visitacion Valley/Sunnydale	1,127	5.5%	1,094	5.5%	1,058	5.4%	1,035	5.4%	1,008	5.4%
Others	1,435	7.0%	1,422	7.1%	1,375	7.0%	1,359	7.1%	1,307	7.0%
Total	20,484		20,046		19,544		19,177		18,775	

In-Home Supportive Services Quarterly Update

New Applications**	Sep-08		Jun-08		Mar-08		Dec-07		Sep-07	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	1,294		1,286		1,252		1,142		1,173	
Change from previous quarter	8	0.6%	34	2.7%	110	9.6%	-31	-2.6%	10	0.9%
Change from previous year	121	10.3%	123	10.6%	140	12.6%	167	17.1%	225	23.7%
Application Status										
Record	463	35.8%	495	38.5%	522	41.7%	521	45.6%	582	49.6%
Eligible	599	46.3%	533	41.4%	483	38.6%	428	37.5%	423	36.1%
Interim	-	0.0%	-	0.0%	1	0.1%	-	0.0%	-	0.0%
Leave	2	0.2%	2	0.2%	2	0.2%	3	0.3%	3	0.3%
Terminated	11	0.9%	10	0.8%	12	1.0%	13	1.1%	5	0.4%
Denied (reasons below):	219	16.9%	246	19.1%	232	18.5%	177	15.5%	160	13.6%
<i>Recipient Request</i>	106	48.4%	115	46.7%	120	51.7%	71	40.1%	74	46.3%
<i>Residence</i>	43	19.6%	36	14.6%	39	16.8%	43	24.3%	36	22.5%
<i>Income, Resources/Other Eligibility Factors</i>	51	23.3%	63	25.6%	43	18.5%	37	20.9%	34	21.3%
<i>SSI/SSP Personal & Real Property (excess)</i>	7	3.2%	19	7.7%	21	9.1%	12	6.8%	9	5.6%
<i>Other Reason</i>	12	5.5%	13	5.3%	9	3.9%	14	7.9%	7	4.4%
SSI Status**										
SSI	774	59.8%	774	60.2%	692	55.3%	681	59.6%	677	57.7%
Non-SSI	520	40.2%	512	39.8%	560	44.7%	461	40.4%	496	42.3%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	144	11.1%	158	12.3%	137	10.9%	126	11.0%	154	13.1%
94103 South of Market	131	10.1%	116	9.0%	95	7.6%	95	8.3%	70	6.0%
94107 Potrero Hill	37	2.9%	41	3.2%	24	1.9%	26	2.3%	29	2.5%
94108 Chinatown	41	3.2%	32	2.5%	32	2.6%	33	2.9%	30	2.6%
94109 Polk/Russian Hill	115	8.9%	112	8.7%	130	10.4%	98	8.6%	93	7.9%
94110 Inner Mission/Bernal Heights	99	7.7%	95	7.4%	93	7.4%	71	6.2%	74	6.3%
94112 Ingleside/Excelsior/Outer Mission	111	8.6%	115	8.9%	155	12.4%	127	11.1%	104	8.9%
94115 Western Addition/Japantown	54	4.2%	61	4.7%	47	3.8%	57	5.0%	78	6.6%
94116 Parkside	37	2.9%	56	4.4%	56	4.5%	37	3.2%	45	3.8%
94117 Haight-Ashbury	28	2.2%	22	1.7%	19	1.5%	30	2.6%	18	1.5%
94118 Inner Richmond	27	2.1%	33	2.6%	31	2.5%	30	2.6%	33	2.8%
94121 Outer Richmond	52	4.0%	44	3.4%	39	3.1%	49	4.3%	43	3.7%
94122 Sunset	47	3.6%	51	4.0%	55	4.4%	48	4.2%	37	3.2%
94124 Bayview/Hunters Point	106	8.2%	98	7.6%	91	7.3%	84	7.4%	84	7.2%
94132 Lake Merced/Stonestown	26	2.0%	26	2.0%	29	2.3%	19	1.7%	30	2.6%
94133 North Beach/Chinatown	81	6.3%	75	5.8%	72	5.8%	68	6.0%	81	6.9%
94134 Visitacion Valley/Sunnydale	75	5.8%	67	5.2%	71	5.7%	73	6.4%	85	7.2%
Others	83	6.4%	84	6.5%	76	6.1%	71	6.2%	85	7.2%
Total	1,294		1,286		1,252		1,142		1,173	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Sep-08		Jun-08		Mar-08		Dec-07		Sep-07	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	836		824		672		641		641	
Gender										
Male	372	44.5%	378	45.9%	317	47.2%	260	40.6%	278	43.4%
Female	464	55.5%	446	54.1%	355	52.8%	381	59.4%	363	56.6%
Delivery mode										
Independent Provider	778	93.1%	752	91.3%	622	92.6%	613	95.6%	607	94.7%
Contract	56	6.7%	69	8.4%	49	7.3%	26	4.1%	32	5.0%
Mixed	2	0.2%	3	0.4%	1	0.1%	2	0.3%	2	0.3%
Age (in years)										
0 thru 18	6	0.7%	7	0.8%	12	1.8%	8	1.2%	3	0.5%
19 thru 64	298	35.6%	272	33.0%	239	35.6%	193	30.1%	190	29.6%
65 thru 74	246	29.4%	243	29.5%	177	26.3%	169	26.4%	188	29.3%
75 thru 84	226	27.0%	239	29.0%	187	27.8%	221	34.5%	209	32.6%
85 and over	60	7.2%	63	7.6%	57	8.5%	50	7.8%	51	8.0%
Average	67		68		67		69		69	
Median	70		72		71		72		72	
Lives Alone***	359	42.9%	353	42.8%	287	42.7%	241	37.6%	237	37.0%
SSI Status										
SSI	660	78.9%	646	78.4%	520	77.4%	525	81.9%	515	80.3%
Non-SSI	176	21.1%	178	21.6%	152	22.6%	116	18.1%	126	19.7%
Share of Cost										
Number of Individuals	20		21		18		18		15	2.3%
Mean Share of Cost/Individual	\$ 495		\$ 501		\$ 432		\$ 518		\$ 674	
Median Share of Cost/Individual	\$ 481		\$ 431		\$ 353					
Ethnicity										
Chinese	341	40.8%	351	42.6%	273	40.6%	288	44.9%	314	49.0%
Caucasian	160	19.1%	159	19.3%	152	22.6%	121	18.9%	135	21.1%
African American	147	17.6%	128	15.5%	117	17.4%	99	15.4%	82	12.8%
Latin American/Hispanic	82	9.8%	82	10.0%	60	8.9%	52	8.1%	33	5.1%
Filipino	48	5.7%	62	7.5%	44	6.5%	43	6.7%	40	6.2%
Korean	17	2.0%	15	1.8%	8	1.2%	12	1.9%	10	1.6%
Vietnamese	8	1.0%	6	0.7%	4	0.6%	11	1.7%	11	1.7%
Cambodian	33	3.9%	2	0.2%	2	0.3%	2	0.3%	16	2.5%
Other/Unknown	-	0.0%	19	2.3%	12	1.8%	13	2.0%	-	0.0%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Sep-08		Jun-08		Mar-08		Dec-07		Sep-07	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	316	37.8%	282	34.2%	268	39.9%	203	31.7%	194	30.3%
Cantonese	308	36.8%	296	35.9%	236	35.1%	257	40.1%	290	45.2%
Russian	35	4.2%	36	4.4%	38	5.7%	36	5.6%	52	8.1%
Spanish	64	7.7%	67	8.1%	41	6.1%	41	6.4%	26	4.1%
Mandarin	27	3.2%	35	4.2%	23	3.4%	20	3.1%	16	2.5%
Tagalog	44	5.3%	55	6.7%	33	4.9%	34	5.3%	26	4.1%
Vietnamese	15	1.8%	13	1.6%	6	0.9%	12	1.9%	8	1.2%
All Other	27	3.2%	40	4.9%	27	4.0%	38	5.9%	29	4.5%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	91	10.9%	109	13.2%	79	11.8%	67	10.5%	66	10.3%
94103 South of Market	86	10.3%	72	8.7%	51	7.6%	44	6.9%	41	6.4%
94107 Potrero Hill	18	2.2%	19	2.3%	11	1.6%	11	1.7%	19	3.0%
94108 Chinatown	40	4.8%	27	3.3%	22	3.3%	22	3.4%	37	5.8%
94109 Polk/Russian Hill	87	10.4%	65	7.9%	54	8.0%	45	7.0%	59	9.2%
94110 Inner Mission/Bernal Heights	53	6.3%	55	6.7%	42	6.3%	43	6.7%	30	4.7%
94112 Ingleside/Excelsior/Outer Mission	61	7.3%	79	9.6%	87	12.9%	59	9.2%	52	8.1%
94115 Western Addition/Japantown	35	4.2%	39	4.7%	37	5.5%	33	5.1%	47	7.3%
94116 Parkside	25	3.0%	48	5.8%	32	4.8%	33	5.1%	18	2.8%
94118 Inner Richmond	18	2.2%	22	2.7%	11	1.6%	26	4.1%	20	3.1%
94121 Outer Richmond	46	5.5%	27	3.3%	20	3.0%	25	3.9%	29	4.5%
94122 Sunset	32	3.8%	37	4.5%	32	4.8%	29	4.5%	31	4.8%
94124 Bayview/Hunters Point	63	7.5%	40	4.9%	35	5.2%	37	5.8%	37	5.8%
94132 Lake Merced/Stonestown	19	2.3%	6	0.7%	13	1.9%	13	2.0%	13	2.0%
94133 North Beach/Chinatown	58	6.9%	69	8.4%	59	8.8%	61	9.5%	65	10.1%
94134 Visitacion Valley/Sunnydale	45	5.4%	43	5.2%	49	7.3%	44	6.9%	44	6.9%
Others	59	7.1%	67	8.1%	38	5.7%	49	7.6%	33	5.1%
Total	836		824		672		641		641	

