

In Home Supportive Services

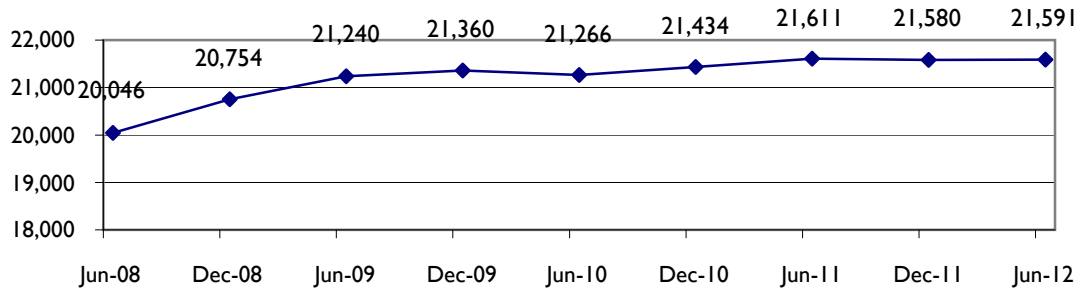
Six-Month Update

January – June 2012

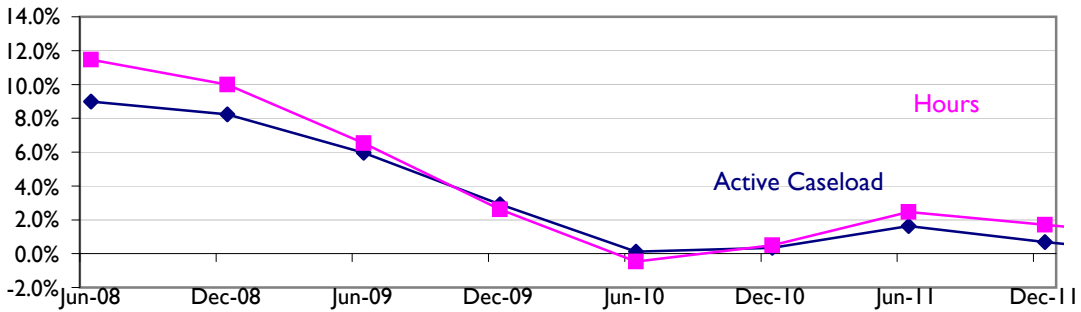
Produced by the San Francisco Human Services Agency Planning Unit

In Home Supportive Services Six-Month Update

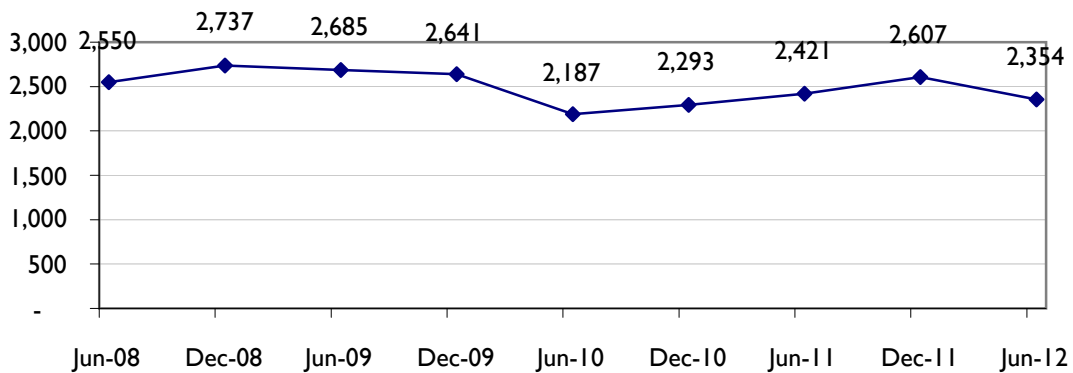
Active Caseload Flat Since June 2011



Active Caseload & Hours Growth Over Prior Year (% Change) Stabilizing Again

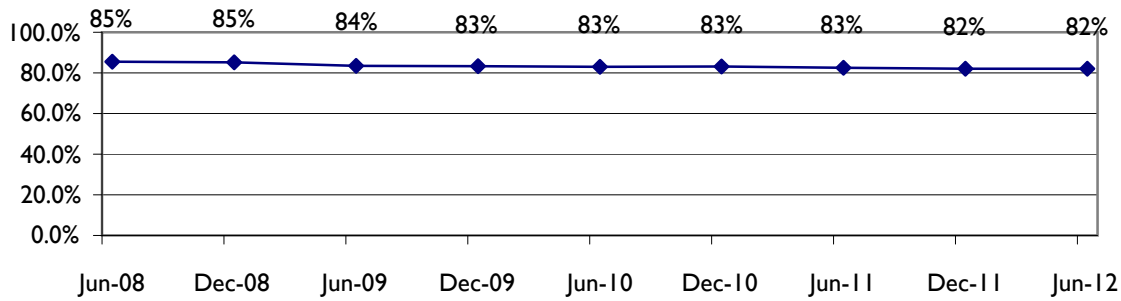


Total New Applications in Prior Six Months Fairly Flat Near 2,400

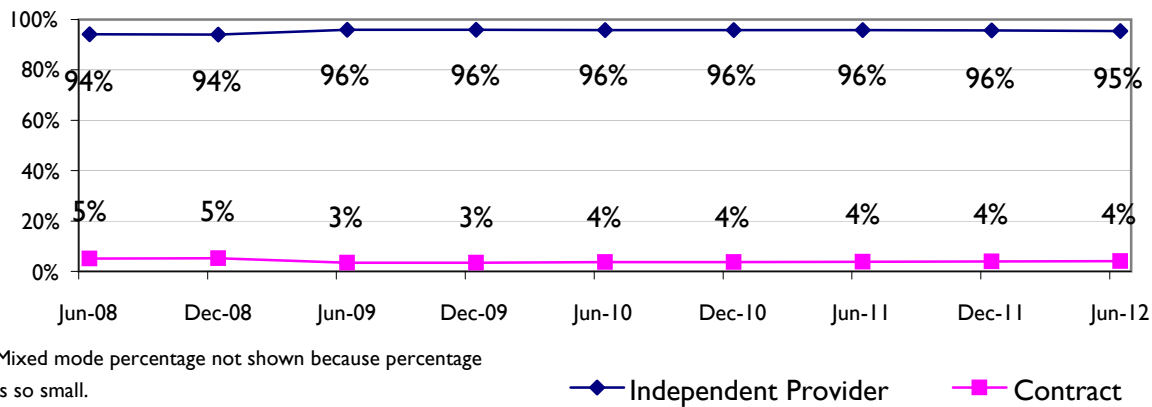


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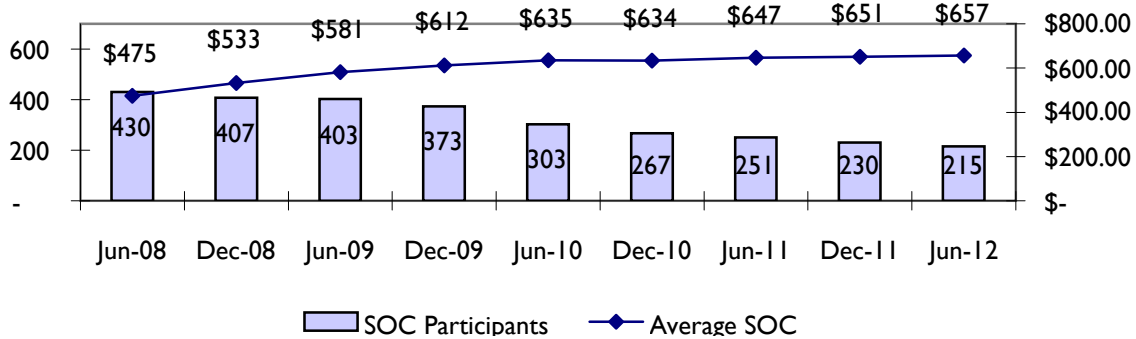
Percent of Active Caseload on SSI Dropping Very Slightly



IP Mode and Contract Mode Steady at 96% and 4%

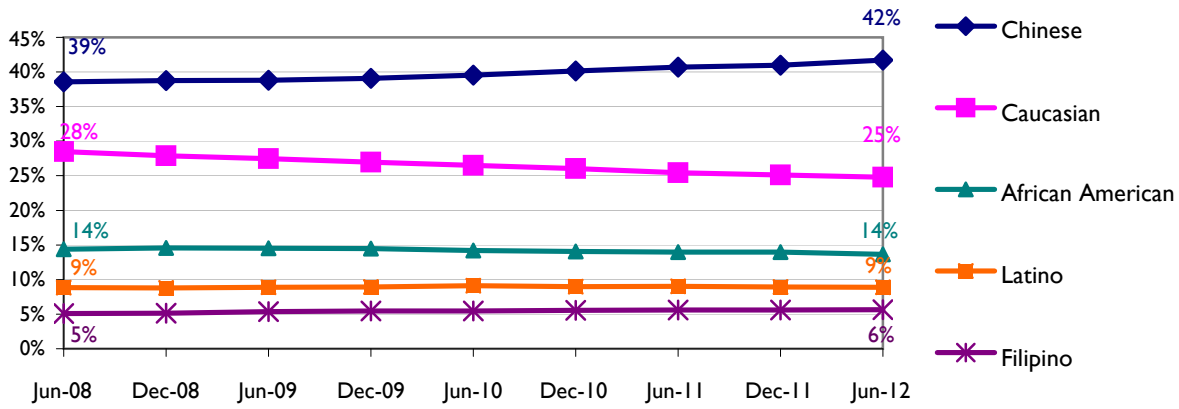


Number of Share of Cost Participants Dropping, but Average Share of Cost Rising Over Last Few Years

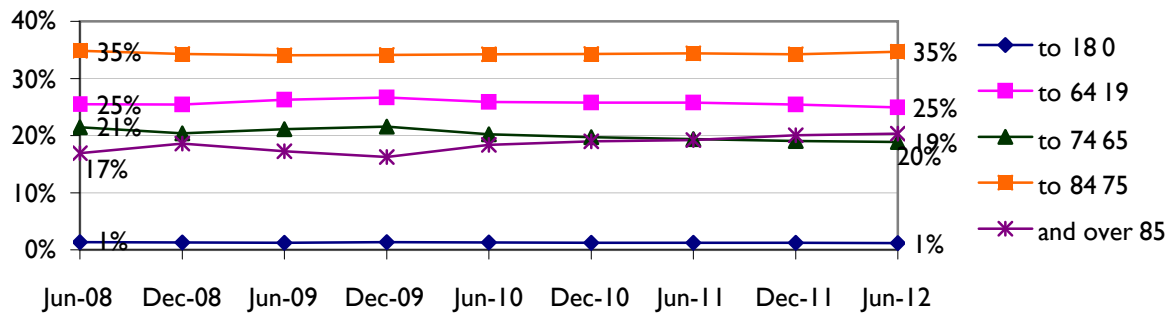


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Chinese Caseload Continues to Grow Slightly While Caucasian Caseload Shrinks

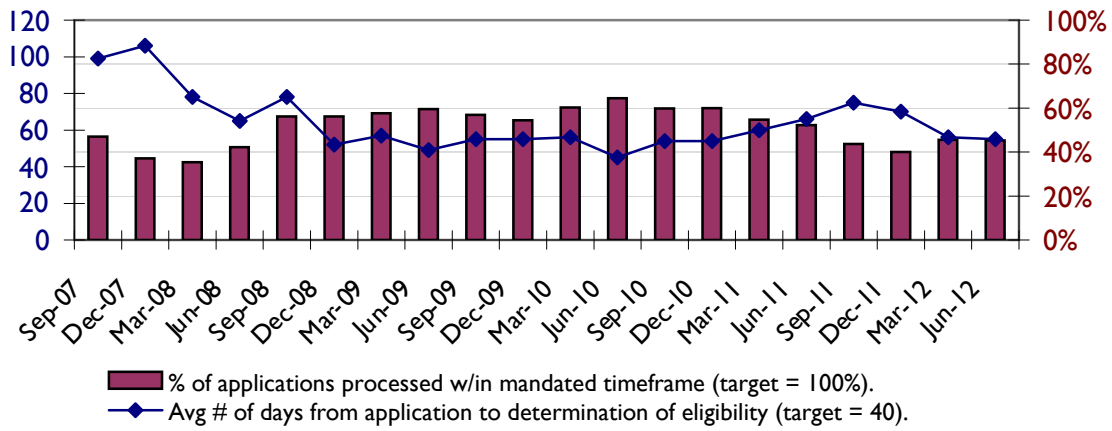


Age Distribution Remains Mostly Stable: Age 85+ Caseload Increasing Since December 2009

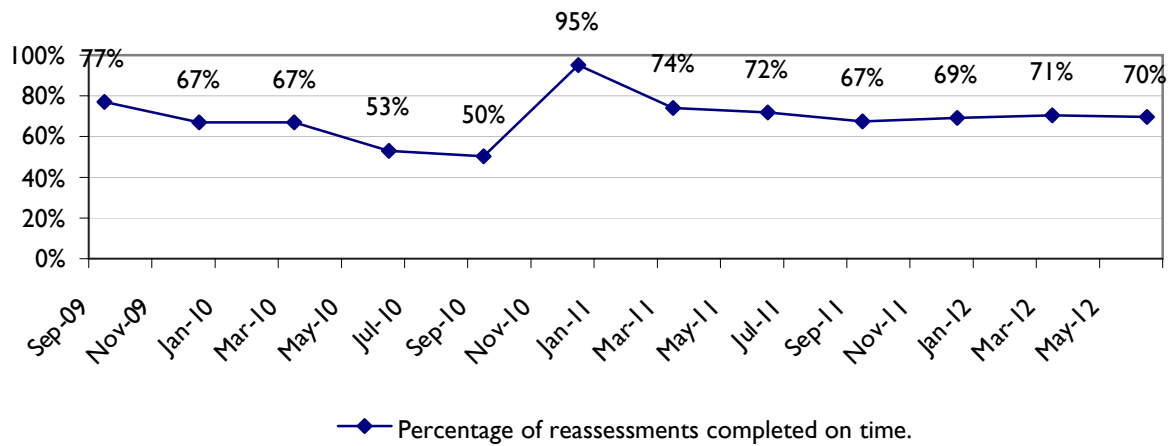


In Home Supportive Services Six-Month Update

Application processing performance measures showing improvements again

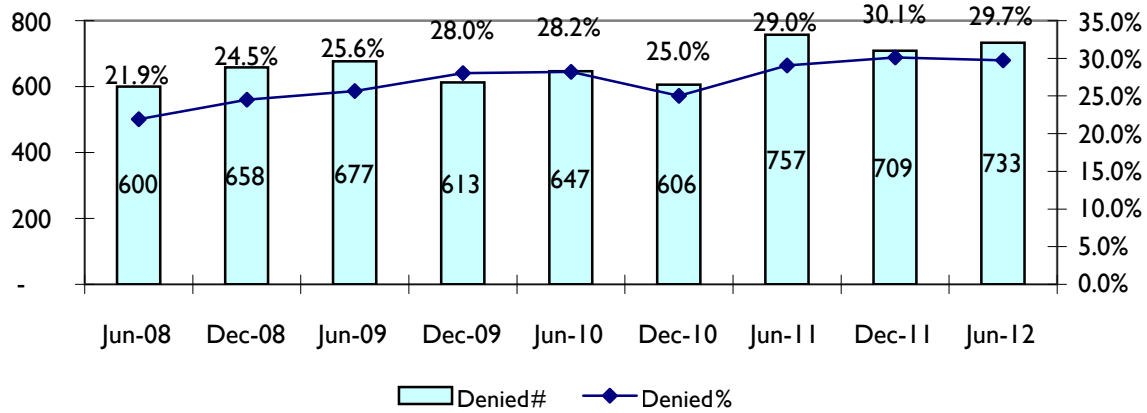


Percentage of Assessments Completed On Time Has Stabilized at 70%

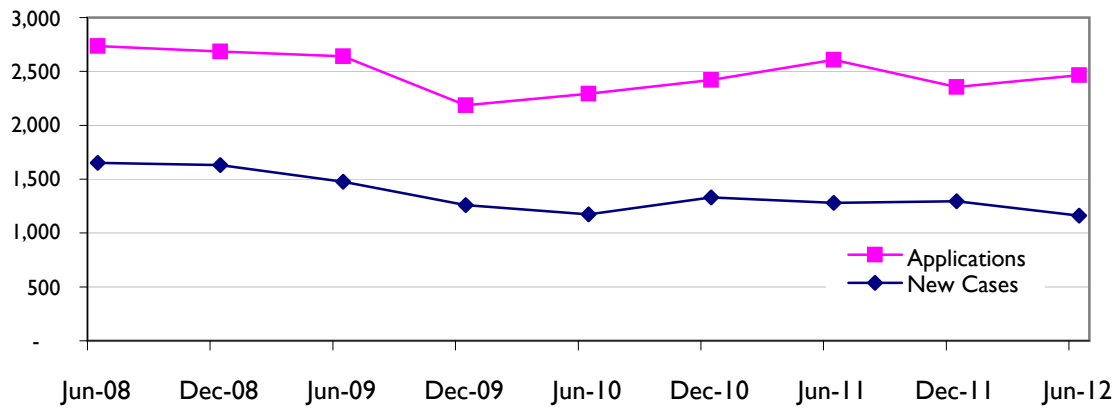


In Home Supportive Services Six-Month Update

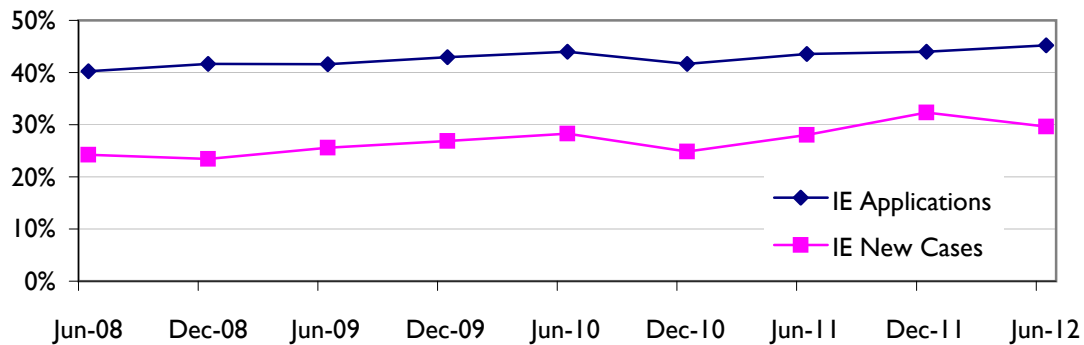
Percentage of Applicants Denied Remain High Compared to Prior Years



Applications and New Cases Steady Out Near 2,500 and 1,250, Respectively



% of Applications and New Cases that were Income Eligible (IE) Steady at June 2010 Levels



Income Eligible Applicants are those who do not receive SSI.

In Home Supportive Services Six-Month Update

Active Caseload*	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	#	%	#	%	#	%	#	%	#	%
Active Cases	21,591		21,580		21,611		21,434		21,266	
Change from Previous 6 Months	11	0.1%	-31	-0.1%	177	0.8%	168	0.8%	-94	-0.4%
Change from Previous Year	(20)	-0.1%	146	0.7%	345	1.6%	74	0.3%	26	0.1%
Change from 2 Years	325	1.5%	220	1.0%	371	1.7%	680	3.3%	1,220	6.1%
Change from 3 Years	351	1.7%	826	4.0%	1,565	7.8%	2,257	11.8%	2,872	15.6%
Gender										
Male	8,127	37.6%	8,180	37.9%	8,121	37.6%	8,059	37.6%	8,000	37.6%
Female	13,464	62.4%	13,400	62.1%	13,490	62.4%	13,375	62.4%	13,266	62.4%
Delivery Mode										
Independent Provider	20,612	95.5%	20,643	95.7%	20,706	95.8%	20,534	95.8%	20,364	95.8%
Contract	879	4.1%	849	3.9%	811	3.8%	799	3.7%	785	3.7%
Mixed	100	0.5%	88	0.4%	94	0.4%	101	0.5%	117	0.6%
Age (in years)										
0 thru 18	254	1.2%	265	1.2%	265	1.2%	269	1.3%	271	1.3%
19 thru 64	5,387	25.0%	5,484	25.4%	5,565	25.8%	5,524	25.8%	5,507	25.9%
65 thru 74	4,077	18.9%	4,112	19.1%	4,192	19.4%	4,224	19.7%	4,304	20.2%
75 thru 84	7,483	34.7%	7,385	34.2%	7,435	34.4%	7,343	34.3%	7,280	34.2%
85 and over	4,390	20.3%	4,334	20.1%	4,154	19.2%	4,074	19.0%	3,904	18.4%
Average	73		72		73		72		72	
Median	77		76		77		76		76	
Lives Alone	8,828	40.9%	8,787	40.7%	8,701	40.3%	8,600	40.1%	8,578	40.3%
SSI Status										
SSI	17,698	82.0%	17,709	82.1%	17,836	82.5%	17,819	83.1%	17,658	83.0%
Non-SSI	3,893	18.0%	3,871	17.9%	3,775	17.5%	3,615	16.9%	3,608	17.0%
Share of Cost										
Number of Individuals	215	1.0%	230	1.1%	251	1.2%	267	1.2%	303	1.4%
Mean Share of Cost/Individual	\$ 657.07		\$ 650.57		\$ 647.38		\$ 633.95		\$ 634.52	
Median Share of Cost/Individual	\$ 573.50		\$ 577.35		\$ 548.00		\$ 548.00		\$ 550.40	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

Active Caseload	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	9,004	41.7%	8,844	41.0%	8,799	40.7%	8,603	40.1%	8,408	39.5%
Caucasian	5,348	24.8%	5,416	25.1%	5,499	25.4%	5,578	26.0%	5,636	26.5%
African American	2,947	13.6%	3,019	14.0%	3,015	14.0%	3,010	14.0%	3,015	14.2%
Latino	1,918	8.9%	1,922	8.9%	1,946	9.0%	1,920	9.0%	1,934	9.1%
Filipino	1,215	5.6%	1,211	5.6%	1,208	5.6%	1,190	5.6%	1,162	5.5%
Vietnamese	413	1.9%	414	1.9%	402	1.9%	399	1.9%	384	1.8%
Korean	255	1.2%	255	1.2%	246	1.1%	233	1.1%	225	1.1%
Cambodian	46	0.2%	47	0.2%	53	0.2%	47	0.2%	45	0.2%
Other/Unknown	445	2.1%	452	2.1%	443	2.0%	454	2.1%	457	2.1%
Primary Language										
English	5,977	27.7%	6,128	28.4%	6,149	28.5%	6,211	29.0%	6,289	29.6%
Cantonese	7,735	35.8%	7,590	35.2%	7,528	34.8%	7,364	34.4%	7,175	33.7%
Russian	3,333	15.4%	3,368	15.6%	3,427	15.9%	3,463	16.2%	3,456	16.3%
Spanish	1,544	7.2%	1,529	7.1%	1,551	7.2%	1,507	7.0%	1,506	7.1%
Mandarin	767	3.6%	752	3.5%	753	3.5%	717	3.3%	699	3.3%
Tagalog	962	4.5%	931	4.3%	929	4.3%	896	4.2%	862	4.1%
Vietnamese	381	1.8%	377	1.7%	365	1.7%	346	1.6%	353	1.7%
All Other	892	4.1%	905	4.2%	909	4.2%	930	4.3%	926	4.4%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,990	9.2%	1,963	9.1%	1,950	9.0%	1,940	9.1%	1,965	9.2%
94103 South of Market	1,825	8.5%	1,824	8.5%	1,846	8.5%	1,802	8.4%	1,744	8.2%
94107 Potrero Hill	713	3.3%	721	3.3%	751	3.5%	752	3.5%	739	3.5%
94108 Chinatown	873	4.0%	880	4.1%	880	4.1%	884	4.1%	872	4.1%
94109 Polk/Russian Hill	1,653	7.7%	1,636	7.6%	1,651	7.6%	1,672	7.8%	1,678	7.9%
94110 Inner Mission/Bernal Heights	1,322	6.1%	1,320	6.1%	1,352	6.3%	1,360	6.3%	1,349	6.3%
94112 Ingleside/Excelsior/Outer Mission	1,720	8.0%	1,706	7.9%	1,703	7.9%	1,685	7.9%	1,656	7.8%
94115 Western Addition/Japantown	1,600	7.4%	1,600	7.4%	1,600	7.4%	1,611	7.5%	1,602	7.5%
94116 Parkside	842	3.9%	831	3.9%	831	3.8%	818	3.8%	811	3.8%
94118 Inner Richmond	705	3.3%	693	3.2%	683	3.2%	654	3.1%	654	3.1%
94121 Outer Richmond	1,117	5.2%	1,147	5.3%	1,147	5.3%	1,146	5.3%	1,117	5.3%
94122 Sunset	997	4.6%	1,003	4.6%	1,005	4.7%	1,011	4.7%	998	4.7%
94124 Bayview/Hunters Point	1,343	6.2%	1,374	6.4%	1,356	6.3%	1,289	6.0%	1,287	6.1%
94132 Lake Merced/Stonestown	543	2.5%	554	2.6%	548	2.5%	540	2.5%	529	2.5%
94133 North Beach/Chinatown	1,571	7.3%	1,562	7.2%	1,540	7.1%	1,536	7.2%	1,553	7.3%
94134 Visitacion Valley/Sunnydale	1,345	6.2%	1,320	6.1%	1,297	6.0%	1,269	5.9%	1,239	5.8%
Others	1,432	6.6%	1,446	6.7%	1,471	6.8%	1,465	6.8%	1,473	6.9%

In Home Supportive Services Six-Month Update

New Applications**	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	2,465		2,354		2,607		2,421		2,293	
Change from previous six months	111	4.7%	-253	-9.7%	186	7.7%	128	5.6%	106	4.8%
Change from previous year	-142	-5.4%	-67	-2.8%	314	13.7%	234	10.7%	-348	-13.2%
Application Status										
Record	638	25.9%	702	29.8%	635	24.4%	567	23.4%	486	21.2%
Eligible	1,000	40.6%	870	37.0%	1,126	43.2%	1,148	47.4%	1,065	46.4%
Interim	5	0.2%	3	0.1%	6	0.2%	6	0.2%	1	0.0%
Leave	7	0.3%	9	0.4%	6	0.2%	19	0.8%	13	0.6%
Terminated	82	3.3%	61	2.6%	77	3.0%	75	3.1%	81	3.5%
Denied (reasons below):	733	29.7%	709	30.1%	757	29.0%	606	25.0%	647	28.2%
<i>Recipient Request</i>	325	44.3%	273	38.5%	325	42.9%	285	47.0%	319	49.3%
<i>Residence</i>	70	9.5%	63	8.9%	77	10.2%	67	11.1%	62	9.6%
<i>Income, Resources/Other Eligibility Factors</i>	272	37.1%	291	41.0%	304	40.2%	211	34.8%	227	35.1%
<i>SSI/SSP Personal & Real Property (excess)</i>	15	2.0%	16	2.3%	14	1.8%	16	2.6%	13	2.0%
<i>Other Reason</i>	51	7.0%	66	9.3%	37	4.9%	27	4.5%	26	4.0%
SSI Status**										
SSI	1,351	54.8%	1,318	56.0%	1,472	56.5%	1,412	58.3%	1,285	56.0%
Non-SSI	1,114	45.2%	1,036	44.0%	1,135	43.5%	1,009	41.7%	1,008	44.0%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	303	12.3%	299	12.7%	305	11.7%	267	11.0%	272	11.9%
94103 South of Market	260	10.5%	224	9.5%	274	10.5%	222	9.2%	201	8.8%
94107 Potrero Hill	44	1.8%	61	2.6%	64	2.5%	60	2.5%	61	2.7%
94108 Chinatown	71	2.9%	64	2.7%	61	2.3%	85	3.5%	70	3.1%
94109 Polk/Russian Hill	213	8.6%	189	8.0%	212	8.1%	227	9.4%	191	8.3%
94110 Inner Mission/Bernal Heights	182	7.4%	157	6.7%	191	7.3%	173	7.1%	170	7.4%
94112 Ingleside/Excelsior/Outer Mission	235	9.5%	252	10.7%	230	8.8%	217	9.0%	226	9.9%
94115 Western Addition/Japantown	98	4.0%	105	4.5%	118	4.5%	103	4.3%	95	4.1%
94116 Parkside	88	3.6%	79	3.4%	91	3.5%	80	3.3%	80	3.5%
94117 Haight-Ashbury	50	2.0%	46	2.0%	43	1.6%	55	2.3%	39	1.7%
94118 Inner Richmond	67	2.7%	42	1.8%	65	2.5%	46	1.9%	39	1.7%
94121 Outer Richmond	71	2.9%	66	2.8%	86	3.3%	91	3.8%	89	3.9%
94122 Sunset	92	3.7%	106	4.5%	99	3.8%	110	4.5%	82	3.6%
94124 Bayview/Hunters Point	192	7.8%	219	9.3%	239	9.2%	199	8.2%	200	8.7%
94132 Lake Merced/Stonestown	51	2.1%	62	2.6%	74	2.8%	60	2.5%	70	3.1%
94133 North Beach/Chinatown	135	5.5%	109	4.6%	126	4.8%	124	5.1%	110	4.8%
94134 Visitacion Valley/Sunnydale	167	6.8%	157	6.7%	172	6.6%	168	6.9%	162	7.1%
Others	146	5.9%	117	5.0%	157	6.0%	134	5.5%	136	5.9%

** New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

In Home Supportive Services Six-Month Update

New Cases***	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	1,162		1,294		1,280		1,331		1,174	
Gender										
Male	518	44.6%	636	49.1%	572	44.7%	575	43.2%	541	46.1%
Female	644	55.4%	658	50.9%	708	55.3%	756	56.8%	633	53.9%
Delivery mode										
Independent Provider	1,070	92.1%	1,194	92.3%	1,189	92.9%	1,248	93.8%	1,078	91.8%
Contract	91	7.8%	98	7.6%	89	7.0%	81	6.1%	89	7.6%
Mixed	1	0.1%	2	0.2%	2	0.2%	2	0.2%	7	0.6%
Age (in years)										
0 thru 18	15	1.3%	14	1.1%	11	0.9%	10	0.8%	14	1.2%
19 thru 64	390	33.6%	452	34.9%	453	35.4%	494	37.1%	421	35.9%
65 thru 74	314	27.0%	318	24.6%	315	24.6%	335	25.2%	306	26.1%
75 thru 84	343	29.5%	381	29.4%	393	30.7%	385	28.9%	326	27.8%
85 and over	100	8.6%	129	10.0%	108	8.4%	107	8.0%	107	9.1%
Average	68		68		68		67		68	
Median	71		70		71		70		71	
Lives Alone***	487	41.9%	527	40.7%	511	39.9%	540	40.6%	477	40.6%
SSI Status										
SSI	818	70.4%	876	67.7%	921	72.0%	1,000	75.1%	842	71.7%
Non-SSI	344	29.6%	418	32.3%	359	28.0%	331	24.9%	332	28.3%
Share of Cost										
Number of Individuals	9	0.8%	16	1.2%	22	1.7%	14	1.1%	11	0.9%
Mean Share of Cost/Individual	\$ 838		\$ 593		\$ 600		\$ 502		\$ 783	
Median Share of Cost/Individual	\$ 617		\$ 576		\$ 547		\$ 441		\$ 693	
Ethnicity										
Chinese	489	42.1%	525	40.6%	510	39.8%	525	39.4%	406	34.6%
Caucasian	212	18.2%	225	17.4%	229	17.9%	250	18.8%	242	20.6%
African American	195	16.8%	220	17.0%	223	17.4%	232	17.4%	213	18.1%
Latin American/Hispanic	103	8.9%	141	10.9%	131	10.2%	121	9.1%	132	11.2%
Filipino	96	8.3%	95	7.3%	109	8.5%	108	8.1%	97	8.3%
Korean	17	1.5%	27	2.1%	23	1.8%	30	2.3%	23	2.0%
Vietnamese	12	1.0%	24	1.9%	20	1.6%	15	1.1%	12	1.0%
Cambodian	5	0.4%	1	0.1%	7	0.5%	5	0.4%	2	0.2%
Other/Unknown	33	2.8%	36	2.8%	28	2.2%	45	3.4%	47	4.0%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

New Cases*	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	403	34.7%	470	36.3%	454	35.5%	495	37.2%	466	39.7%
Cantonese	422	36.3%	459	35.5%	446	34.8%	454	34.1%	356	30.3%
Russian	45	3.9%	42	3.2%	50	3.9%	51	3.8%	56	4.8%
Spanish	95	8.2%	111	8.6%	111	8.7%	92	6.9%	103	8.8%
Mandarin	43	3.7%	58	4.5%	47	3.7%	47	3.5%	33	2.8%
Tagalog	87	7.5%	83	6.4%	101	7.9%	98	7.4%	92	7.8%
Vietnamese	18	1.5%	23	1.8%	23	1.8%	32	2.4%	22	1.9%
All Other	49	4.2%	48	3.7%	48	3.8%	62	4.7%	46	3.9%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	148	12.7%	163	12.6%	132	10.3%	135	10.1%	132	11.2%
94103 South of Market	105	9.0%	128	9.9%	136	10.6%	131	9.8%	109	9.3%
94107 Potrero Hill	19	1.6%	35	2.7%	31	2.4%	37	2.8%	35	3.0%
94108 Chinatown	43	3.7%	42	3.2%	41	3.2%	55	4.1%	48	4.1%
94109 Polk/Russian Hill	101	8.7%	83	6.4%	92	7.2%	122	9.2%	97	8.3%
94110 Inner Mission/Bernal Heights	89	7.7%	73	5.6%	90	7.0%	93	7.0%	88	7.5%
94112 Ingleside/Excelsior/Outer Mission	118	10.2%	124	9.6%	111	8.7%	102	7.7%	114	9.7%
94115 Western Addition/Japantown	43	3.7%	59	4.6%	59	4.6%	52	3.9%	46	3.9%
94116 Parkside	46	4.0%	43	3.3%	53	4.1%	44	3.3%	41	3.5%
94118 Inner Richmond	28	2.4%	40	3.1%	35	2.7%	26	2.0%	25	2.1%
94121 Outer Richmond	35	3.0%	42	3.2%	45	3.5%	71	5.3%	45	3.8%
94122 Sunset	50	4.3%	60	4.6%	51	4.0%	66	5.0%	49	4.2%
94124 Bayview/Hunters Point	78	6.7%	109	8.4%	105	8.2%	88	6.6%	85	7.2%
94132 Lake Merced/Stonestown	21	1.8%	32	2.5%	38	3.0%	32	2.4%	33	2.8%
94133 North Beach/Chinatown	86	7.4%	85	6.6%	85	6.6%	86	6.5%	70	6.0%
94134 Visitacion Valley/Sunnydale	79	6.8%	105	8.1%	88	6.9%	96	7.2%	87	7.4%
Others	73	6.3%	71	5.5%	88	6.9%	95	7.1%	70	6.0%

In Home Supportive Services Six-Month Update

Services for Active Caseload	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services (D&R)	99%	0.8	99%	0.8	99%	0.8	99%	0.8	99%	0.8
Routine Laundry (D&R)	99%	1.6	99%	1.6	99%	1.5	99%	1.5	99%	1.5
Grocery Shopping (D&R)	98%	0.6	99%	0.6	99%	0.6	98%	0.6	98%	0.6
Errands & Other Shopping (D&R)	97%	0.6	97%	0.6	97%	0.6	97%	0.6	97%	0.6
Meal Clean Up (D&R)	98%	1.9	98%	1.9	98%	1.9	98%	1.9	98%	1.9
Preparation of Meals (D&R)	98%	4.5	98%	4.5	98%	4.5	98%	4.5	98%	4.5
Accompaniment to Medical Appointment (D&R)	94%	0.9	94%	0.9	94%	1.0	94%	1.0	94%	1.0
Bathing, Oral Hygiene, Grooming	88%	2.4	88%	2.4	88%	2.4	88%	2.4	88%	2.4
Dressing	73%	1.5	72%	1.5	72%	1.5	71%	1.5	71%	1.5
Prosthesis Assistance	72%	0.9	72%	0.9	71%	0.9	71%	0.9	71%	0.9
Ambulation	65%	1.9	64%	1.9	63%	1.9	63%	1.9	63%	1.9
Moving In/Out of Bed	53%	1.4	53%	1.4	52%	1.4	51%	1.4	51%	1.4
Bowel & Bladder Care	48%	2.5	47%	2.5	47%	2.5	46%	2.5	46%	2.5
Repositioning/Rubbing	47%	1.8	46%	1.8	46%	1.8	45%	1.8	45%	1.8
Feeding	24%	2.8	24%	2.8	23%	2.8	23%	2.8	23%	2.8
Routine Bed Baths	9%	1.8	9%	1.7	8%	1.7	8%	1.8	8%	1.8
Paramedical Services	6%	3.8	5%	3.8	5%	3.7	5%	3.8	5%	3.9
Respiration	4%	1.2	4%	1.2	4%	1.2	4%	1.2	4%	1.2
Protective Supervision	2%	35.4	2%	35.2	2%	34.9	2%	35.3	2%	35.8
Menstrual Care	2%	0.6	2%	0.6	2%	0.6	2%	0.6	2%	0.6
Accompaniment to Alternative Resources (D&R)	1%	2.3	1%	2.1	1%	2.0	1%	2.0	1%	2.1
Heavy Cleaning	0%	12.5	0%	23.9	0%	11.5	0%	15.1	0%	17.8
Total Weekly Authorized Hours	442,388		440,252		438,200		432,861		427,656	
Average Weekly Hours per Recipient	20.5		20.4		20.3		20.2		20.1	
Total Weekly Auth Domestic & Related Hours	232,483		232,487	53%	232,532	53%				
Average Monthly Cost/Case - SF	\$ 1,090.67		\$ 1,036.86		\$ 1,081.18					
Average Monthly Cost/Case - CA	\$ 932.16		\$ 910.99		\$ 899.50					

D&R = Domestic & Related services

In Home Supportive Services Six-Month Update

Independent Providers	Jun-12		Dec-11		Jun-11		Dec-10		Jun-10	
	#	%	#	%	#	%	#	%	#	%
Total Providers with an Active Consumer	18,181		18,193		17,931					
Change from previous six months	-12	-0.1%	262	1.4%	228	1.3%				
Change from previous year	17,931	98.6%	17,703	97.3%	480	2.7%				
Newly Enrolled Providers	1,925		1,631		2,276					
Providers with at least one relative consumer	12,309	67.7%	12,336	67.8%	11,551	64.4%				
Providers serving more than one consumers	3,518	19.3%	3,527	19.4%	3,532	19.7%				
Relationship to Consumer (providers may have more than one consumer)										
Relative - Spouse	507	2.8%	503	2.8%	478	2.7%				
Relative - Parent	739	4.1%	723	4.0%	705	3.9%				
Relative - Child	6,905	38.0%	6,870	37.8%	6,723	37.5%				
Relative - Other	3,831	21.1%	3,908	21.5%	3,989	22.2%				
Non-Relative - Friend	1,678	9.2%	1,784	9.8%	1,939	10.8%				
Non-Relative - Neighbor	54	0.3%	53	0.3%	52	0.3%				
Non-Relative - Landlord	4	0.0%	6	0.0%	5	0.0%				
Non-Relative - Housemate	33	0.2%	36	0.2%	37	0.2%				
Non-Relative - Live-in Provider	27	0.1%	25	0.1%	32	0.2%				
Non-Relative - Home Health Agency	2	0.0%	2	0.0%	3	0.0%				
Non-Relative - Other Business	14	0.1%	14	0.1%	15	0.1%				
Non-Relative - Other	5,741	31.6%	5,660	31.1%	5,355	29.9%				
Ethnicity (providers with more than one consumer may have list more than one ethnicity)										
Chinese	7,492	41%	7,384	41%	7,335	41%				
Caucasian	3,618	20%	3,740	21%	3,812	21%				
African American	1,417	8%	1,524	8%	1,563	9%				
Latino	1,474	8%	1,519	8%	1,542	9%				
Filipino	876	5%	873	5%	879	5%				
Vietnamese	364	2%	376	2%	358	2%				
Korean	146	1%	146	1%	149	1%				
Cambodian	19	0%	22	0%	28	0%				
Other/Unknown	3,776	21%	3,562	20%	3,163	18%				