

SAN FRANCISCO HUMAN SERVICES COMMISSION
M I N U T E S
June 27, 2019 Regular Meeting

The regular monthly meeting of the Human Services Commission was held on Thursday, June 27, 2019 in the Ronald H. Born Auditorium at 170 Otis Street, San Francisco.

MEMBERS PRESENT SCOTT KAHN, President
 RITA SEMEL
 GEORGE YAMASAKI, JR.

OTHERS PRESENT Trent Rhorer, Executive Director, Human Services Agency
 Noelle Simmons, Deputy Director – Economic Support and Self-Sufficiency
 Elizabeth LaBarre, Executive Assistant to the Executive Director / Secretary – Human Services Commission
 Susie Smith, Deputy Director – Policy and Planning
 Dan Kaplan, Deputy Director – Finance and Administration
 Other department staff and interested citizens

ROLL CALL President Kahn called the meeting to order at 9:43 a.m., noting that three of the five Commission members were present. Vice President McCray and Darshan Singh were not present.

AGENDA On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission adopted the agenda as posted.

MINUTES On motion of Commissioner Semel, seconded and unanimously carried, the Commission adopted the minutes of the May 23, 2019 Regular Meeting as circulated.

EXECUTIVE
DIRECTOR'S REPORT Executive Director Trent Rhorer furnished an update regarding federal, state and local activities.

FEDERAL UPDATES

Executive Director Rhorer began his report with updates at the Federal level, the first of which was the ICE raids announced a week in advance by President Trump. In response, Mayor Breed issued a public statement in opposition. The Mayor's Office is ramping up social media content reminding residents about their rights. Then Trump announced that the raids would be delayed. Trump has been utilizing rule making to effect change—such as lowering the Federal Poverty Level or changes to the Public Charge rules—instead of going through Congress, which would not pass his policy requests or it would be tedious and time consuming. Rule changes must go through a public-commentary period before they can be implemented. DHS is working with the Mayor's Office and the City Attorney to be on the same page and submit the same messaging.

STATE UPDATES

"We" (DHS/HSA) did really well with the state budget deal. All of the bills previously mentioned in the Executive Director's report passed. A few examples of important bills that will receive general fund (GF) dollars are FURS (the Family Urgent Response System), Bringing Families Home (BFH), Medi-Cal & Covered CA expansion, increased CalWORKs grant, and funding for an increase in CalFresh caseloads due to eligibility changes for SSI recipients. FURS provides foster youth and their caregivers with the immediate trauma-informed support they need when issues arise, in order to preserve the family unit and link youth and families to longer-term, community-based supports and services needed. BFH is a Rapid Re-Housing Initiative that assists families involved in the Family & Children's Services (FCS) Child Welfare system who have been identified as being homeless, at risk of homelessness, or experiencing housing instability. California will be the first state to extend Medicaid/MediCal coverage to low-income undocumented adults up to age 26. CalWORKs grants will be raised to 50% of FPL which will increase eligibility. The additional funds for the CalFresh expansion to SSI recipients help with increased workload and record keeping.

LOCAL

In addition to the budget that was presented to this Commission in February and then submitted, the Mayor included additional funding for 5 eligibility workers, approved 68 of the 69 proposed substitutions in the DHS budget, added wage differentials in JobsNOW! for placements in Community-based Organizations (CBOs) and for Public Service Trainees (PSTs), and added 20 new funded Career Pathways positions which allows PSTs better opportunities for City employment. The Mayor declined to fund our request for three Diversity, Equity & Inclusion team members because she wants to address this role on a City-wide basis. HSA has already committed to GARE (Government Alliance on Race and Equity) so we will shift resources internally to allow the work to move forward. Lastly, after discussions with Budget & Legislative Analyst (BLA) and our budget team, the reductions originally recommended were altered so that we will produce a one-time savings of \$1.6M and \$333,000 of ongoing reductions, a nominal amount since our budget is now over \$1B.

COMMUNICATIONS

As part of their Community Wildfire Safety Program, PG&E is implementing additional precautionary measures to help reduce the risk of wildfires. If extreme fire danger conditions threaten a portion of the electric system, it may be necessary for them to turn off electricity in the interest of public safety. PG&E would like to give counties 48 hours' notice, but it is anticipated there will be less notice. The duration of an outage would be a minimum of 24 hours and could run all the way to 6 days or more. The Department of Emergency Management (DEM) recently conducted a preparedness and coordination workshop with City departments, including HSA, to get a sense of what our operational impacts would be if we had a multi-day shutdown. For our

Agency, the focus was on how we will work with the Department of Public Health (DPH) regarding IHSS and outreach to vulnerable populations.

PROGRAMS

ESSS

SFBN

The CalFresh program is working overtime, including Saturdays, to enroll newly eligible SSI recipients in CalFresh. As of last week, over 13,000 of the 41,000 individuals on SSI had applied for CF, 95% of whom were found eligible. We have a high penetration rate—way more than other counties. The MediCal program is working with the California Department of Health Care Services on two different audits, one to address system alerts created when different automated systems used to determine eligibility contain conflicting information about a client, and another that entails state review of our MediCal renewal process.

CalWORKs

As part of ongoing quality improvement efforts, Cal-OAR (CalWORKs-Outcomes and Accountability Review), a local data-driven program management system, was developed. Cal-OAR is a continuous quality-improvement process of county CalWORKs programs by collecting, analyzing, and disseminating outcomes and best practices. Cal-OAR will take place over 3-year cycles and consists of 3 core components: 1. a county CalWORKs self-assessment (Cal-CSA) 2. a CalWORKs system improvement plan (Cal-SIP) and 3. a Cal-SIP progress report. 30 new statewide metrics will be implemented over 3 years, the first of which start July 1. Some of the metrics include the employment rate of current CalWORKs individuals, wage progression (are families increasing employment), the post-CalWORKs employment rate and intergenerational enrollment (multi-generation receipt of benefits).

CAAP (AND MEDI-CAL)

Supervisor Mandelman has called for a hearing, probably next month, on substance abuse treatment on demand and DHS is one of the departments that has been asked to respond. In 2018, the CAAP program launched a Substance Abuse Treatment pilot to expand on-site counseling services to determine if clients could benefit from counseling for substance abuse. The pilot program was a response to an observed unmet need that many CAAP clients suffered with substance abuse but were not engaged in services through DPH. The pilot was initially funded with county general fund dollars but as of January of this year, we bill state-federal drug MediCal funding that can support up to 90% of the program costs.

FAMILY AND CHILDREN'S SERVICES (FCS)

The annual ILSP Graduation was held on Thursday, June 20th at the Parc 55. There were approximately 60 graduates. A special thank you to Commissioner Yamasaki for attending the event.

Executive Director Rhorer concluded with a thank you to the volunteers and participants of the Foster Youth Fund Softball Tournament, including Dan Kelly and Commissioner Yamasaki.

EMPLOYEE OF THE MONTH

President Kahn announced MICHAEL BOOS, Employment & Training Specialist, Workforce Development Division (WDD), as the June 2019 Employee of the Month. The Commission recognized Mr. Boos for his contributions to the JobsNOW! program, along with his willingness to accept new responsibilities and exceptional customer service skills. Michael was awarded an engraved desk clock, which he graciously accepted with thanks to his colleagues, supervisor, section manager and program manager.

CONSENT CALENDAR

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved and ratified actions taken by the Executive Director since the May 23, 2019 Regular Meeting in accordance with Commission authorization of June 27, 2019:

1. Submission of requests to encumber funds in the total amount of \$15,873,896 for purchase of services or supplies and contingency amounts.
2. Submission of 0 temporary positions for possible use in order to fill positions on a temporary basis made during the period of 5/11/19 to 6/11/19.
3. Submission of 46 temporary appointments made during the period of 5/11/19 to 6/11/19.

DEPARTMENT OF HUMAN SERVICES – GIFT CARDS

John Tsutakawa, Director of Contracts, presented the request to authorize the DEPARTMENT OF HUMAN SERVICES (DHS) to purchase and distribute gift cards as incentives.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to authorize the DEPARTMENT OF HUMAN SERVICES (DHS) to purchase and distribute gift cards as incentives; during the period of July 1, 2019 through June 30, 2021; in an amount of \$238,000.

HAMILTON FAMILIES

Eva Iraheta, Community Services Supervisor, WDD, presented the request to enter into a new grant agreement with HAMILTON FAMILIES.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to enter into a new grant agreement with HAMILTON FAMILIES to provide Housing Locator, Connector, and Case Management Services; during the period of July 1, 2019 to June 30, 2020; in an amount of \$3,686,000, plus a 10% contingency, for a total amount not to exceed \$4,054,600.

CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO dba BALANCE Andy Beetley-Haglar, Community Services Specialist, presented the request to enter into a new grant agreement with CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO dba BALANCE.

President Kahn wanted to know where the workshops are conducted to which Andy responded, "at HSA locations." Commissioner Semel asked how many participants does the program have. Executive Director Rhorer stated 500. President Kahn then asked how do people attend, to which Andy responded that each participant is referred by a social worker. President Kahn asked if he could attend. Andy said that many DHS colleagues ask this same question and the answer is yes.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to enter into a new grant agreement with CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO dba BALANCE to provide Smart Money Financial Coaching for Welfare-to-Work Participants; during the period of July 1, 2019 to June 30, 2023; in an amount of \$900,000, plus a 10% contingency, for a total amount not to exceed \$990,000.

Executive Director Rhorer took this moment to congratulate David Flores on his 10 years of service with the Department of Human Services contract division and wish David well in retirement.

ALTERNATIVE FAMILY SERVICES Angela Ramos, Permanency Program Manager, Family & Children's Services, presented the request to enter into a new grant agreement with ALTERNATIVE FAMILY SERVICES.

On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to enter into a new grant agreement with ALTERNATIVE FAMILY SERVICES; during the period of July 1, 2019 to June 30, 2022; in an amount of \$2,107,077, plus a 10% contingency, for a total amount not to exceed \$2,317,784.

SAFE AND SOUND Karina Zhang, Program Support Analyst, Family & Children's Services, presented the request to enter into a new grant agreement with SAFE AND SOUND.

Commissioner Semel noted that the [training & intervention services] help the parents, but what about the children? Karina responded that this Safe & Sound agreement includes assisting the entire family.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to enter into a new grant agreement with SAFE AND SOUND for Mandatory Reporter Training and Intervention Services; during the period of July 1, 2019 to June 30, 2022; in an amount of \$1,895,101, plus a 10% contingency, for a total amount not to exceed \$2,084,611.

FAMILY SUPPORT SERVICES Denise Corvino, Deputy Director, OECE, presented the request to modify an existing grant agreement with FAMILY SUPPORT SERVICES.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to enter into an existing grant agreement with FAMILY SUPPORT SERVICES for the provision of emergency child care services; during the period of July 1, 2019 through June 30, 2021; in the additional amount of \$1,342,605, plus a 10% contingency, for a new total grant amount not to exceed \$3,506,806.

EDGEWOOD CENTER FOR CHILDREN AND FAMILIES Irina Kadantseva, Senior Administrative Analyst, presented the request to modify an existing grant agreement with EDGEWOOD CENTER FOR CHILDREN AND FAMILIES.

On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with EDGEWOOD CENTER FOR CHILDREN AND FAMILIES to provide kinship services; during the period of July 1, 2016 to June 30, 2021; in the additional amount of \$1,073,882, plus a 10% contingency, for a total amount not to exceed \$2,910,311.

FAMILY BUILDERS BY ADOPTION Geoffrey Nagaye, Program Analyst, presented the request to modify the existing grant agreement with FAMILY BUILDERS BY ADOPTION.

On motion of Commissioner Yamasaki, seconded and unanimously carried, the Commission approved the request to modify the existing grant agreement with FAMILY BUILDERS BY ADOPTION to provide adoption and permanency services; during the period of July 1, 2016 to June 30, 2021; in the additional amount of \$1,351,653, plus a 10% contingency, for a total amount not to exceed \$3,643,087.

HAMILTON FAMILY CENTER Geoffrey Nagaye, Program Analyst, presented the request to modify the existing contract agreement with HAMILTON FAMILY CENTER.

Commissioner Semel asked how hard is it to find housing, to which Geoffrey responded, "Very." It is difficult. The San Francisco Housing Authority ran into trouble recently and lost funding. Considering that for 3 months we didn't have funds and couldn't house families, we are doing well.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to modify the existing contract agreement with HAMILTON FAMILY CENTER for property management and residential services; during the

period of July 1, 2018 to June 30, 2020; in the additional amount of \$350,431, plus a 10% contingency, for a total amount not to exceed \$770,948.

HOMELESS
PRENATAL PROGRAM

Geoffrey Nagaye, Program Analyst, presented the request to modify the existing contract agreement with HOMELESS PRENATAL PROGRAM.

On motion of Commissioner Semel, seconded and unanimously carried, the Commission approved the request to modify the existing contract agreement with HOMELESS PRENATAL PROGRAM for the Bringing Families Home Program; during the period July 1, 2018 to June 30, 2020; in the additional amount of \$993,876, plus a 10% contingency, for a total amount not to exceed \$2,332,922.


PUBLIC COMMENT

President Kahn's call for public comment yielded no responses.

ADJOURNMENT

President Kahn adjourned the meeting, at the request of Commissioner Yamasaki, in memory of former Commission Member Sululagi "Sulu" Palega, Sr. Commissioner Yamasaki described Mr. Palega's service with the Human Services Commission and his impact on the San Francisco community. He also noted that Mr. Palega never forgot his roots in Samoa, and held the title of High Chief. The service for Mr. Palega last Monday was absolutely a celebration of life.

Adjournment of the Human Services Commission June 27, 2019 Regular Meeting occurred at 10:40 a.m.



Elizabeth LaBarre, Commission Secretary
Human Services Commission

Posted: 7/5/2019