

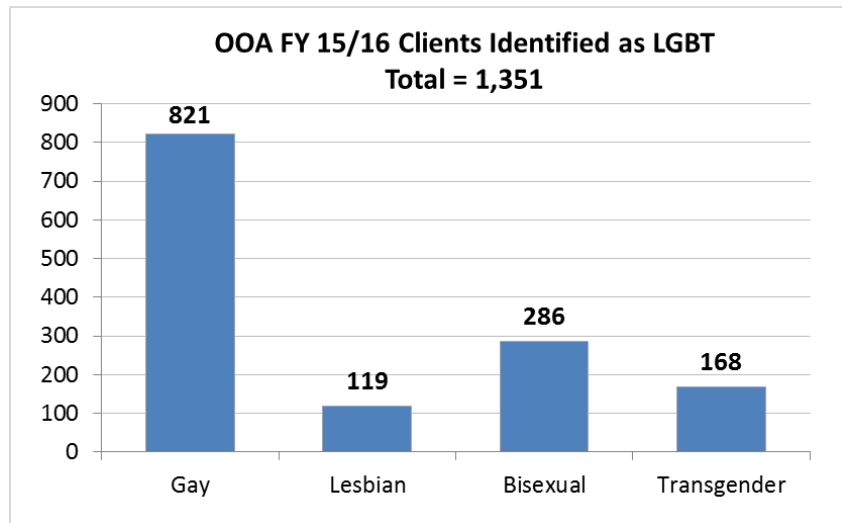
Profile of Lesbian, Gay, Bisexual, and/or Transgender Clients Served by the Office on the Aging
 Prepared for the Dignity Fund Oversight and Advisory Committee
 March 2017

In FY 15/16, there were 1,351 Office on the Aging (OOA) clients identified as lesbian, gay, bisexual, and/or transgender (LGBT). These clients represent 4% of all OOA clients served in FY 15/16. Focusing in on clients with a definitive response¹ to both the sexual orientation and transgender questions, these 1,351 clients represent 9% of all OOA clients.

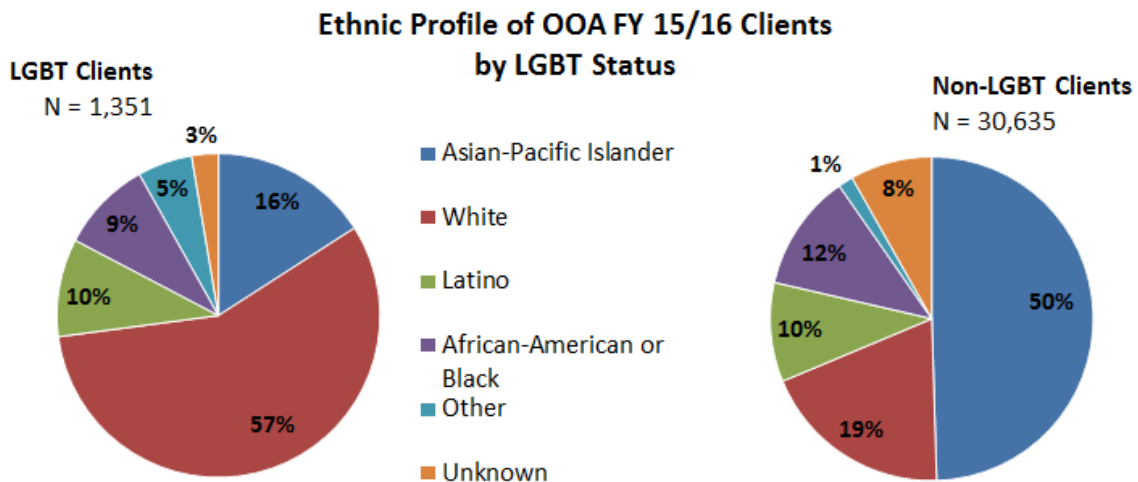
It is important to bear in mind that this figure likely is an undercount. Even in a city known as a hub for lesbian, gay, bisexual, and transgender populations, research indicates that LGBT seniors experience a level of stigma that can impact willingness and comfort to disclose their sexual orientation.

The chart to the right provides the indicators that identified these 1,351 clients. Most of those identified as LGBT identify as gay: 821 clients or 61% of the LGBT population.

Note: Sexual orientation varies among transgender persons, so the total of these groups exceeds 1,351 identified as LGBT

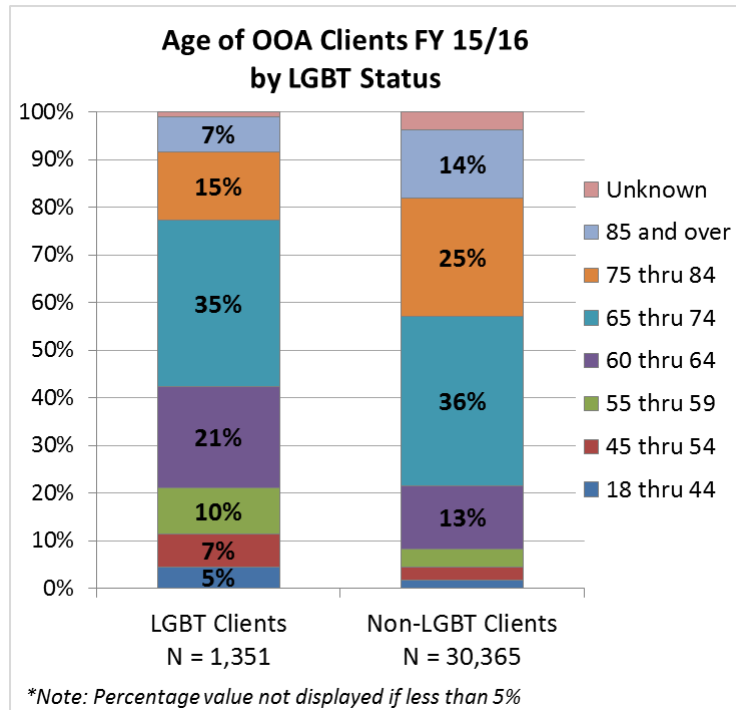


Ethnicity: As shown in the chart below, OOA clients identifying as LGBT are most likely to be white (57%). This trend is consistent with prior research of the San Francisco LGBT population. However, it is important to bear in mind that this trend may be biased by uneven rates of closeting. Comparatively, the OOA clients who are not identified as LGBT tend to be Asian-Pacific Islander.

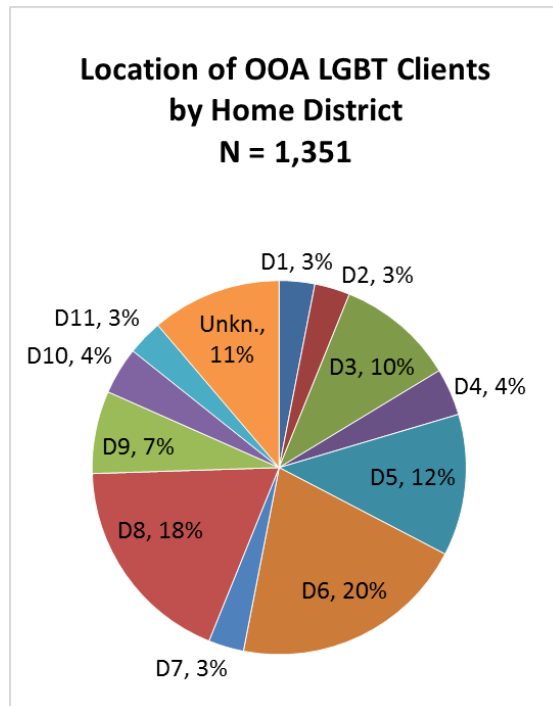


¹ This methodology filters out client records that are either missing a response to one or both of these questions or with at least one response of "Unknown" or "Declined to State."

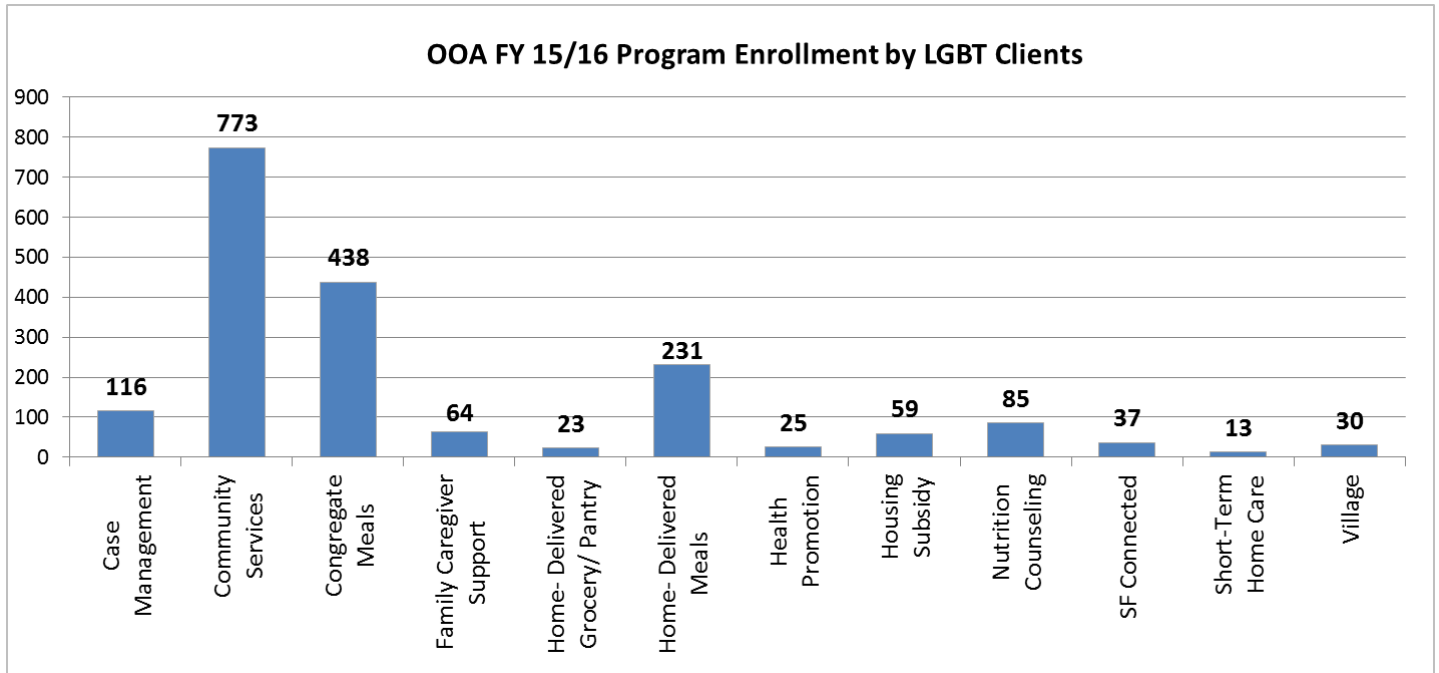
Age: The chart below depicts the age of OOA clients. Those who identify as LGBT tend to be younger – 21% are adults with disabilities under the age of 60. By comparison, the non-LGBT clients served by OOA are almost all seniors; only 9% are under age 60.



Location: The chart identifies the home district of OOA clients identifying as LGBT. Approximately 20% of these clients live in District 6 (Civic Center, SOMA), and 18% live in District 8 (Castro, Noe Valley, Upper Market). These trends are generally consistent with prior citywide surveys – please see the 2016 Department of Aging & Adult Services Needs Assessment for more information.



Enrollments: The chart below provides the unduplicated number of LGBT-identifying clients enrolled in OOA programs.



The table below provides additional detail about these enrollments trends.

Office on Aging FY 15/16 – Unduplicated Enrollment of LGBT-Identifying Clients

Program	LGBT			Total	
	#	% of LGBT Clients*	LGBT Clients as % of All Served^	#	% of All OOA Clients
Alzheimer's Day Care Resource Centers	0	0%	0%	103	0%
Adult Day Programs	0	0%	0%	168	1%
Case Management	116	9%	8%	1,427	4%
Community Services	773	57%	5%	16,423	52%
Congregate Meals	438	32%	3%	15,620	49%
Family Caregiver Support	64	5%	12%	542	2%
Home-Delivered Grocery/Pantry	23	2%	2%	1,096	3%
Home-Delivered Meals	231	17%	5%	4,973	16%
Health Promotion	25	2%	3%	941	3%
Housing Subsidy	59	4%	51%	116	0%
Nutrition Counseling	85	6%	6%	1,312	4%
SF Connected	37	3%	2%	1,801	6%
Short-Term Home Care	13	1%	6%	206	1%
Village	30	2%	4%	726	2%
Total	1,351	100%	4%	31,804	100%

*For example, 9% of LGBT clients are enrolled in Case Management.

^For example, 8% of Case Management clients identify as LGBT.