

City and County of San Francisco Human Services Commission



2016 MANAGER OF THE YEAR



TRACY BURRIS

FAMILY AND CHILDREN'S SERVICES PROGRAM DIRECTOR

It is with great pleasure that the Human Services Commission presents Family and Children's Services Program Director Tracy Burris as the Manager of the Year for 2016.

Tracy is currently the program director for the southeast office and has oversight of five case-carrying units, the placement team and the Child Protection Center that is housed on the Edgewood campus. The Child Protection Center operates 24/7, receiving children into care who have been immediately removed from their homes due to abuse or neglect. Tracy works many extended hours providing oversight, supervision and even direct care when necessary in order to maintain an efficient operating system.

Tracy definitely goes above and beyond in her role as she works to ensure that the children who enter the CPC receive the care and attention they need, the staff receives the appropriate guidance and that children receive timely placement into foster homes when possible. Tracy often spends weekends and late nights at the center working with her staff to manage the workload which is never ending.

In addition, Tracy works in collaboration with the leadership at Edgewood to continue to develop the resources necessary on the campus to maintain the children safely during such a vulnerable time. Tracy effectively led the efforts to move the center from the basement of San Francisco General Hospital to the Edgewood campus, ensuring that the new location would have everything that was necessary for the children's care.

Tracy does all of this in addition to the oversight and management of the southeast office!

Tracy is highly committed to the work that she does in child welfare and her dedication to providing the highest quality of service to the children of San Francisco is greatly valued and appreciated.

Thank you, Tracy, your dedication, outstanding leadership and pragmatic innovations are highly valued and greatly appreciated. It is with gratitude and great pride that we present you as the 2016 Manager of the Year.